



## KDS 2.0 Migration to the New Server

#### 1. Preparations

- A. Tablet requirements
- B. Disabling Play Protect
- C. Wi-Fi which allows access to external website
- D. To save current license key
- E. Remove previous resources(selective)

#### 2. Installation

- A. Download Smart Launcher v.1.220
- B. Authenticate with Your License Key and ID
- C. Download resources and Installation
- D. Run KDS 2.0 and check version



**REVISION** 



| Rev | Date        | Details   |
|-----|-------------|---|
| 1   | 24-Oct-2024 | <ul> <li>Smart Launcher updated to 1.220</li> <li>① Removed the beginner section</li> <li>② Added status icon of Internet Update</li> </ul> |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |
|     |             |   |





# This migration is essential for continued access and usage of KDS 2.0 (Available from 17–Oct–2024)

This migration addresses recent server-related issues, including installation/update failures, irregular authentication errors, delayed e-report synchronization, and functionality failures in S/W management and ECU Upgrade.

- Here is what you need to know:
  - 1. Benefits of the New Server
    - Download speed
    - System reliability
    - Stability for updates and installations
    - Global performance
  - 2. Smart Launcher Update to 1.220
    - Estimated installation time is as follows
      - 30 minutes for current users
      - Up to 1 hour for beginners.
         Installation time may vary depending on user's network connected.







## For optimal installation results, please reboot your tablet before proceeding



## Preparation



#### Please make sure to prepare proper tablets for installation.

- Operating System: Android OS 8.0 or higher(NOT applicabe for iOS)
- Free Storage Space: 40GB or more (% as of 2023)
- Minimum Spec Model: Samsung Galaxy tap S3 (64GB)
- Recommended Spec Model: Samsung Galaxy tap S9 (128GB, RAM:8GB)

| Re            | commended Model:            | Model                             | Model Name                             | Remark   |
|---------------|-----------------------------|-----------------------------------|--|--|
| SAM           | ISUNG Galaxy Tab S9         | Samsung Tab S3                    | SM-T820                                |  |
| Specification | Details                     | Samsung Tab S4                    | SM-T835, SM-T830, SM-T835C             |  |
| OS            | Android 13                  | Samsung Tab A 10.5                | SM-T595, SM-T595C                      |  |
| CDU           | Qualcomm Snapdragon 8 Gen 2 | Samsung Tab S5e                   | SM-T720                                | Compatible with GDS Smart/KDS                                  |
| CPU           | for Galaxy                  | Samsung Tab S6                    | SM-T860                                | 2.0 but performance may vary<br>based on device specifications |
| RAM           | RAM 8GB or 12GB             |                                   | SM-P610                                |  |
| Storage       | 128GB, 256GB, 512GB         | Samsung Tab S7                    | SM-T870, SM-T875                       |  |
|               |                             | Samsung Galaxy Tab Active<br>Pro  | SM-T540, SM-T545, SM-T547,<br>SM-T547U |  |
|               |                             | Samsung Tab S7 FE                 | SM-T735, SM-T735N, SM-T733,<br>SM-T736 |  |
|               |                             | Samsung Tab S8                    | SM-X700, SM-X706                       | Decementaria   |
|               |                             | Samsung Galaxy Tab Active4<br>Pro | SM-T630, SM-T636                       | Recommended  |
|               |                             | Samsung Tab S9                    | SM-X710                                |  |

### <Tablet Models compatible>





Before install updated Smart Launcher, Google Play Protect has to be disabled.





