GDS SMART CV & PV+CV(ALL) Migration to the New Server

1. Preparations
   A. Tablet requirements
   B. Disabling Play Protect
   C. Wi-Fi which allows access to external website
   D. To save current license key
   E. Remove previous resources(selective)

2. Installation
   A. Download Smart Launcher v.1.238
   B. Authenticate with Your License Key and ID
   C. Download resources and Installation
   D. Run GDS SMART and check version

24-Oct-2024

REVISION

Rev	Date	Details
1	24-Oct-2024	Smart Launcher updated to 1.238 ① Removed the beginner section ② Added status icon of Internet Update

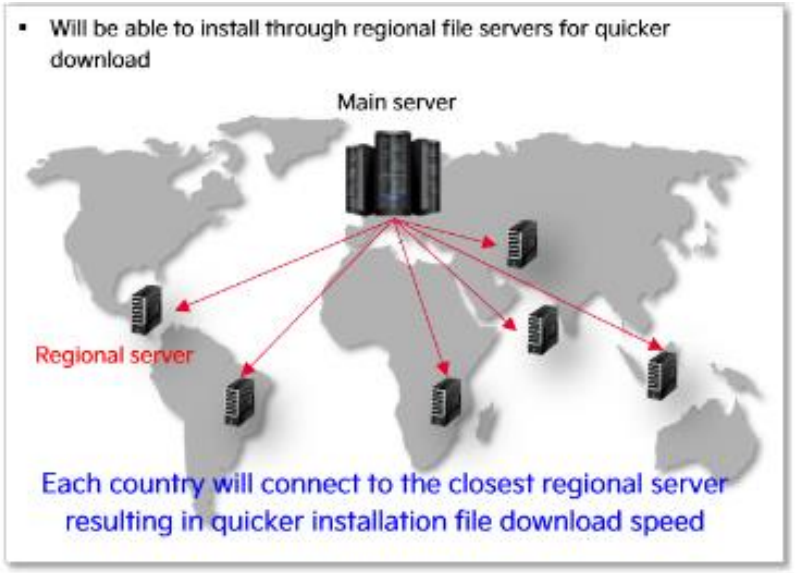
This migration is essential for continued access and usage of GDS Smart (Available from 17-Oct-2024)

This migration addresses recent server-related issues, including installation/update failures, irregular authentication errors, delayed e-report synchronization, and functionality failures in S/W management and ECU Upgrade.

■ Here is what you need to know:

1. Benefits of the New Server

- Download speed
- System reliability
- Stability for updates and installations
- Global performance



2. Smart Launcher Update to 1.238

- Estimated installation time is as follows
  - 30 minutes for current users
  - Up to 1 hour for beginners.

▶ Installation time may vary depending on user's network connected.

For optimal installation results,
please reboot your tablet before proceeding

Preparation

Please make sure to prepare proper tablets for installation.

- Operating System: Android OS 8.0 or higher(NOT applicabe for iOS)
- Free Storage Space: 40GB or more (※ as of 2023)
- Minimum Spec Model: Samsung Galaxy tap S3 (64GB)
- Recommended Spec Model: Samsung Galaxy tap S9 (128GB, RAM:8GB)

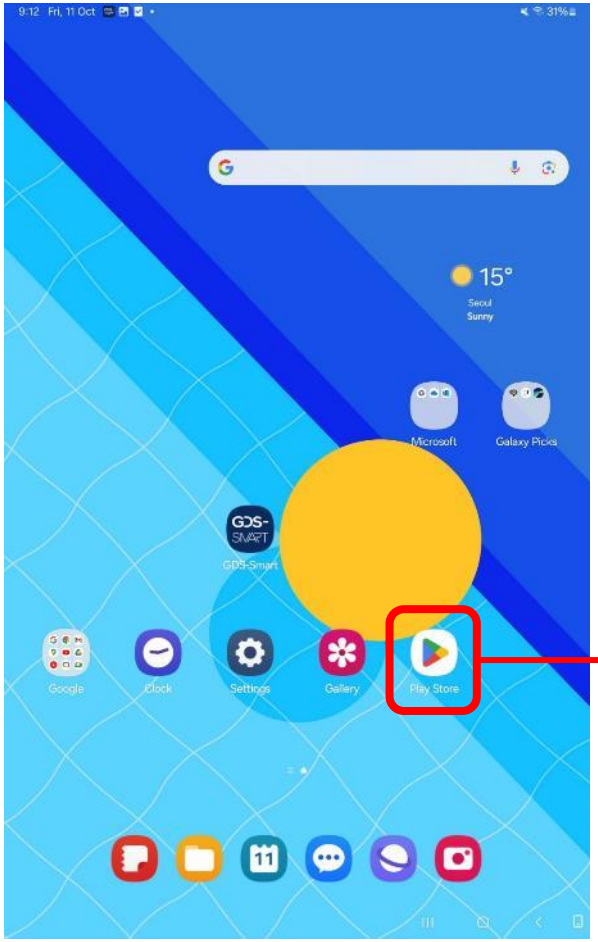
Recommended Model: SAMSUNG Galaxy Tab S9	
Specification	Details
OS	Android 13
CPU	Qualcomm Snapdragon 8 Gen 2 for Galaxy
RAM	8GB or 12GB
Storage	128GB, 256GB, 512GB

