

GENESIS SMART

Migration to the New Server

1. Preparations

- A. Tablet requirements
- B. Disabling Play Protect
- C. Wi-Fi which allows access to external website
- D. To save current license key
- E. Remove previous resources(selective)

2. Installation

- A. Download Smart Launcher v.1.220
- B. Authenticate with Your License Key and ID
- C. Download resources and Installation
- D. Run GENESIS SMART and check version

Rev	Date	Details
1	24-Oct-2024	Smart Launcher updated to 1.220 ① Removed the beginner section ② Added status icon of Internet Update

This migration is essential for continued access and usage of GENESIS Smart (Available from 17-Oct-2024)

This migration addresses recent server-related issues, including installation/update failures, irregular authentication errors, delayed e-report synchronization, and functionality failures in S/W management and ECU Upgrade.

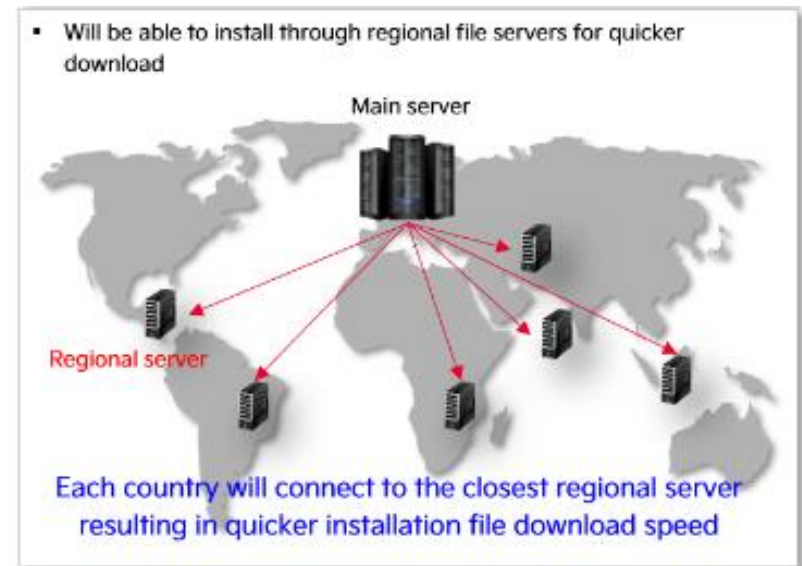
■ Here is what you need to know:

1. Benefits of the New Server

- Download speed
- System reliability
- Stability for updates and installations
- Global performance

2. Smart Launcher Update to 1.220

- Estimated installation time is as follows
 - 30 minutes for current users
 - Up to 1 hour for beginners.
 - ▶ Installation time may vary depending on user's network connected.



**For optimal installation results,
please reboot your tablet before proceeding**

Please make sure to prepare proper tablets for installation.

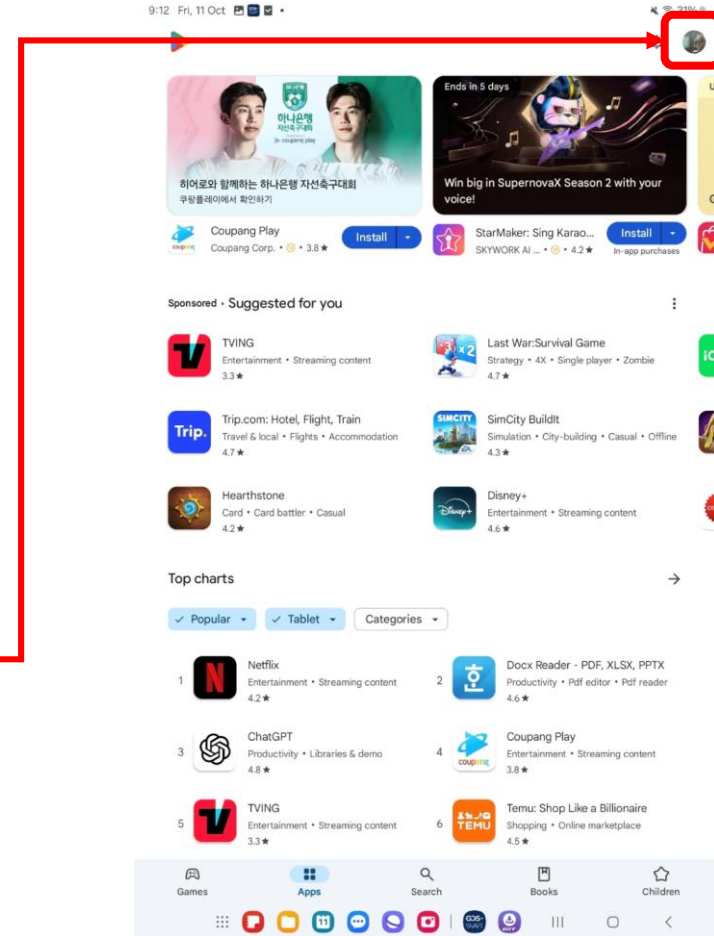
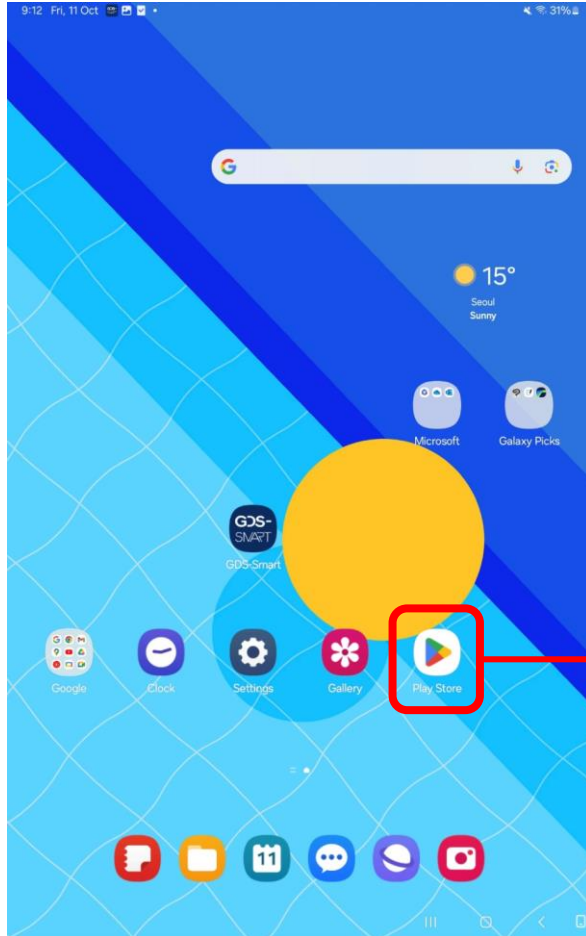
- Operating System: Android OS 8.0 or higher(NOT applicabe for iOS)
- Free Storage Space: 40GB or more (※ as of 2023)
- Minimum Spec Model: Samsung Galaxy tap S3 (64GB)
- Recommended Spec Model: Samsung Galaxy tap S9 (128GB, RAM:8GB)

<Tablet Models compatible>

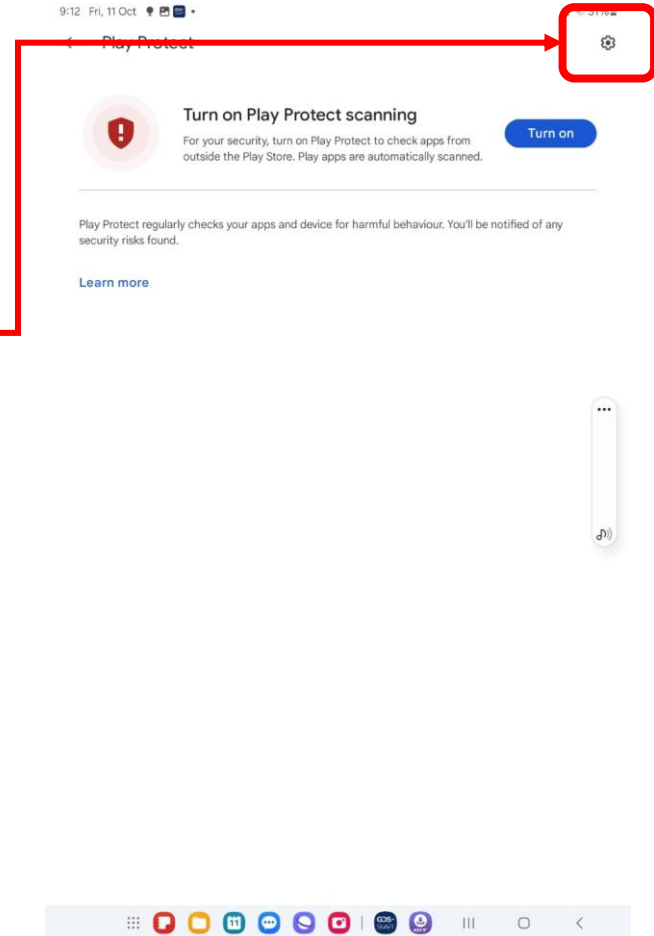
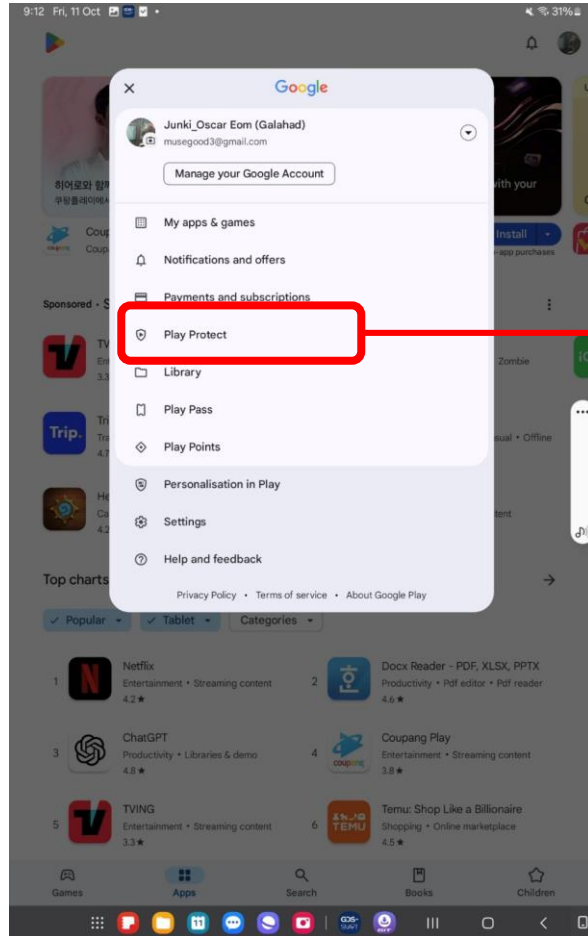
Recommended Model: SAMSUNG Galaxy Tab S9	
Specification	Details
OS	Android 13
CPU	Qualcomm Snapdragon 8 Gen 2 for Galaxy
RAM	8GB or 12GB
Storage	128GB, 256GB, 512GB