### Preparation



#### Before install updated Smart Launcher, Google Play Protect has to be disabled.





## Preparation



### "Scan apps with Play Protect" has to be disabled.

| 9:12 Fri, 11 Oct 🖻 🕈 🛅 •  | <b>K</b> % 31% = |   |
|---|------------------|---|
| ← Play Protect settings   |                  | 〈PLEASE NOTE〉   |
| General<br>Scan apps with Play Protect<br>Play Protect can scan this device and warn you about har<br>apps<br>Improve harmful app detection<br>Send unknown apps to Google for better detection | rmful            | Following error message is appearing because the<br>Play Protect feature has NOT been disabled. Please<br>disable Play Protect to resolve this issue and resume<br>installation from the beginning. |
| App privacy   |                  |   |
| Permissions for unused apps<br>Review permissions for apps that you haven't used in a fe  | ew months        | Installation  |
|   |                  | Installation has failed!<br>Please select OK button to perform Online Download again  |

#### III 🖸 🖸 😇 🕒 🗹 I 😂 🚇 III 💿 🤇

OK





Following messages will appear if Wi-Fi connected to your tablet is not allowed for access to external websites. Please make sure Wi-Fi that allows access to external websites is connected.







Please make a screenshot to save your license key at the following location.

| Ð                | KD                  | 52.0                                | <b>⊑</b> :01:5         |          | <                        | Configuration                  | [+] |
|------------------|---------------------|-------------------------------------|------------------------|----------|--------------------------|--------------------------------|-----|
| B                | Vehicle             | Selection                           |                        |          | Version Information      | ICS_KM<br>©Camera EPhoto Album |     |
|                  |                     | 14                                  |                        |          | User Profile<br>Auto VIN | <b>Area</b><br>HQ (A99)        |     |
|                  |                     |                                     |                        |          | Feature Option           | Maker<br>KME                   |     |
|                  |                     |                                     |                        |          | Diagnosis No.            | Name                           |     |
|                  |                     |                                     |                        |          | Server                   | GIT<br>E-Mail                  |     |
|                  | Main f              | unction                             | 🗹 Edit                 |          | Unit                     | ics_km@gitauto.com             |     |
|                  |                     | θ                                   |                        |          | Language                 | License                        |     |
|                  | Smart .             | Expert                              | Smart .                |          | Tutorial                 |                                |     |
| Pre Inspecti     | ion Diagnosis       | Diagnosis                           | Warranty               |          | Log Collection           |                                |     |
|                  |                     |                                     |                        |          |                          |                                |     |
| Recorded<br>Data | ECU Upgrade         | ¦ ¦  <br>º   º<br>S/W<br>Management | Multi Data<br>Analysis |          |                          |                                |     |
| Hotline          | User Support Inform | rvice<br>mation e-Repor             | Configuration          | <b> </b> |                          |                                |     |



## Preparation(selective)



It is required that deleting resource files previously downloaded if you have encountered the error screen as shown below. To remove the old files, please move on the next page.

#### The error screen is identical to KDS 2.0





Preparation(selective)



After completely removing old files, please run Smart Launcher version 1.220









After download the updated Smart Launcher on your tablet, navigate "Myfiles > Download" to find the downloaded.

#### Tap here to install Smart Launcher v1.220



| =                                    | 0   | Downloads                                | ۹ :     |
|--------------------------------------|-----|--|---------|
| ③ Recent files                       |     | Today<br>SmartLauncher 1220.zip          |         |
| 🛛 Images                             |     | From. m.site.naver.com<br>11 Oct 8:49 am | 4.54 MB |
| Videos                               |     |  |         |
| Audio files                          |     |  |         |
| Documents                            |     |  |         |
| Downloads                            |     |  |         |
| Installation files                   |     |  |         |
| Internal storage<br>64.4 GB / 128 GB |     |  |         |
| 🗅 Alarms                             |     |  |         |
| Android                              |     |  |         |
| Audiobooks                           |     |  |         |
| D DCIM                               |     |  |         |
| Documents                            |     |  |         |
| 🗅 Download                           |     |  |         |
| KDS2_UserData                        |     |  |         |
| D Movies                             |     |  |         |
| 🗅 Music                              |     |  |         |
| Notifications                        |     |  |         |
| 🗅 nvci                               |     |  |         |
| D NvciData                           |     |  |         |
| NvciData gme                         |     |  |         |
|                                      | 000 |  | ~       |





