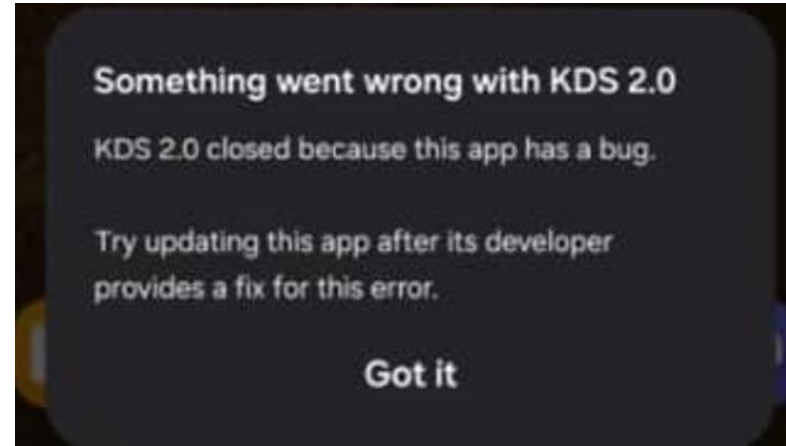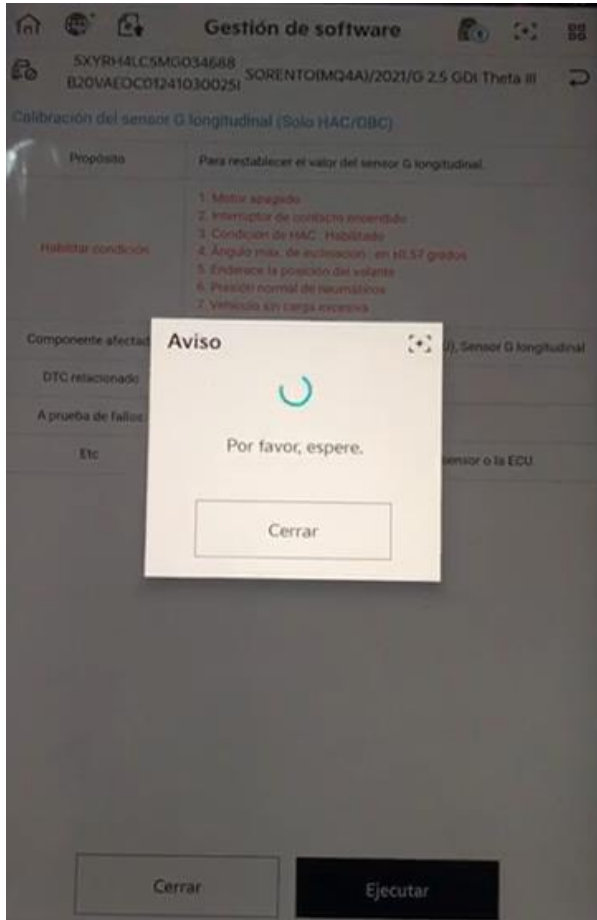**GIT**