Model	Model Name	Remark	
Samsung Tab S3	SM-T820	Compatible with GDS Smart/KDS 2.0 but performance may vary based on device specifications	
Samsung Tab S4	SM-T835, SM-T830, SM-T835C		
Samsung Tab A 10.5	SM-T595, SM-T595C		
Samsung Tab S5e	SM-T720		
Samsung Tab S6	SM-T860		
Samsung Tab S6 Lite	SM-P610		
Samsung Tab S7	SM-T870, SM-T875		
Samsung Galaxy Tab Active Pro	SM-T540, SM-T545, SM-T547, SM-T547U		
Samsung Tab S7 FE	SM-T735, SM-T735N, SM-T733, SM-T736		Recommended
Samsung Tab S8	SM-X700, SM-X706		
Samsung Galaxy Tab Active4 Pro	SM-T630, SM-T636		
Samsung Tab S9	SM-X710		

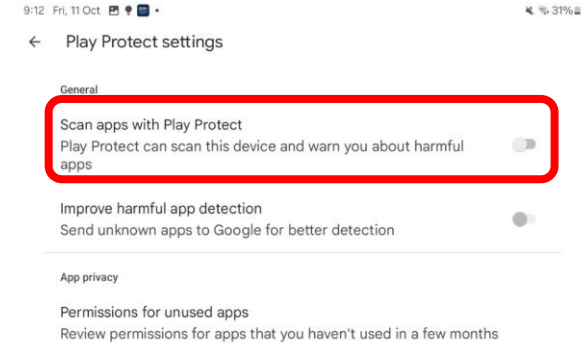
Before install updated Smart Launcher, Google Play Protect has to be disabled.



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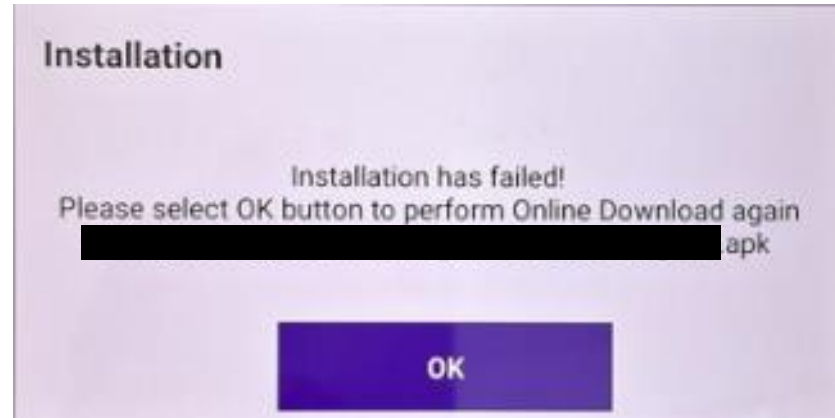


“Scan apps with Play Protect” has to be disabled.

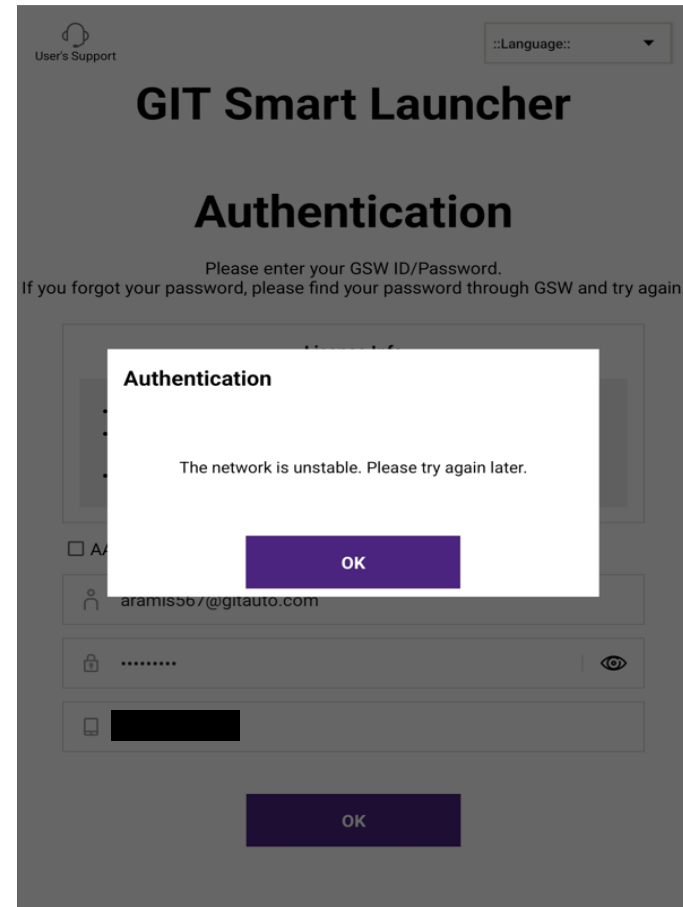
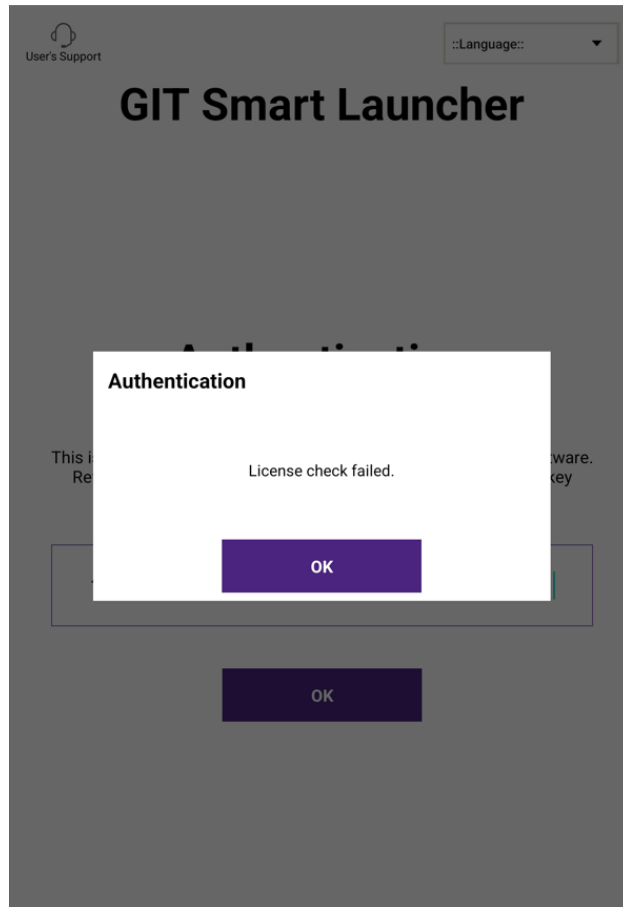


<PLEASE NOTE>

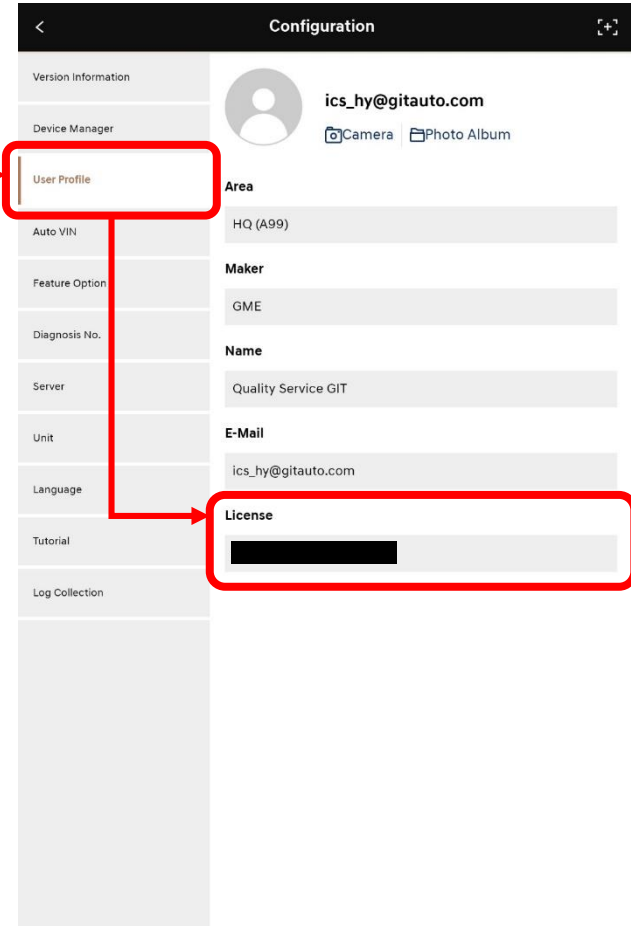
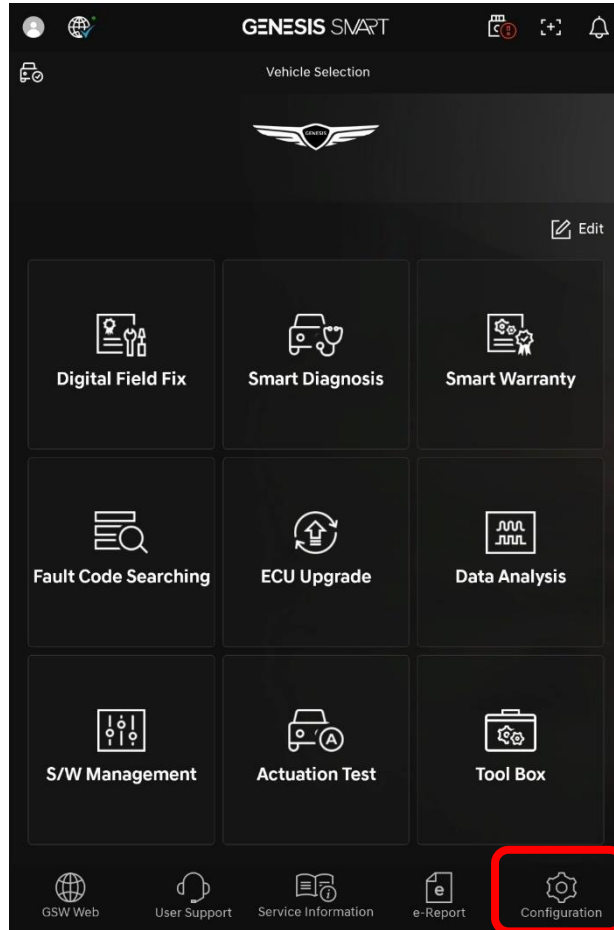
Following error message is appearing because the Play Protect feature has NOT been disabled. Please disable Play Protect to resolve this issue and resume installation from the beginning.