#### Extract the zipped and run.







#### Extract the zipped and run.







#### Please ensure NOT to turn Play Protect on, or installation may fail.







#### Run Smart Launcher and get through authentication by filling license key in.

| 9:16 Fri, 11 Oct 🔝 🗣 📴 🔹             |           |   | ¥⊾ 🕾 31% 🗈    | 9:19 Fri, 11 Oct 🖻 🎙 😇 • 🕊 🔨   |
|--------------------------------------|-----------|---|---------------|--|
| ≡                                    | \$        | Internal storage                        | Q :           | User's Support ::Language::  |
| ③ Recent files                       |           | Downloads   SmartLaunche                | er_1220.zip ✿ | GIT Smart Launcher   |
| 😕 Images                             |           |   | J∃ Name   ↑   | orr officire Education   |
| Videos                               |           | SmartLauncher_1220.ap<br>10 Oct 7:45 pm | 5.14 MB       |  |
|                                      |           |   |               |  |
| C Documents                          |           |   |               |  |
| 业 Downloads                          |           |   |               |  |
| APK Installation files               |           |   |               |  |
| Internal storage<br>64.2 GB / 128 GB |           |   |               | Authentication   |
| 🗅 Alarms                             |           |   |               | Hello  |
| > 🗅 Android                          |           |   |               | This is the product registration screen for using GIT diagnostic software.<br>Refer to the license registration guide and proceed with license key |
| Audiobooks                           |           |   |               | authentication.  |
|                                      |           |   |               |  |
| Documents                            |           |   |               | **** - **** - ****   |
| Download                             |           |   |               |  |
| KDS2_UserData                        |           |   |               | ок   |
| Movies                               |           |   |               |  |
| > 🗅 Music                            |           |   |               |  |
| Notifications                        |           |   |               |  |
| > 🗅 nvci                             | 🧕 Sma     | artLauncher                             |               |  |
| > 🗀 NvciData                         | App insta | lled.                                   |               |  |
| > 🗅 NvciData gme                     | Do        | one Open                                |               | Ver 1 220  |
|                                      |           |   | 0 < 0.        |  |





Run Smart Launcher and get through authentication by filling license key in.







#### After the first authentication is completed, License info should appear.







Complete the form with tablet serial. To find it, get Settings > About tablet.

|        |                               |           | Aut       | he<br>enter yo     | ntic            |                | ion              |                |          |       |
|--------|-------------------------------|-----------|-----------|--------------------|-----------------|----------------|------------------|----------------|----------|-------|
| If you | forgot y                      | our pass  | sword, pi | ease fir<br>Lic    | ense Inf        | o<br>o         | a through        | i GSW a        | nd try a | gain. |
|        | • Key<br>• Maker<br>• Expirat | tion Date | KI<br>20  | A / Euro<br>25-12- | ope / Gei<br>31 | neral / I      | Passenge         | er             |          |       |
| □ A    | ASRA U                        | ser       |           |                    |                 |                |                  |                |          |       |
| ĥ      | ics_kr                        | n         |           |                    |                 |                |                  |                |          |       |
| Ħ      |                               |           |           |                    |                 |                |                  |                |          |       |
|        | Table                         | t Serial  |           |                    |                 |                |                  |                |          |       |
| .1.220 |                               |           | -         |                    | 517             |                |                  |                |          | KEU-P |
| 0      | 2@                            | ۳<br>۲    | ت<br>4    | 5 %                | 6               | 7 &            | 8                | 9<br>9         | 0)       | Del   |
| q      | w                             | e         | r         | t ^                | y "             | u t            |                  | 0              | p 1      | ×     |
| a      | a - s                         | s c       | f f       | a (                | g ł             | n <sup>+</sup> | j <sup>+</sup> k | ( <sup>†</sup> | 1        | Done  |
|        |                               |           | _         |                    | -               |                |                  |                |          |       |