**KDS 2.0**

# KDS 2.0
# User Guide
# Countermeasures
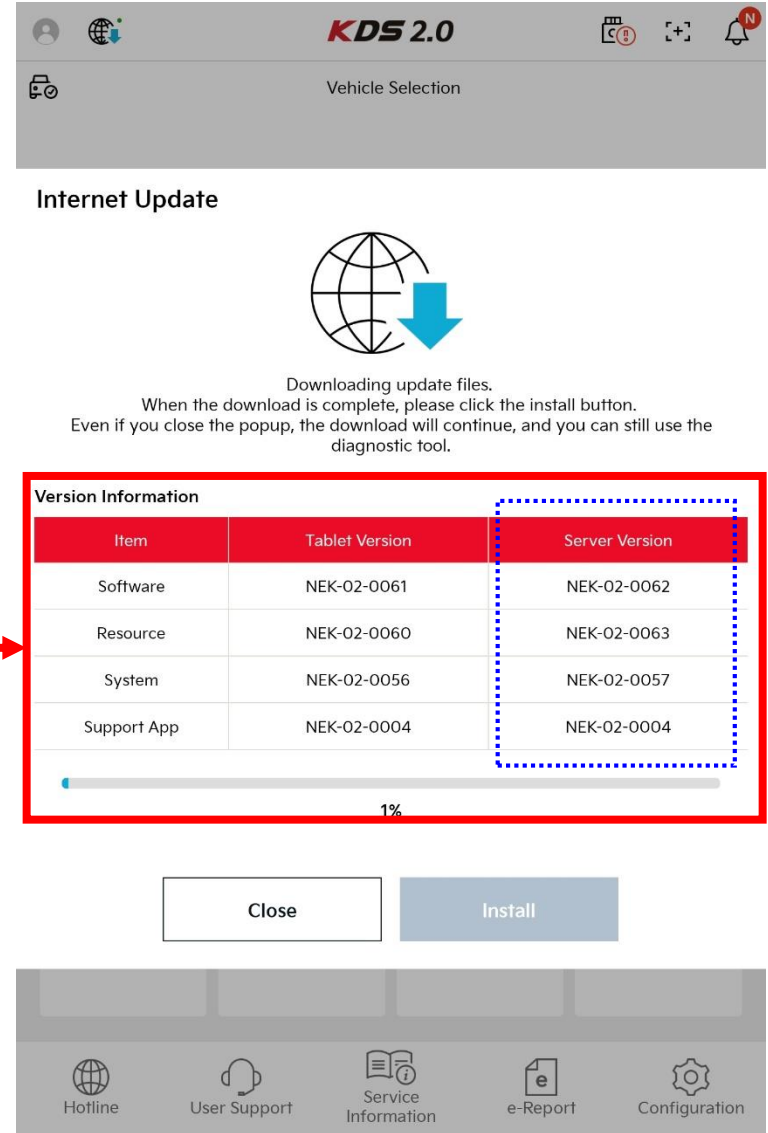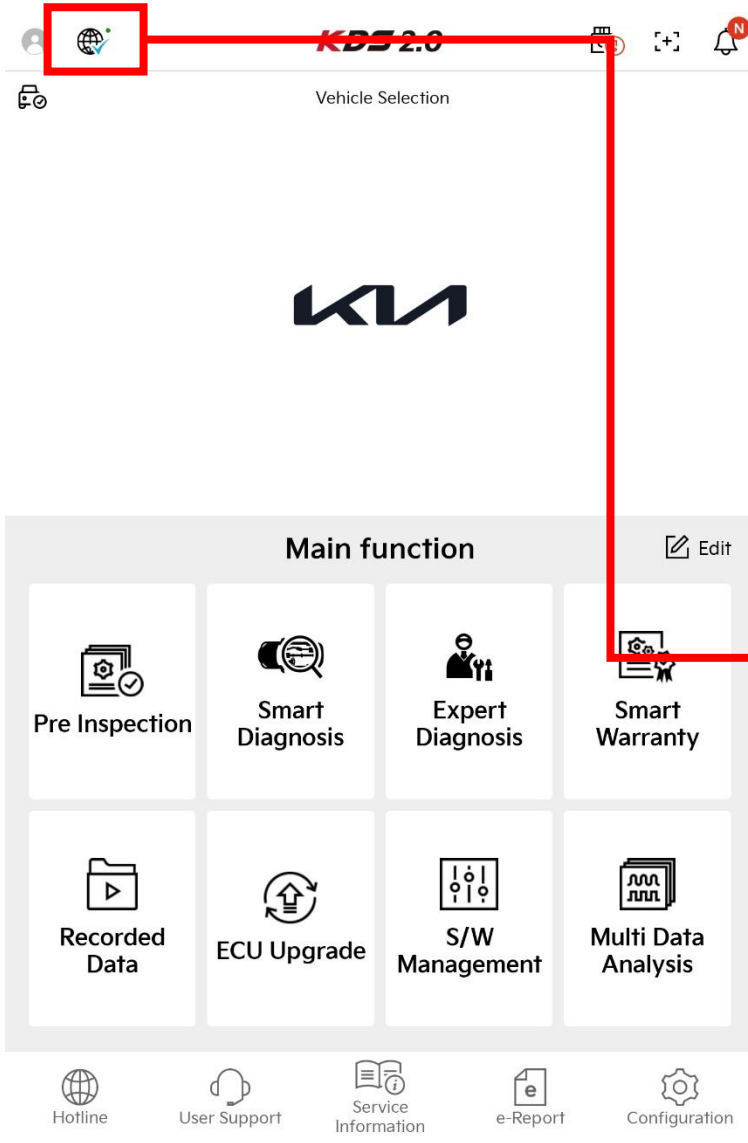# For