Following messages will appear if Wi-Fi connected to your tablet is NOT allowed for access to external websites. Please make sure Wi-Fi that allows access to external websites is connected.

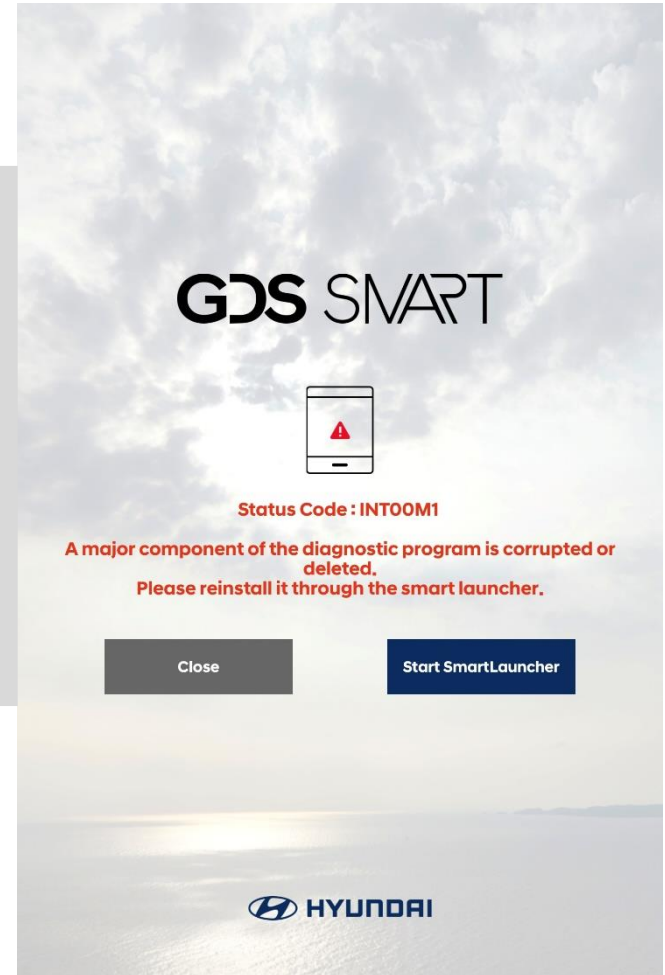


Please make a screenshot to save your license key at the following location.



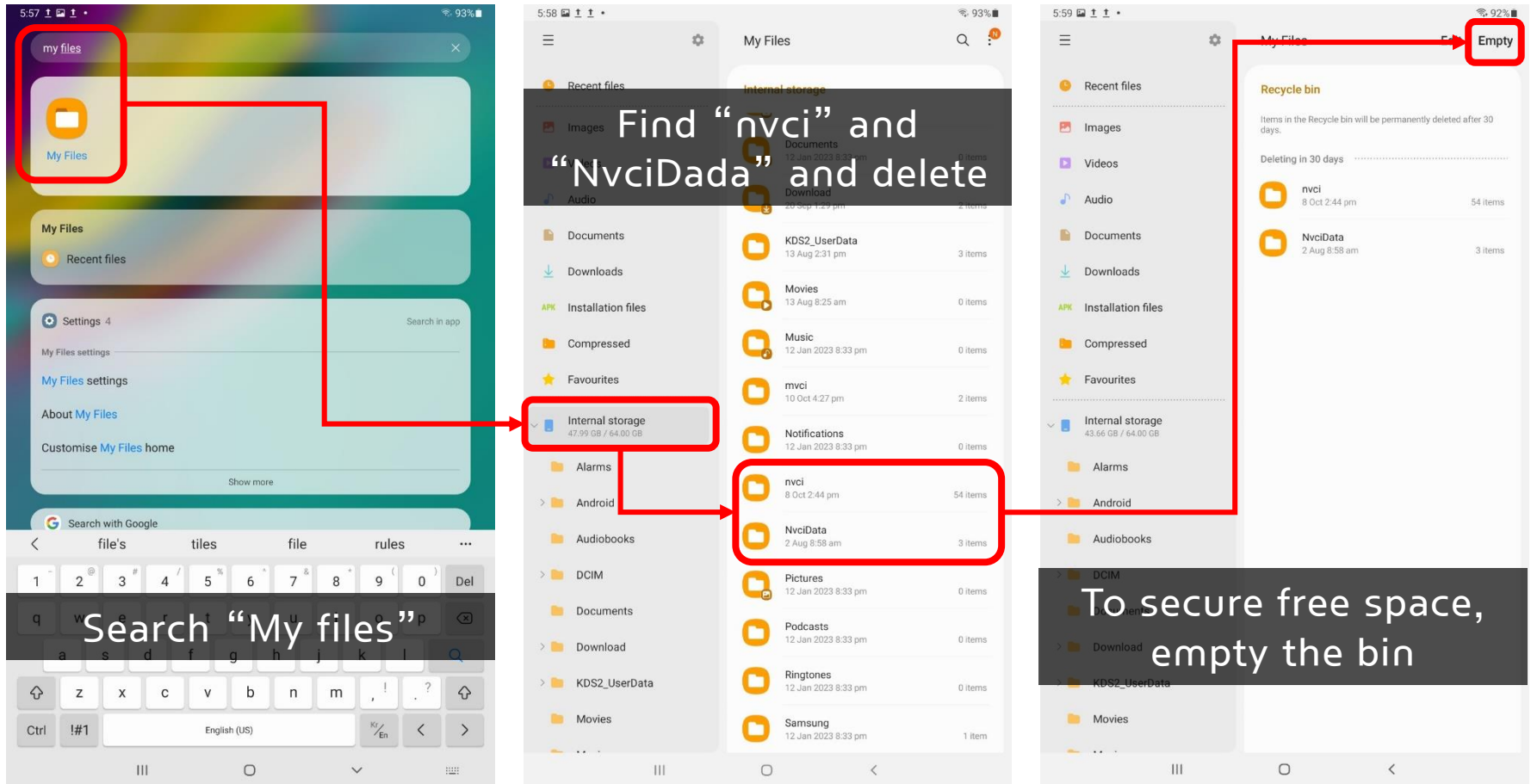
It is required that deleting resource files previously downloaded if you have encountered the error screen as shown below. To remove the old files, please move on the next page.

The error screen is identical to GENESIS SMART



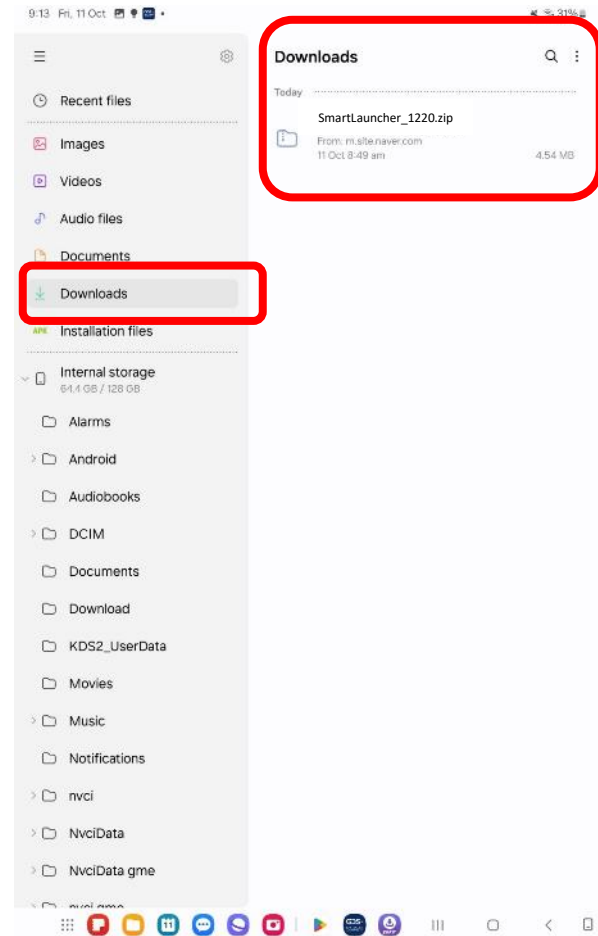
After completely removing old files, please run Smart Launcher version 1.220

<How to remove resource files previously downloaded>

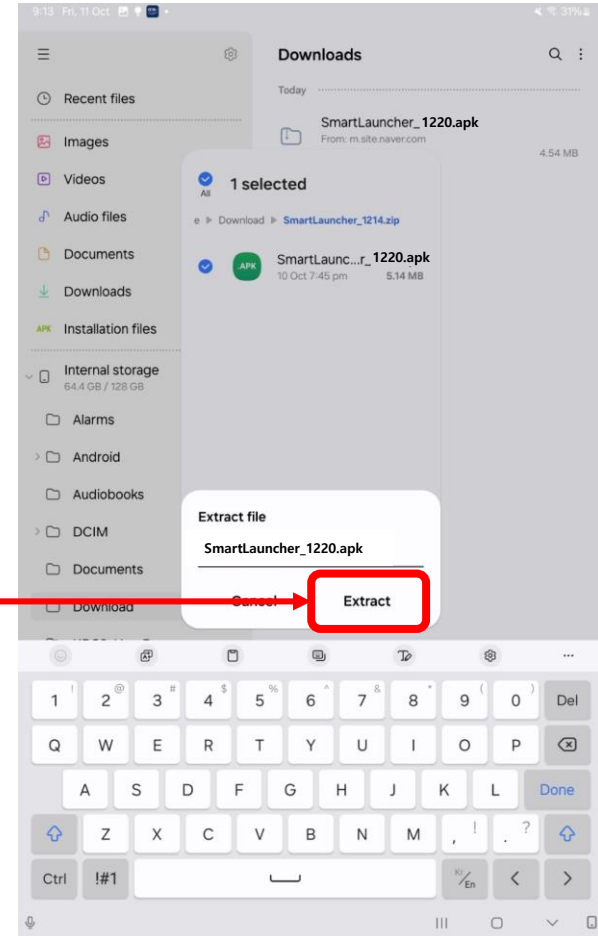
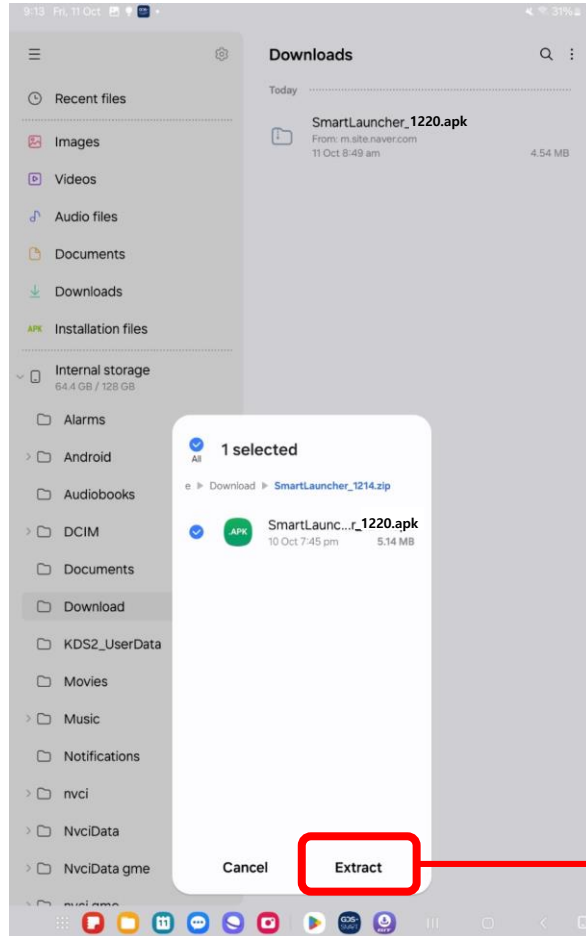