#### Serial number should be 11 digits with alphabet and number combination.

| Settings   | Connections                               | Settings   | Q About tablet   |              |
|--|---|--|--|--------------|
| Safety and emergency     Medical info  | Wi-Fi                                     | Safety and emery     Medical info                            | rgency   |              |
| Accounts and backup<br>Manage accounts • Smart Switch                          | Eliaht mode                               | Accounts and bandware accounts - Sa Manage accounts - Sa     | so FE<br>ackup<br>mart Switch  | E QCS<br>dit |
| G Google<br>Google services  | Data usage                                | G Google<br>Google services                                  | Product name<br>Model name   | Galax        |
| O Advanced features<br>Labs + S Pen + Side button                              | Tethering                                 | Advanced feature   | Serial number<br>res<br>button<br>Status information                                     |              |
| Digital Wellbeing and parenta<br>controls                                      | More connection settings                  | <ul> <li>Digital Wellbeing<br/>controls</li> </ul>           | g and parental Legal information   |              |
| Screen time • App timers     Device care     Storage • Memory • App protection | Samsung Cloud<br>Secure Wi-Fi             | Screen time • App tim<br>Device care<br>Storage • Memory • . | Regulatory information<br>Software information   |              |
| Default apps * App settings  | Reset network settings<br>Link to Windows | Apps     Default apps - App se                               | Battery information ettings Samsung Care+  |              |
| General management<br>Language and keyboard - Date and<br>time                 |   | General manager<br>Language and keyboa<br>time               | Not covered. 1 day left to sign up<br>ement<br>ard - Date and 1588-3366 / www.3366.co.kr |              |
| Accessibility<br>Vision + Hearing + Dexterity                                  |   | Accessibility     Vision - Hearing - De                      | Exterity Software update   | else?        |
| Software update*<br>Download and install                                       |   | Software update<br>Download and install                      | Reset<br>Contact us  |              |
| Useful tips • New features   |   | O Tips and user gui<br>Useful tips - New feat                | lide   |              |
| About tablet     Status + Legal information + Tablet     name                  |   | About tablet   | aduut - raulet   |              |





#### If you press and hold the serial number, it copies with an Notice.

| 9:21 | Fri, 11 Oct 🖻 🎙 📰 🔹  |     |  | ₩ 😤 30%≞         |   |
|------|--|-----|--|------------------|---|
| Set  | tings  | Q   | About tablet   |                  | User's Support  |
| 0    | Safety and emergency<br>Medical info                           |     |  |                  | GIT Smart Launcher  |
|      |  |     | 59 FE Q  | CS               | Authentication  |
| 0    | Accounts and backup<br>Manage accounts • Smart Switch          |     | Edit   |                  | Please enter your GSW ID/Password.  |
| G    | Google   |     | Product name   | Galaxy Tab S9 FE | If you forgot your password, please find your password through GSW and try again. |
|      | Google services  |     | Model name   | SM-X510          |   |
| 0    | Advanced features  |     | Serial number  |                  | License into  |
| •    | Labs + S Pen + Side button                                     |     | Status information                                   |                  | Key     Maker     KIA / Europe / General / Passenger                              |
| 0    | Digital Wellbeing and paren                                    | tal | Legal information                                    |                  | • Expiration Date 2025-12-31  |
| 9    | Controls<br>Screen time · App timers                           |     | Regulatory information                               |                  | AASRA User  |
| ۲    | Device care<br>Storage • Memory • App protection               | 1   | Software information                                 |                  | °.  |
|      | Apps   |     | Battery information                                  |                  |   |
|      | Default apps + App settings                                    |     | Samsung Care+<br>Not covered. 1 day left to sign up. | 90))             |   |
| 8    | General management<br>Language and keyboard • Date and<br>time |     | Customer services<br>1588-3366 / www.3366.co.kr      |                  | Tablet Serial   |
| A    | Accessibility  |     | Looking for something else                           | 2                | Ver.1.220 KE  |
|      | Vision • Hearing • Dexterity                                   |     | Software update                                      |                  |   |
|      | Coffuero undato*   |     | Reset  |                  | 1 2 3 4 5 6 7 8 9 0 De  |
| ٥    | Download and install   |     | Contact us   |                  | q w e r t y u i o p K   |
| 0    | Tips and user guide<br>Useful tips + New features              |     |  |                  | a s d f g h j k l Done  |
| 0    | About tablet<br>Status • Legal information • Tallet<br>name    | 0   | opied to clipboard.                                  |                  |   |
|      |  | 0   |  | 0 ( 1            | Ctrl !#1  |