App Crash in S/W Management
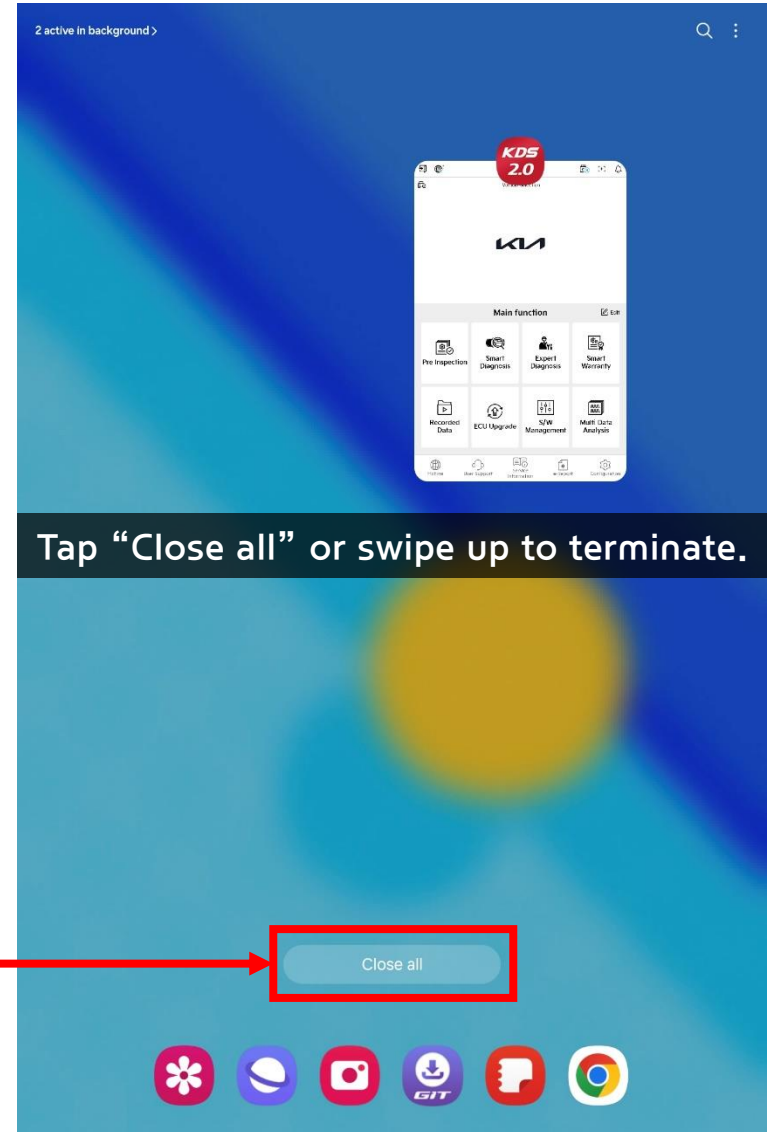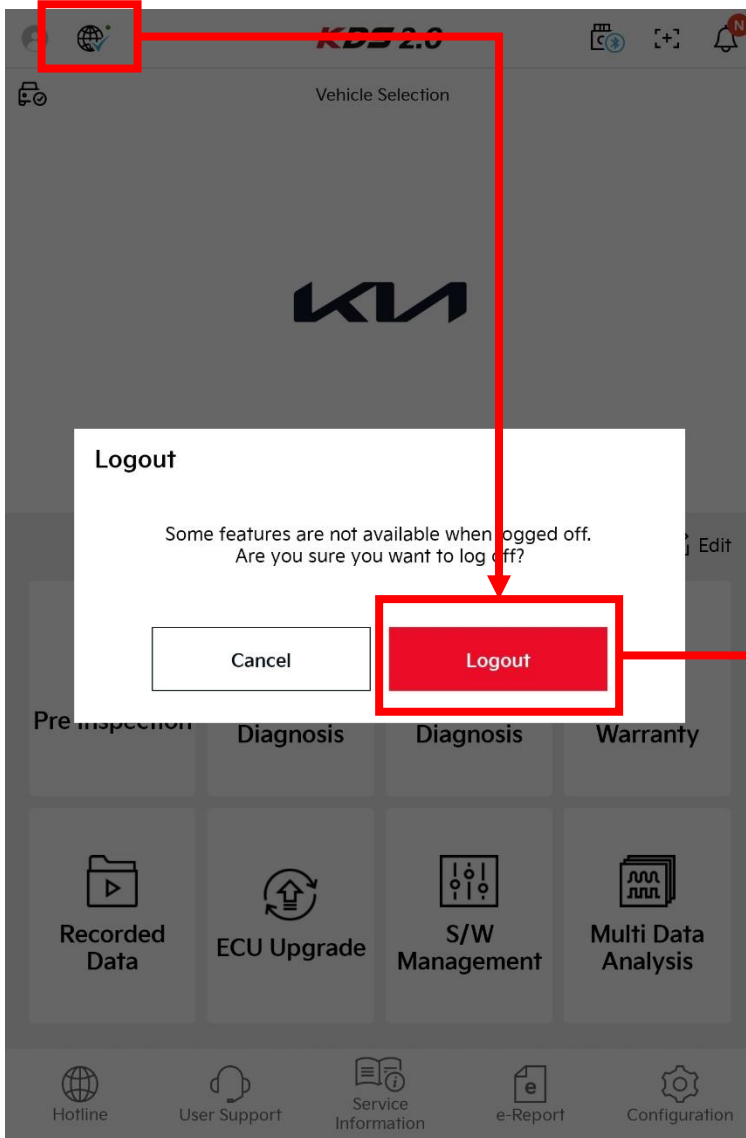
**Europe & General Only**