After download the updated Smart Launcher on your tablet, navigate “Myfiles > Download” to find the downloaded.

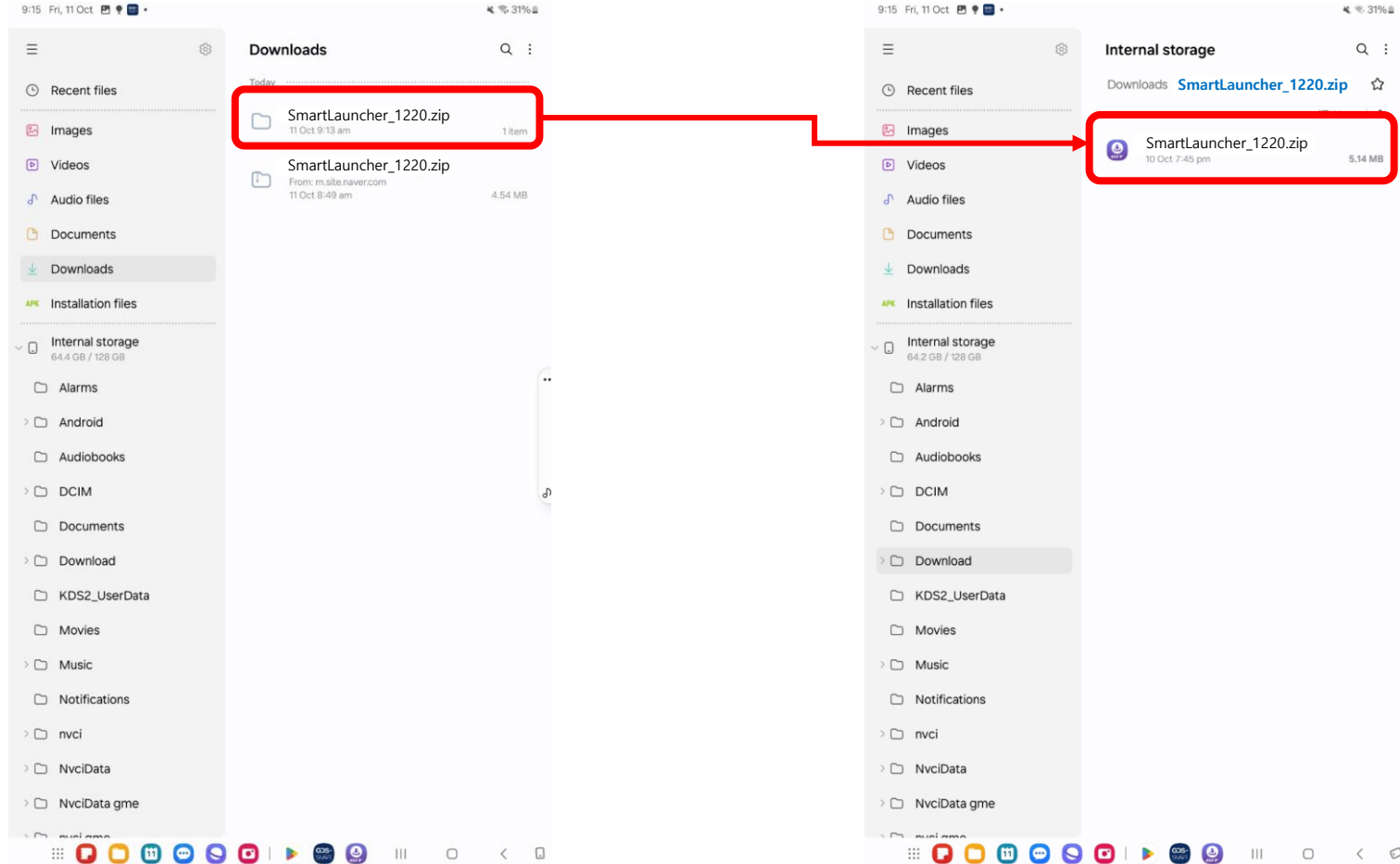
[Tap here to install Smart Launcher v1.220](#)



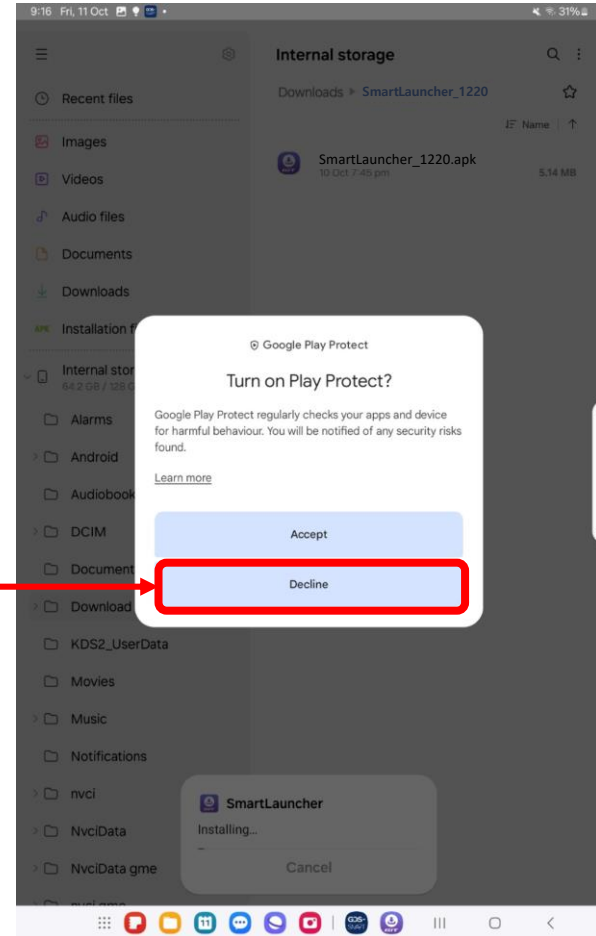
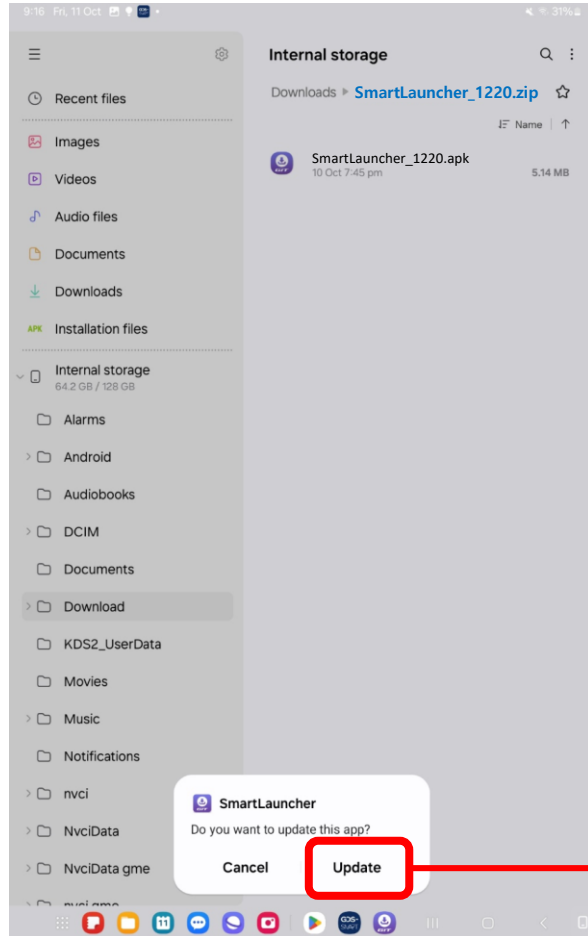
Extract the zipped and run.