#### Paste the copied serial number on the third row and tap "OK".

| User's Support         | IT Smort I auna   | ::Language::           |   | ::Language::  |
|------------------------|---|------------------------|---|---|
| G                      |   | iner                   | GIT Smar  | Launcher  |
|                        | Authenticatio   | n                      |   |   |
| If you forgot your p   | Please enter your GSW ID/Password<br>bassword, please find your password thro | ugh GSW and try again. |   |   |
|                        | License Info  |                        | Authen  | tication  |
| • Key                  |   |                        | Please enter your<br>If you forgot your password, please find y | GSW ID/Password.<br>your password through GSW and try aga |
| Maker     Expiration [ | KIA / Europe / General / Passe<br>Date 2025-12-31                             | nger                   | Licen   | se Info   |
| AASRA User             |   |                        | • Key   |   |
| n ics_km               |   |                        | • Expiration Date 2025-12-31                                    | / General / Passenger                                     |
| ŧ                      |   | 6                      | AASRA User  |   |
|                        |   |                        | ∩ ics_km  |   |
| er.1.220               | GIT   | KEU-PA                 | <b>A</b>  | 0   |
| (©) (E)<br> ) (©)      | # \$ % ^ &  |                        |   |   |
| 1 2 3                  |   | 9 0 Del                |   | ок  |
| q w e                  | f $f$ $g$ $h$ $h$ $i$   |                        |   |   |
|                        |   |                        |   |   |
|                        |   |                        |   |   |





Tap "Online Download" after the last step of authentication is successfully done. Please make sure NOT to tap "Recovery via USB".

| User's Support                   | ::Lar  | nguage:: 👻       | , | ()<br>User's Support  | ::Language:: • •    |
|----------------------------------|--|------------------|---|---|---------------------|
| GIT                              | Smart Launche  | r                |   |   |                     |
|                                  |  |                  |   | Installation  |                     |
| A                                | Authentication   |                  |   | Choose how to install diagnostic softw  | are.                |
| F<br>If you forgot your passw    | Please enter your GSW ID/Password.<br>vord, please find your password through GS | W and try again. |   | ੰ 🗐 → 🗖   |                     |
| Notice<br>• Key<br>• Ma<br>• Exp | C  |                  |   | Download the installation data and proc<br>Prease stay omme.<br>Online Download | veed.               |
|                                  | -  |                  |   | ₽ → _   |                     |
| £                                |  | 0                |   | After connecting the recovery USB to the tablet, touch                          | 1 the button below. |
|                                  | •  |                  |   | Recovery via USB  | -                   |
|                                  | ок   |                  |   | Close   |                     |





Please wait till version appears, version information displayed varies depending on users.