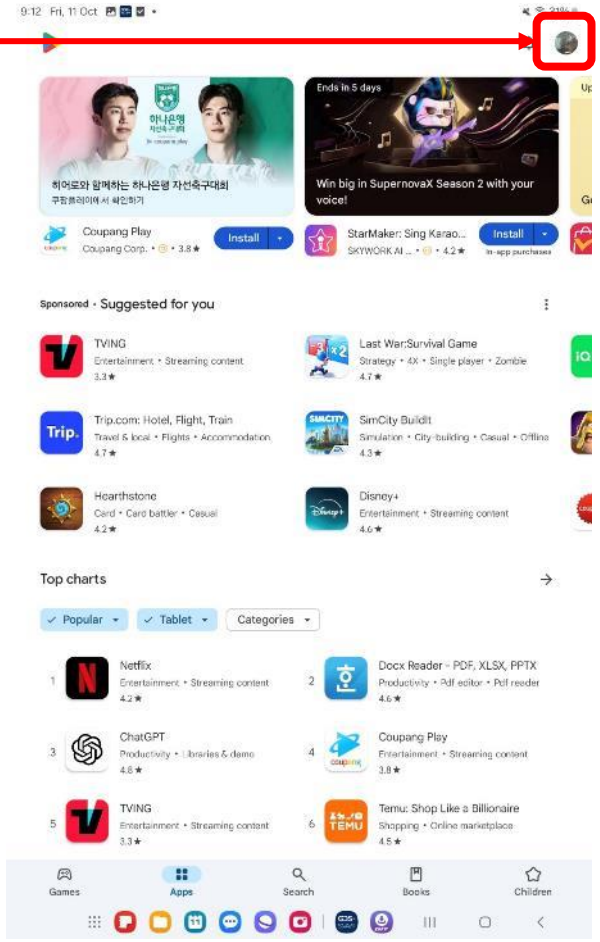
<Tablet Models compatible>

Model	Model Name	Remark
Samsung Tab S3	SM-T820	Compatible with GDS Smart/KDS 2.0 but performance may vary based on device specifications
Samsung Tab S4	SM-T835, SM-T830, SM-T835C	
Samsung Tab A 10.5	SM-T595, SM-T595C	
Samsung Tab S5e	SM-T720	
Samsung Tab S6	SM-T860	
Samsung Tab S6 Lite	SM-P610	
Samsung Tab S7	SM-T870, SM-T875	
Samsung Galaxy Tab Active Pro	SM-T540, SM-T545, SM-T547, SM-T547U	
Samsung Tab S7 FE	SM-T735, SM-T735N, SM-T733, SM-T736	Recommended
Samsung Tab S8	SM-X700, SM-X706	
Samsung Galaxy Tab Active4 Pro	SM-T630, SM-T636	
Samsung Tab S9	SM-X710	

Preparation

Before install updated Smart Launcher, Google Play Protect has to be disabled.