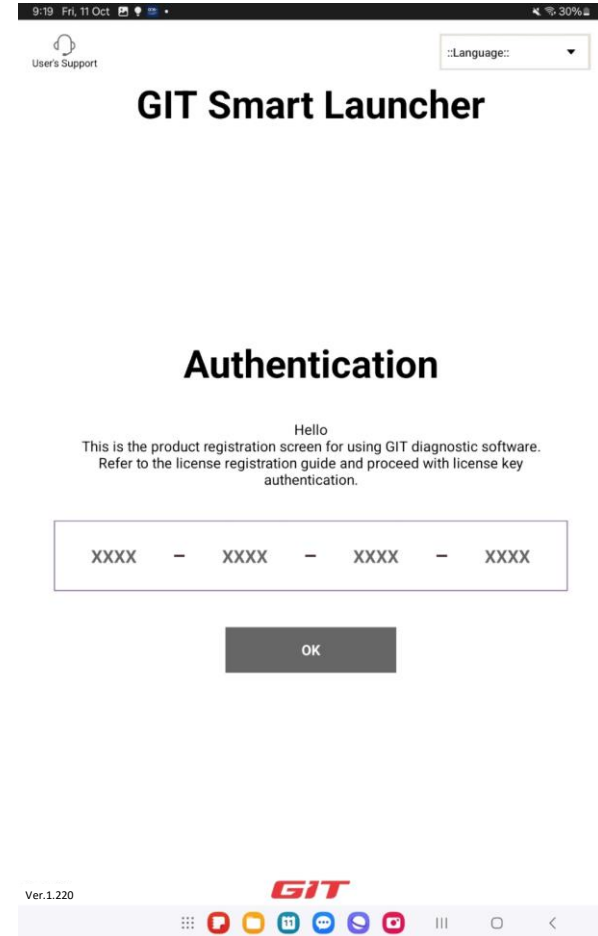
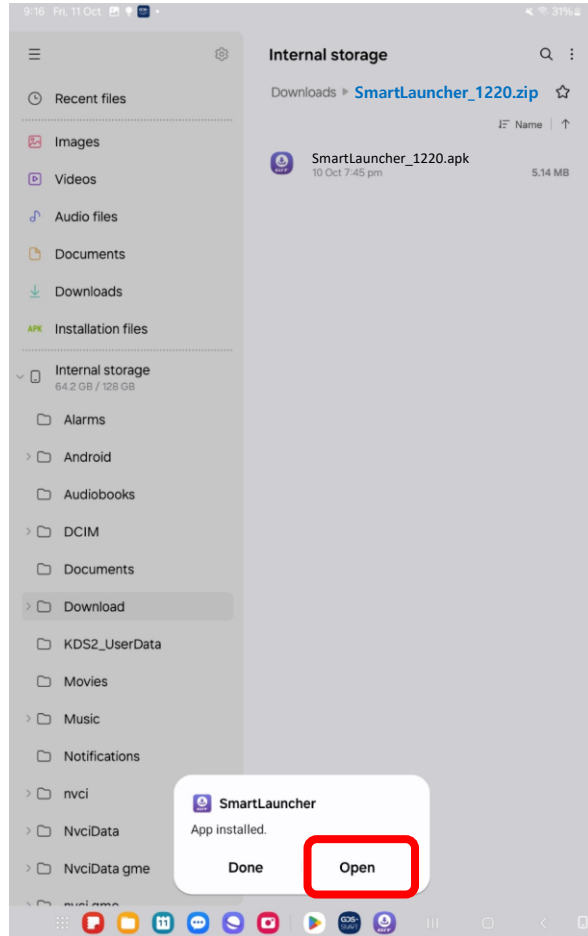
Extract the zipped and run.



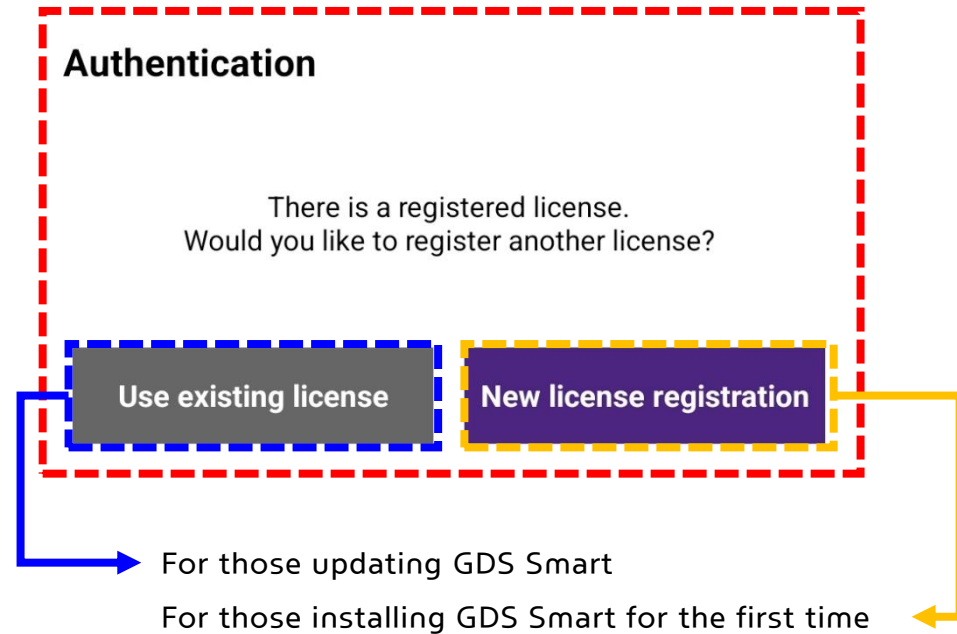
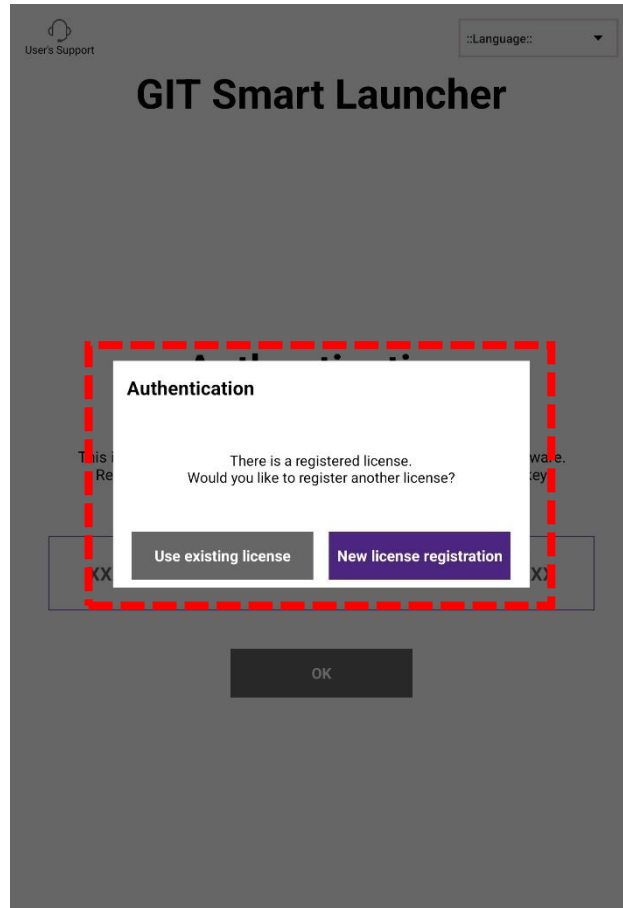
Please ensure NOT to turn Play Protect on, or installation may fail.



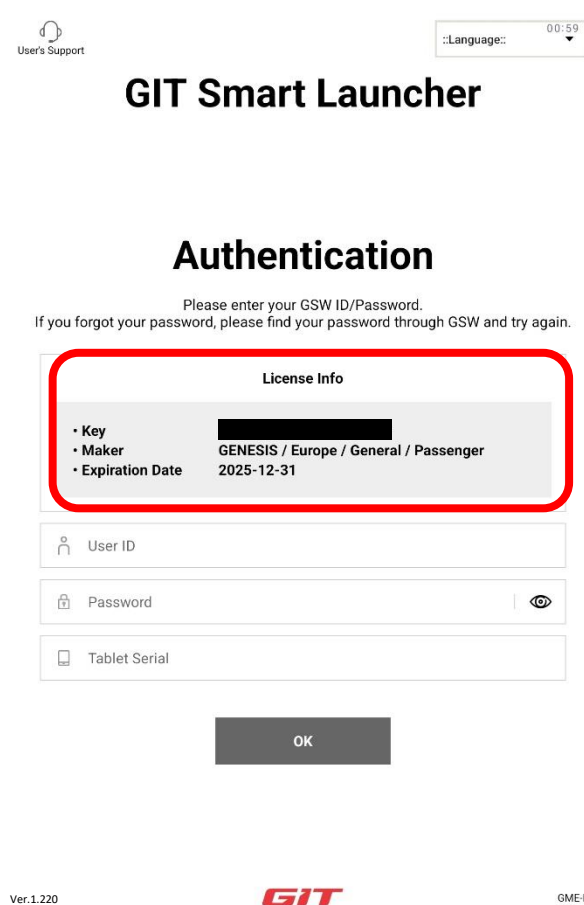
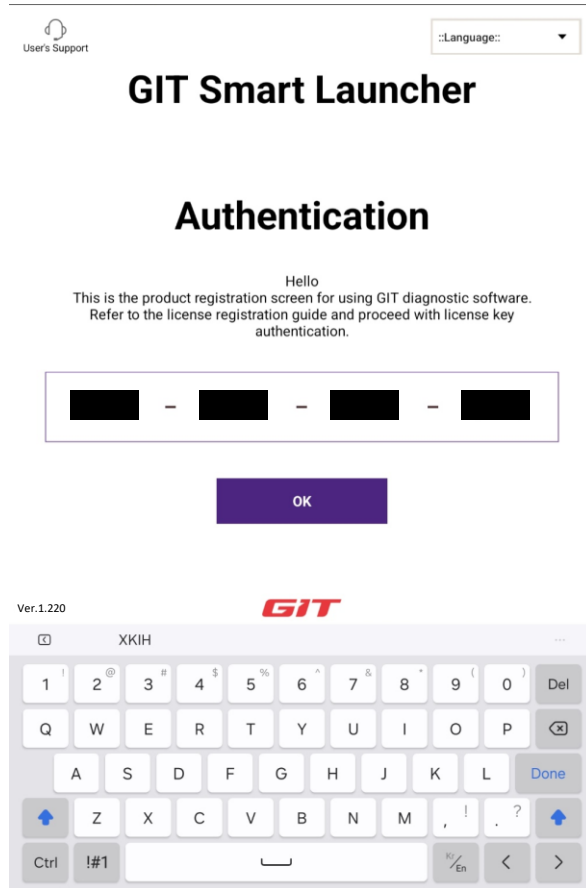
Run Smart Launcher and get through authentication by filling license key in.