| User's Support               | :  | Language::             | User's Support   |  | ::Language::  |
|------------------------------|--|------------------------|------------------|--|---|
|                              | Installation   |                        |                  | la stalla  |   |
| Online Download              |  |                        | Online Dow       | /nload   |   |
| Downloading installation     | data. This window may be closed with the "Ter<br>and will continue the download.                   | nporary Close" button  | Downloading i    | installation data. This window may be<br>and will continue the           | closed with the "Temporary Close" butto<br>download               |
| Once the installation data i | s fully downloaded, a notification will appear in<br>be selected by opening the notification tray. | the status bar and can | Once the install | lation data h fu when h a to be selected by opening the                  | i a it n we per in the status bar and<br>e notification tray.     |
|                              | Select "Cancel" to abort the download.   |                        | s Sc             | oftware:NE   | K-02-0055   |
| Version                      | Varsian  |                        | Version          |  | Version   |
| item                         | Version  |                        | Softwa           | re   | NEK-02-0055   |
|                              |  |                        | Resource         | ce   | NEK-02-0054   |
|                              |  |                        | System           | n  | NEK-02-0051   |
|                              |  |                        | Support /        | Арр  | NEK-02-0000   |
|                              |  |                        |                  |  |   |
|                              | Please wait a moment.  |                        | [Attention!      | 100%<br>Pop-up message may appear du<br>installation screen after select | ring installation. Please monitor the<br>ing install button below |
|                              | Cancel Temporary Close<br>(continue downloadin   | ıg)                    |                  | Install Later  | Install Now   |
|                              | Close  |                        |                  | Close  |   |
|                              |  |                        |                  |  |   |
|                              |  |                        |                  |  |   |





After downloading is completed at 100%, tap "Install Now" and please ensure NOT to turn Play Protect on.

| User's Support  | ::Language:: 38:112   |  |  |  |
|---|---|--|--|--|
|   |   |  |  |  |
|   |   |  |  |  |
|   | loo tallatan  |  |  |  |
| Online Download   |   |  |  |  |
| Downloading installation dat<br>Once the installation data is fu<br>be s<br>S | a. This window may be closed with the "Temporary Close" button<br>and will continue the download.<br>Ily downloaded, a notification will appear in the status bar and can<br>elected by opening the notification tray.<br>elect "Cancel" to abort the download. |  |  |  |
| Version   |   |  |  |  |
| Item  | Version   |  |  |  |
| Software  | NEK-02-0055   |  |  |  |
| Resource  | NEK-02-0054   |  |  |  |
| System  | NEK-02-0051   |  |  |  |
| Support App   | NEK-02-0000   |  |  |  |
| -   |   |  |  |  |
| [Attention]] Don-up mos   | 100%  |  |  |  |
| installation  | screen after selecting install button below   |  |  |  |
|   |   |  |  |  |
| Ins   | ali Later Instali Now   |  |  |  |
|   |   |  |  |  |
|   | Close   |  |  |  |
|   |   |  |  |  |
|   |   |  |  |  |

GIT

/er:1.216



KEU-PA





## Installation will get started and make sure all permissions to be allowed after installation is completed.



Ver: 1.216

GIT

KEU-PA





Log in and tap Globe icon on the left of the to to download remaining updates.

| vehi<br>L | r profile Vehicle Selection                                     | New notification |
|-----------|---|------------------|
|           | Some features are not available when<br>Please use after login. | logged off.      |
|           | n User ID   |                  |
|           | Password  | 0                |
| ,         | Save ID 🗸 Keep Logged in 7 Days                                 | Ed               |
|           | Cancel Lo   | AASRA User ID    |
| M         | Find ID / Password  |                  |
|           |   | Login Tips \vee  |
|           |   |                  |
|           |   |                  |

