

Type	<input checked="" type="checkbox"/> Notification <input type="checkbox"/> Repair <input type="checkbox"/> Guidance	Regions Covered
Devices	<input checked="" type="checkbox"/> GDS Smart <input checked="" type="checkbox"/> Genesis Smart <input checked="" type="checkbox"/> GDS Mobile <input checked="" type="checkbox"/> Genesis Mobile <input checked="" type="checkbox"/> KDS 2.0 <input checked="" type="checkbox"/> KDS 1.0	ALL
Date Issued	(KST)04-Nov-2024	
Subject	Service Maintenance Announcement	

Dear Users,

Please be advised that a service error may occur due to scheduled maintenance from the following date and time. Further notice will be provided as soon as the job is complete.

Country/Region	Date and Time	Time Zone
South Korea	November 6, 2024, 09:00 AM	KST
United States (Pacific)	November 5, 2024, 4:00 PM	PST
United States (Eastern)	November 5, 2024, 7:00 PM	EST
United Kingdom	November 6, 2024, 12:00 AM	GMT
Germany	November 6, 2024, 1:00 AM	CET
India	November 6, 2024, 5:30 AM	IST
Japan	November 6, 2024, 9:00 AM	JST
Australia (Sydney)	November 6, 2024, 11:00 AM	AEDT

• **Potentially Affected Services:**

- All features requiring communication with a vehicle through VCI, VCI II, and VCI III
- E-report generation (diagnosis number creation)

If you experience any errors during this period, please report them as follows:

1. **Provide Screenshots or a Video:** Capture any error messages or unexpected behavior you encounter and send NSC or inquire at GSW(Diagnostic tools->GDS/KDS Hotline)
2. **Use the Log Collection Feature:** make use of this feature to gather error logs. Drag up on the screen to following pages.

Quick Link User Guide - [How to send the error log report on GDS Smart/KDS2.0 – FAQ](#)

We apologize for any inconvenience this may cause and appreciate your understanding as we work to enhance our services.

Thank you for your cooperation.