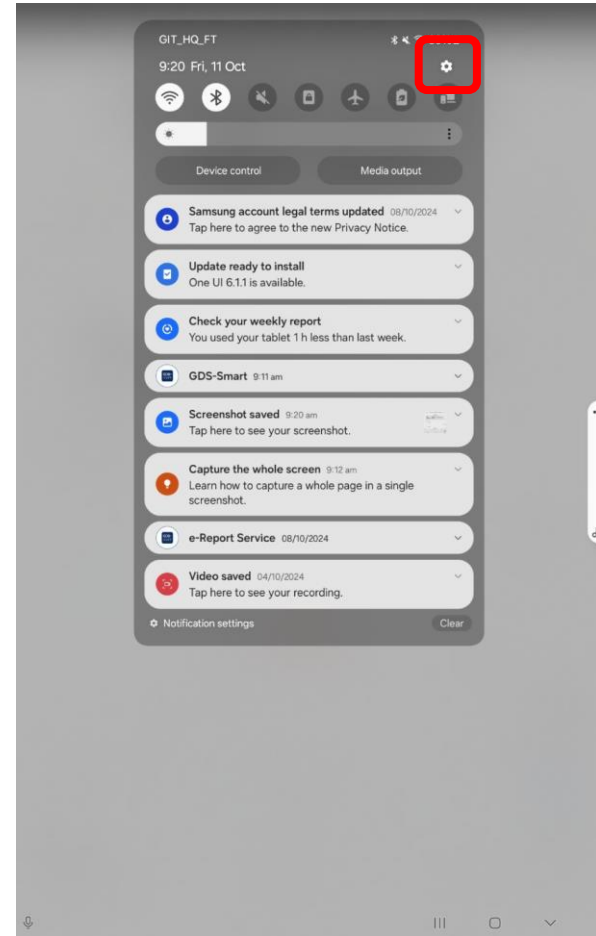
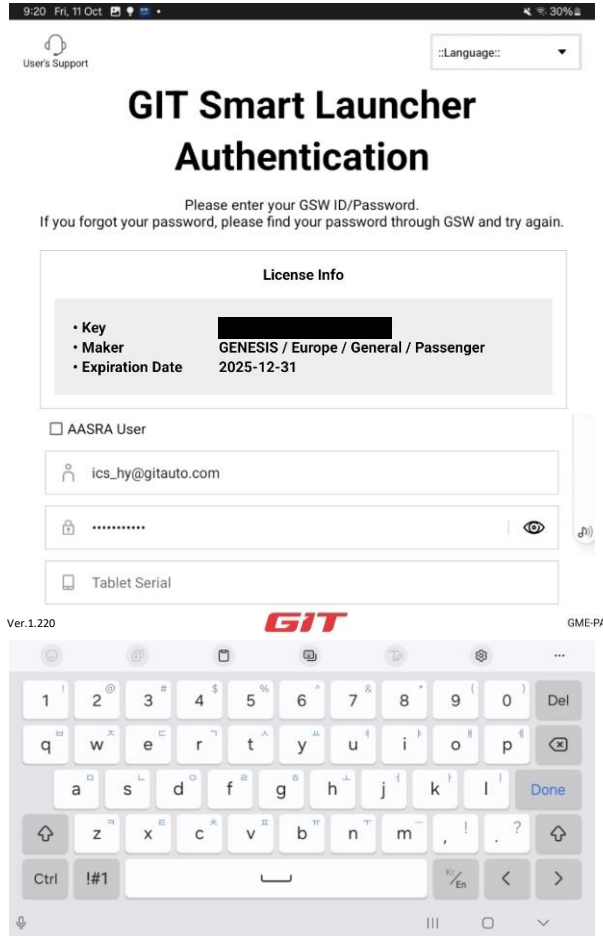
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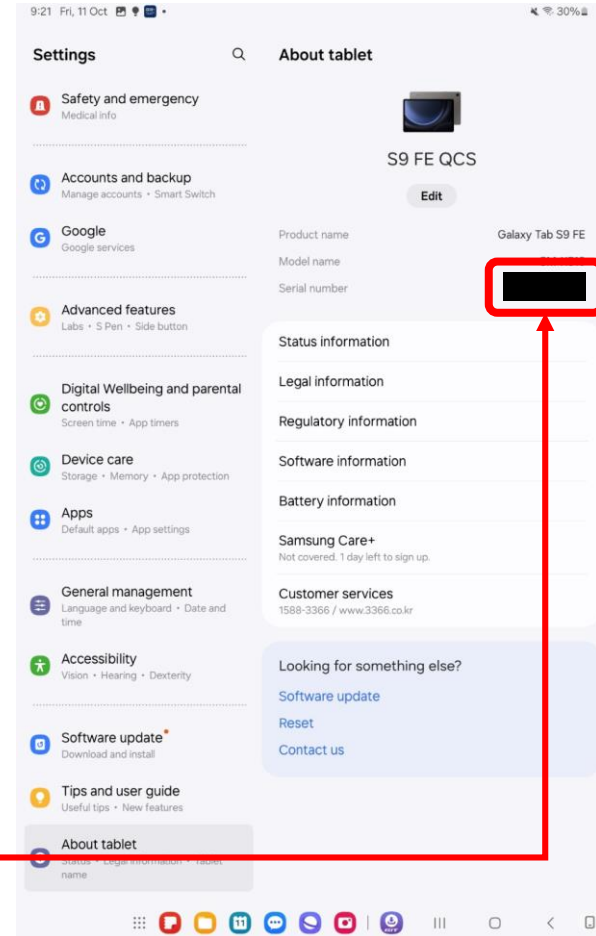
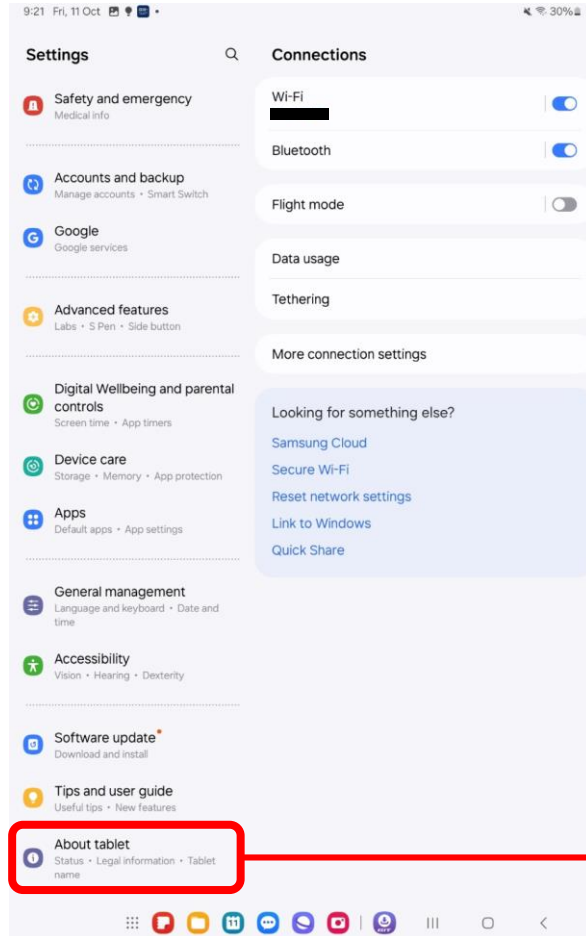
After the first authentication is completed, License info should appear.



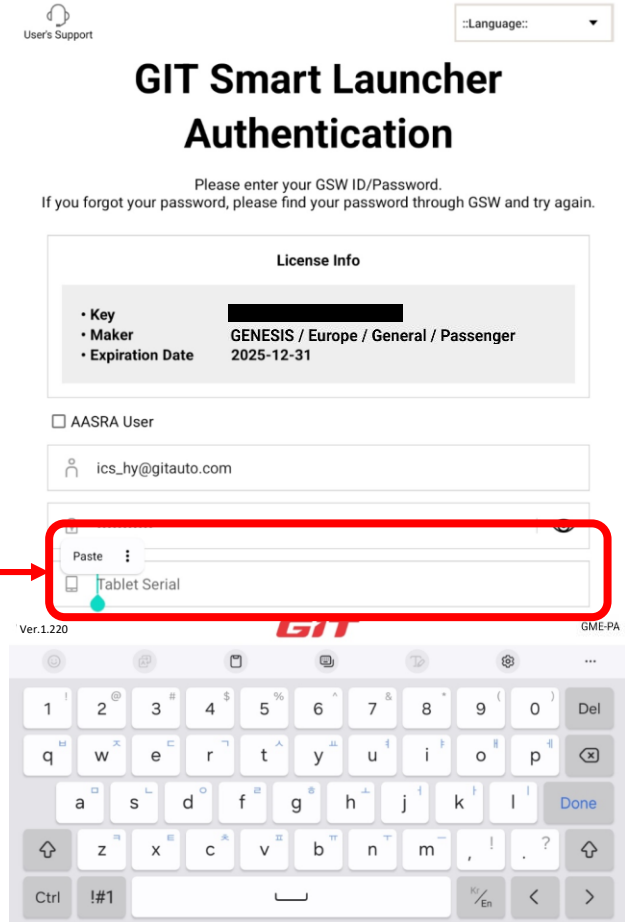
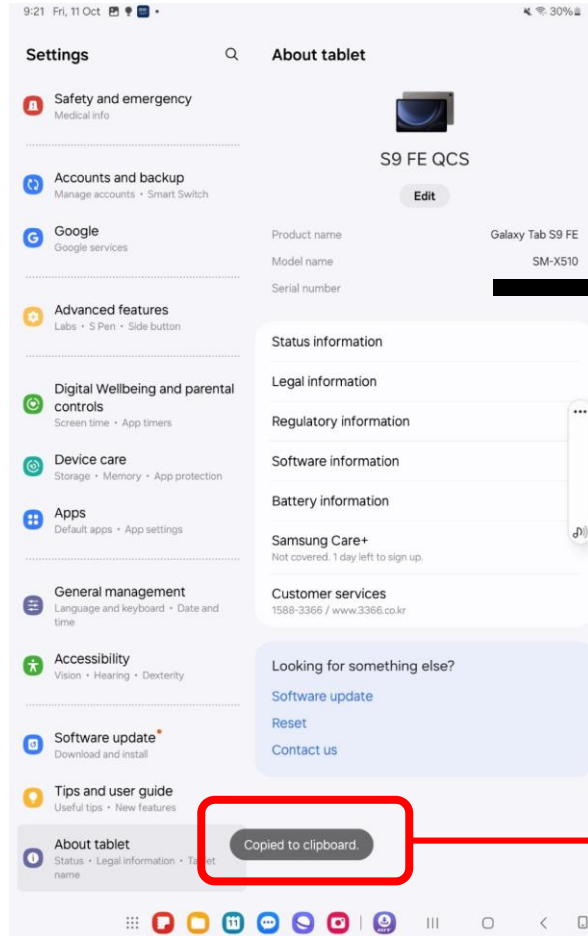
Complete the form with tablet serial. To find it, get Settings > About tablet.