| Main Extension         Main Function       Image: Constant of the section         Main Function       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section       Image: Constant of the section       Image: Constant of the section         Image: Constant of the section       Image: Constant of the section       Image: Constant of the section       Image: Constant of the section  | <b>∃</b> (@`      | KD                 | 5 2.0      | [] [#]:01:5<br>() |  |  |  |
|--|-------------------|--------------------|------------|-------------------|--|--|--|
| Main Function       Image: Base of the state of the stat             | Vehicle Selection |                    |            |                   |  |  |  |
| KARINA SALANA SA |                   |                    |            |                   |  |  |  |
| KKIKKMain functionMain functionImage: Colspan="3">Image: Colspan="3">Image: Colspan="3" Image: Cols  |                   |                    |            |                   |  |  |  |
| Image: I                |                   | KN                 |            |                   |  |  |  |
| Main Function       Is function         Image: Definition precision       Image: Definition precision precision       Image: Definition precision precision precision       Image: Definition precision  |                   |                    |            |                   |  |  |  |
| Main functionImage: Colspan="3">Image: Colspan="3">Image: Colspan="3">Image: Colspan="3">Image: Colspan="3">Image: Colspan="3"Image: Colspan="3">Image: Colspan="3"Image: Colspan="3">Image: Colspan="3"Image: Colspan="">Image: Colspan="">Image: Colspan="">Image: Colspan="">Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan=""Image: Colspan="" <t< th=""><th></th><th></th><th></th><th></th></t<>   |                   |                    |            |                   |  |  |  |
| Image: Pre InspectionImage: Smart DiagnosisImage: Smart DiagnosisImage: Smart WarrantyImage: Pre InspectionImage: Pre Insp  | Main function     |                    |            | 🗹 Edit            |  |  |  |
| Image: Seconded Data         Image: Seconded Data       Image: Seconded Data       Image: Seconded Data       Image: Seconded Data       Image: Seconded Data       Image: Seconded Data   | _                 |                    | Ð          | ه                 |  |  |  |
| Diagnosis     Diagnosis     Warranty       Diagnosis     Diagnosis     Warranty       Diagnosis     Image: Stress of the   | Pre Inspection    | Smart              | Expert     | Smart             |  |  |  |
| Image: Recorded DataImage: CU UpgradeImage: Cu Upgrade <th< td=""><th></th><td>Diagnosis</td><td>Diagnosis</td><td>Warranty</td></th<>  |                   | Diagnosis          | Diagnosis  | Warranty          |  |  |  |
| L≥ (⊉) (°Ĭ∳ //////<br>Recorded ECU Upgrade S/W Multi Data<br>Data ECU Upgrade Management Analysis  |                   | -                  |            |                   |  |  |  |
| Data ECO Opgrade Management Analysis   | ►<br>Recorded     | (1)<br>ECU Upgrada | ۹۱۴<br>s/w | Multi Data        |  |  |  |
|  | Data              | Eco opgrade        | Management | Analysis          |  |  |  |
|  |                   |                    |            | ්                 |  |  |  |





When updates is complete, check the status icon and version of tablet and server are the same.







#### **Need Help?**

Contact us for assistance at following email.

- When reporting an issue, please provide the following information:
  - ✓ **Distributor Code or Name:** This will help us identify your account.
  - ✓ Detailed Description: Clearly explain the problem you're encountering, including any error messages.
  - ✓ Visual Evidence: If possible, include photos or videos to illustrate the issue.
  - ✓ Submit an error Report by making use of "Log Collection" or visit GSW "GDS Hotline".
    - User guide how to submit an error log report

| Regions                 | Technical inquiries                      | Sales and License inquiries |
|-------------------------|--|-----------------------------|
| Asia/Pacific            | oscar@gitauto.com                        | jimmyajussi@gitauto.com     |
| India                   | skycolor@gitauto.com                     | jimmyajussi@gitauto.com     |
| Middle East             | skycolor@gitauto.com                     | sejeong1205@gitauto.com     |
| EU & UK                 | ics@gitauto.com<br>support@giteurope.com | sales@giteurope.com         |
| East Europe             | skycolor@gitauto.com                     | hyesoolee16@gitauto.com     |
| Africa                  | ics@gitauto.com<br>support@giteurope.com | sales@giteurope.com         |
| Oceania                 | hsdotcom@gitauto.com                     | jimmyajussi@gitauto.com     |
| Central & South America | oscar@gitauto.com                        | hyesoolee16@gitauto.com     |