01-Nov-2024

App chrashes when performing features in S/W Management and back to wallpaper with Android error meassage or without it

# Run KDS 2.0 and have it up-to-date if it show old version



KDS 2.0

Vehicle Selection

**Main function** ✎ Edit

| Pre Inspection | Smart Diagnosis | Expert Diagnosis | Smart Warranty |
| Recorded Data | ECU Upgrade | S/W Management | Multi Data Analysis |

Hotline | User Support | Service Information | e-Report | Configuration

KDS 2.0

Vehicle Selection

**Internet Update**

Downloading update files.
When the download is complete, please click the install button.
Even if you close the popup, the download will continue, and you can still use the diagnostic tool.

**Version Information**

| Item | Tablet Version | Server Version |
|------|----------------|----------------|
| Software | NEK-02-0061 | NEK-02-0062 |
| Resource | NEK-02-0060 | NEK-02-0063 |
| System | NEK-02-0056 | NEK-02-0057 |
| Support App | NEK-02-0004 | NEK-02-0004 |

1%

Close | Install

Hotline | User Support | Service Information | e-Report | Configuration

## When updating is complete, log out KDS 2.0 and terminate it at background



**Logout**

Some features are not available when logged off.
Are you sure you want to log off?

| Cancel | Logout |

Tap "Close all" or swipe up to terminate.