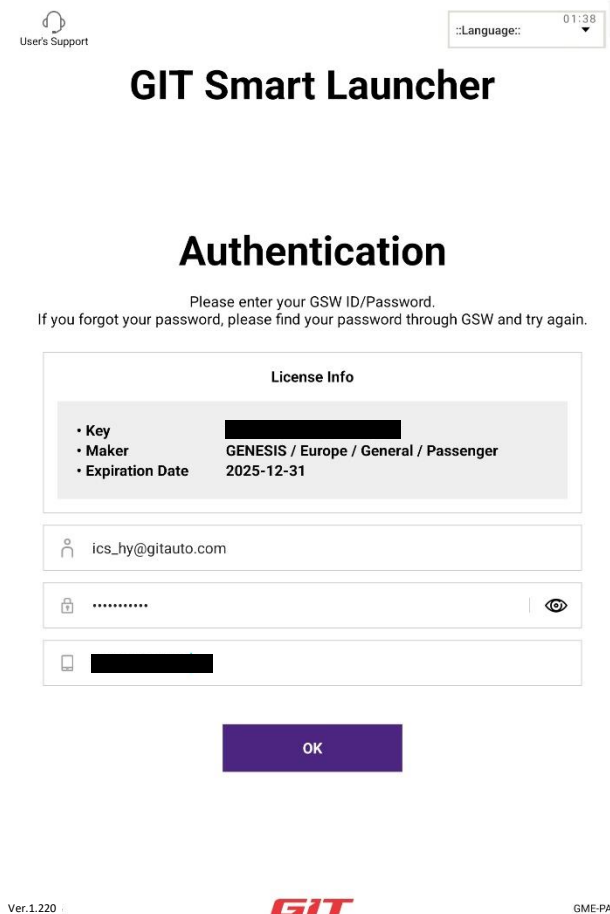
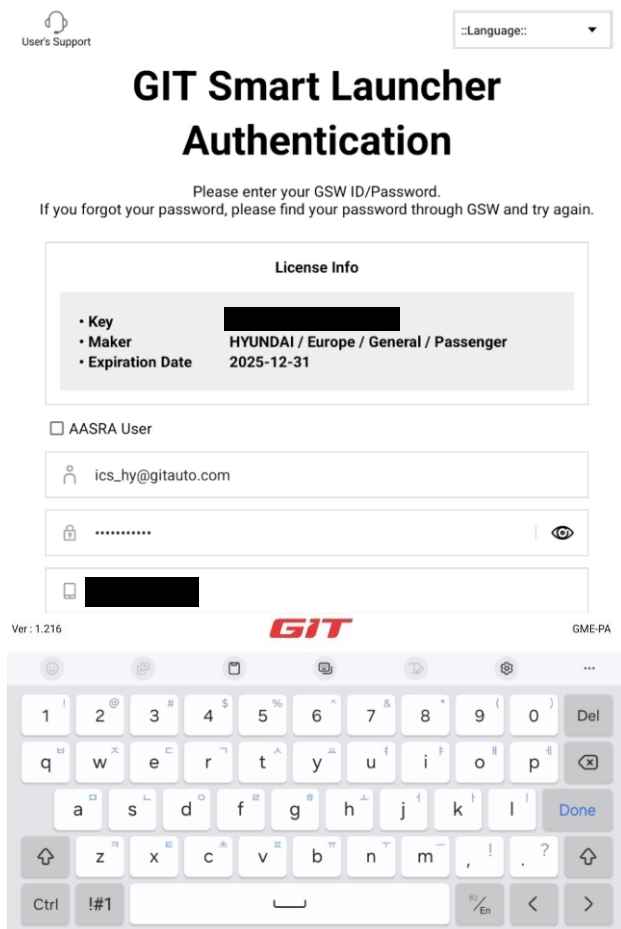
Serial number should be 11 digits with alphabet and number combination.



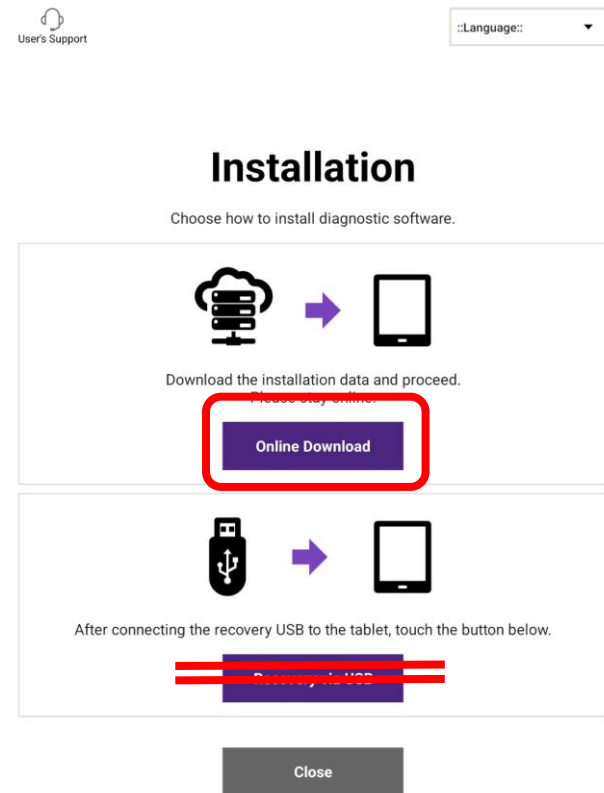
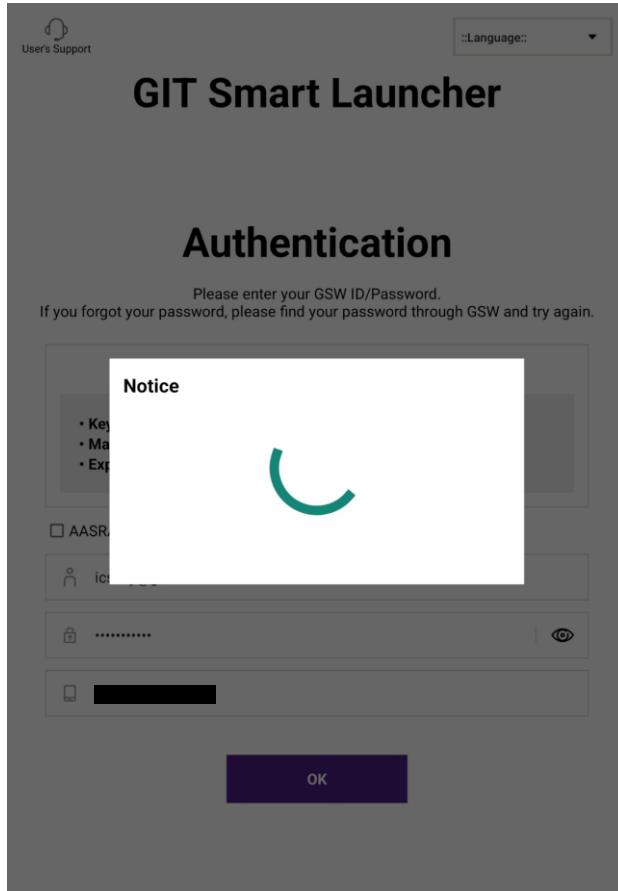
If you press and hold the serial number, it copies with an notice.



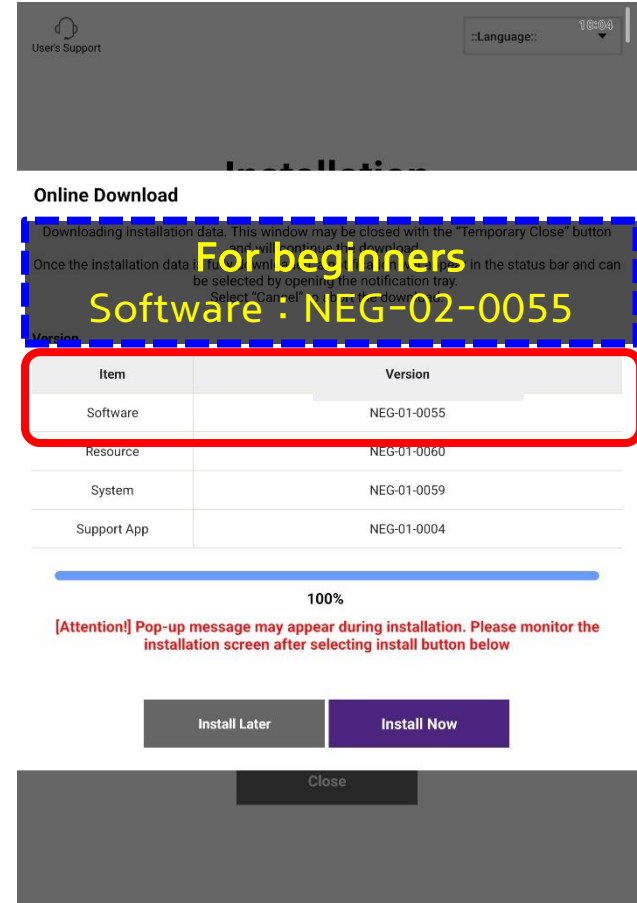
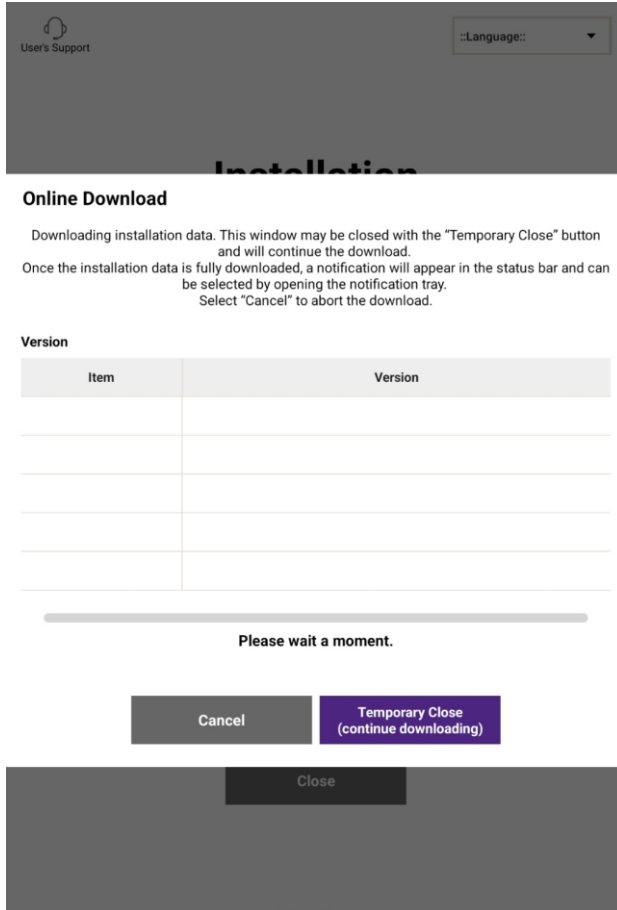
Paste the copied serial number on the third row and tap “OK”.



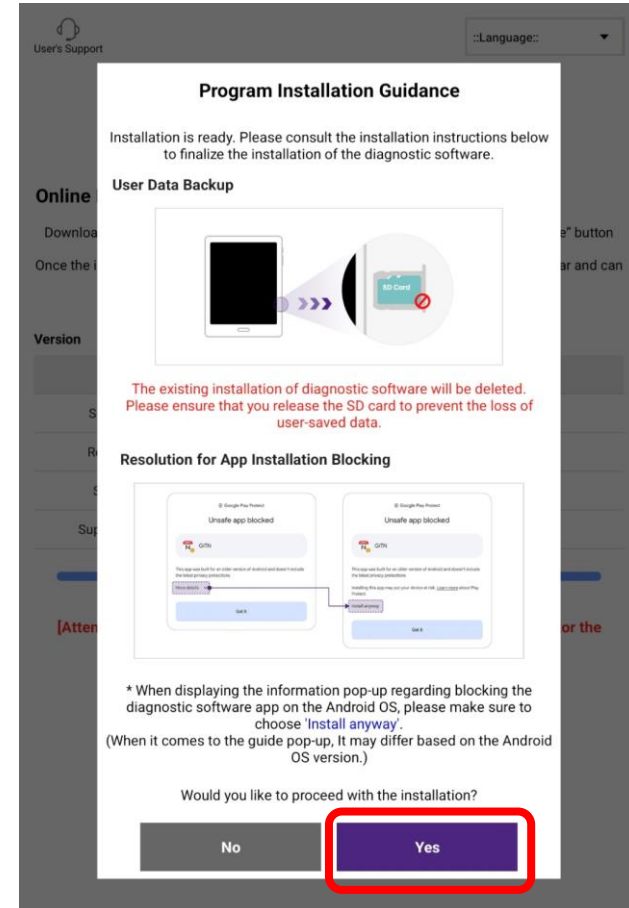
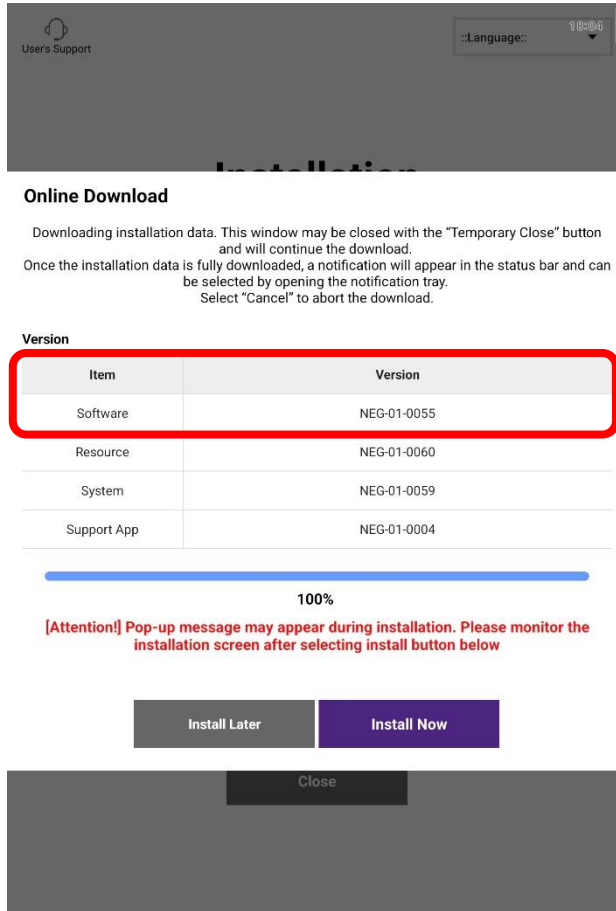
tap “Online Download” after the last step of authentication is unsuccessfully done.
Please make sure NOT to tap “Recovery via USB”.



Please wait till version appears, version information displayed varies depending on users.



After downloading is completed at 100%, tap “Install Now” and please ensure NOT to turn Play Protect on.



Installation will get started and **make sure all permissions to be allowed** after installation is completed.



Language: 18:26

GIT Smart Launcher

Installation



Genesis_Smart_1382.apk



Do not touch any buttons while performing this function.

If you are connected to a paid network, data fee can be charged due to data transmission/reception or program update.

GDS-Smart

This app isn't compatible with the latest version of Android. Check for an update or contact the app's developer.

OK

GDS-Smart

This app was built for an older version of Android. It might not work properly and doesn't include the latest security and privacy protections. Check for an update or contact the app's developer.

OK



Allow GDS-Smart to find, connect to and determine the relative position of nearby devices?

Allow

Don't allow



Allow GDS-Smart to access photos, videos, music, audio and other files on this device?

Allow

Don't allow



Allow GDS-Smart to take pictures and record video?

While using the app

Only this time

Don't allow



Allow GDS-Smart to access this device's location?

This app may want to access your location all the time, even when you're not using the app. **Allow in settings.**

While using the app

Only this time

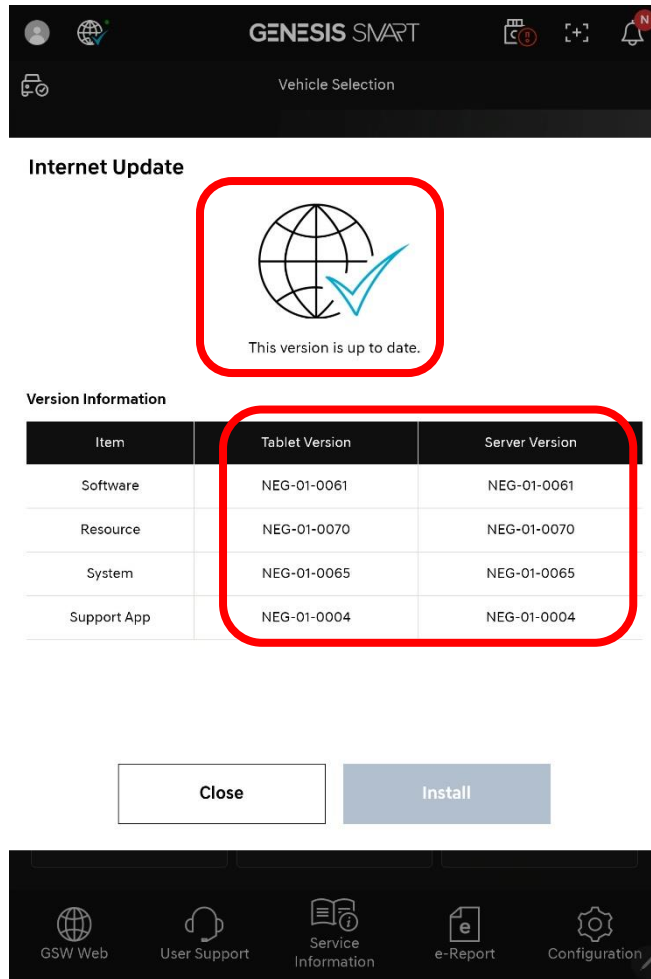
Don't allow

Log in and tap Globe icon on the left of the top to download remaining updates.

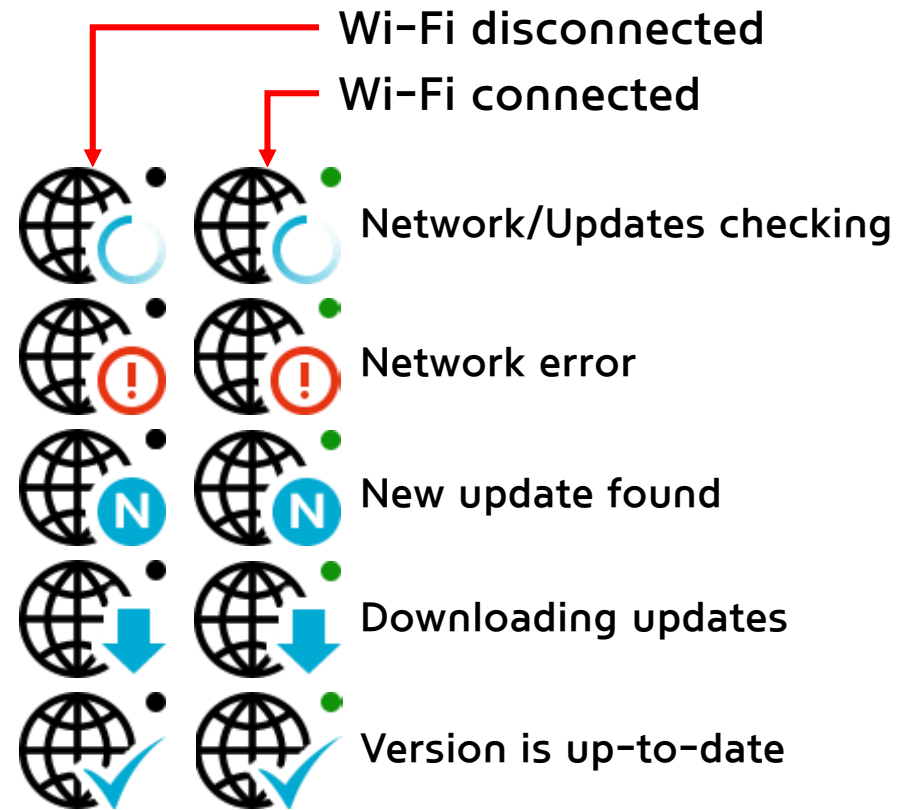
The first screenshot shows the login screen with a 'Globe' icon highlighted in a red box. The second screenshot shows the main dashboard with various service icons. The third screenshot shows the 'Internet Update' screen with a table of version information.

Item	Tablet Version	Server Version
Software	NEG-01-0061	
Resource	NEG-01-0070	-
System	NEG-01-0065	-
Support App	NEG-01-0004	

When updates is complete, check the status icon and version of tablet and server are the same.



▼ Details of Status Icon ▼



Need Help?

Contact us for assistance at following email.

- When reporting an issue, please provide the following information:
 - ✓ **Distributor Code or Name:** This will help us identify your account.
 - ✓ **Detailed Description:** Clearly explain the problem you're encountering, including any error messages.
 - ✓ **Visual Evidence:** If possible, include photos or videos to illustrate the issue.
 - ✓ **Submit an error Report by making use of “Log Collection” or visit GSW “GDS Hotline”.**
 - [User guide - how to submit an error log report](#)

Regions	Technical inquiries	Sales and License inquiries
Asia/Pacific	oscar@gitauto.com	jimmyajussi@gitauto.com
India	skycolor@gitauto.com	jimmyajussi@gitauto.com
Middle East	skycolor@gitauto.com	sejeong1205@gitauto.com
EU & UK	ics@gitauto.com support@giteurope.com	sales@giteurope.com
East Europe	skycolor@gitauto.com	hyesoolee16@gitauto.com
Africa	ics@gitauto.com support@giteurope.com	sales@giteurope.com
Oceania	hsdotcom@gitauto.com	jimmyajussi@gitauto.com
Central & South America	oscar@gitauto.com	hyesoolee16@gitauto.com