2 active in background

Close all

# Countermeasures

Hold KDS 2.0 icon on until the hidden menu appears,
Or Navigate Settings 〉 KDS 2.0 〉 Storage and carry "Clear data" out
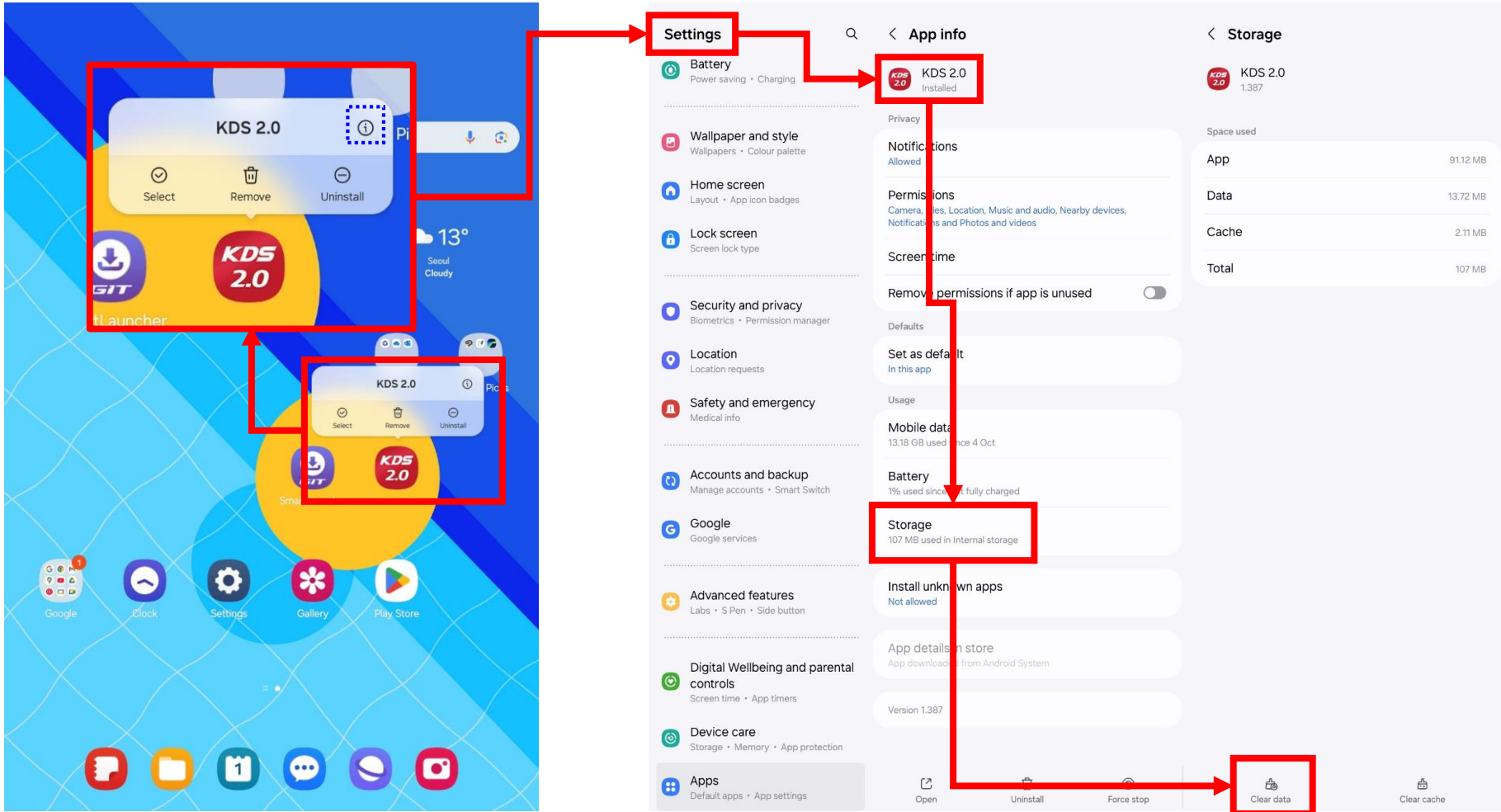
# Turn KDS 2.0 back on, log in, and check features out

VCI Wireless (VCI_II_NHD99990) is connected to Bluetooth. ✕

Vehicle Selection

## Login

Some features are not available when logged off.
Please use after login.

| ICS_KM |
| Password 👁 |

☑ Save ID    ☑ Keep Logged in 7 Days

| Cancel | Login |

Find ID / Password

| AU user Login | SERMI account Login |

Login Tips ∨

Pre...

Recorded Data    ECU Upgrade    S/W Management    Main Data Analysis

Hotline    User Support    Service Information    e-Report    Configuration

▶

KDS 2.0

Vehicle Selection

KIΛ

## Main function    ✎ Edit

| Pre Inspection | Smart Diagnosis | Expert Diagnosis | Smart Warranty |
| Recorded Data | ECU Upgrade | S/W Management | Multi Data Analysis |

Hotline    User Support    Service Information    e-Report    Configuration

# Contacts

**Need Help?**
Contact us for assistance at following email.

■ When reporting an issue, please provide the following information:
- ✓ **Distributor Code or Name:** This will help us identify your account.
- ✓ **Detailed Description:** Clearly explain the problem you're encountering, including any error messages.
- ✓ **Visual Evidence:** If possible, include photos or videos to illustrate the issue.
- ✓ **Submit an error Report by making use of "Log Collection" or visit GSW "GDS Hotline".**
  - ▪ [User guide – how to submit an error log report](#)

| Regions | Technical inquiries | Sales and License inquiries |
|---|---|---|
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| Central & South America | oscar@gitauto.com | hyesoolee16@gitauto.com |