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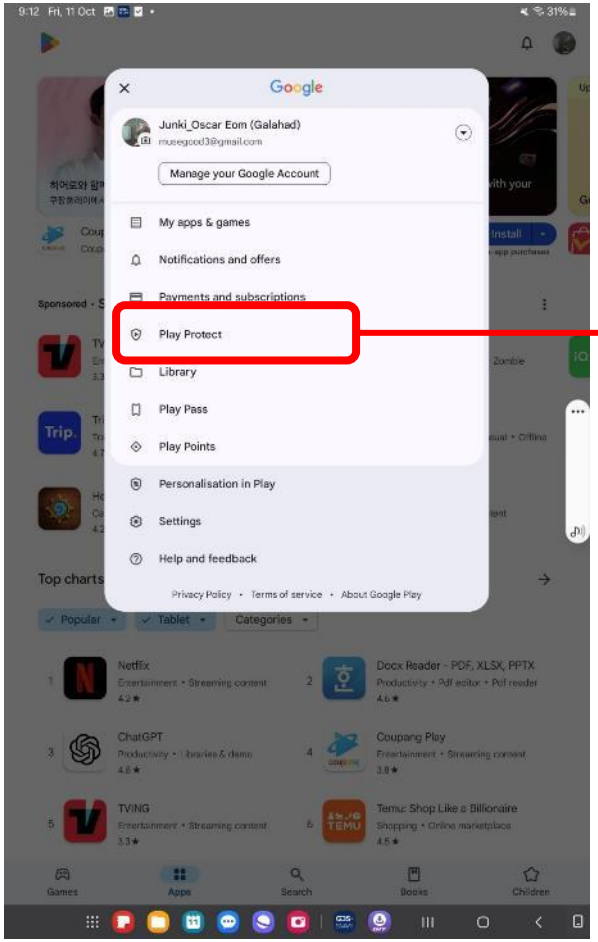
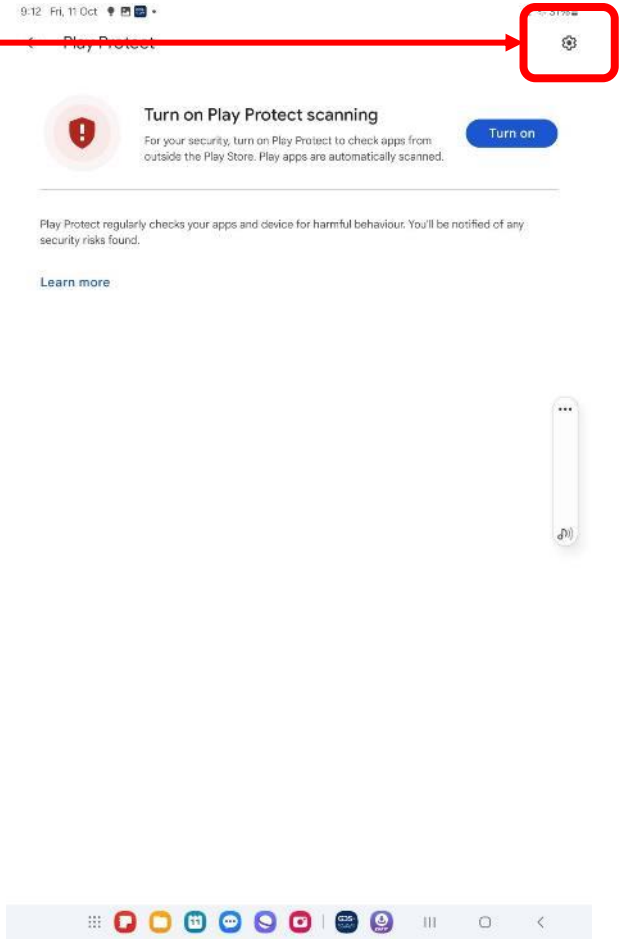
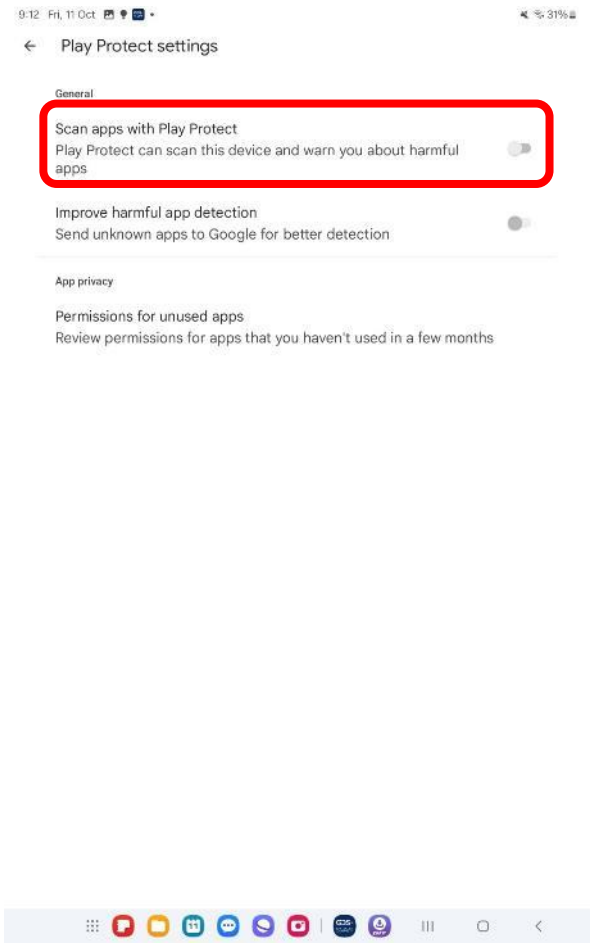




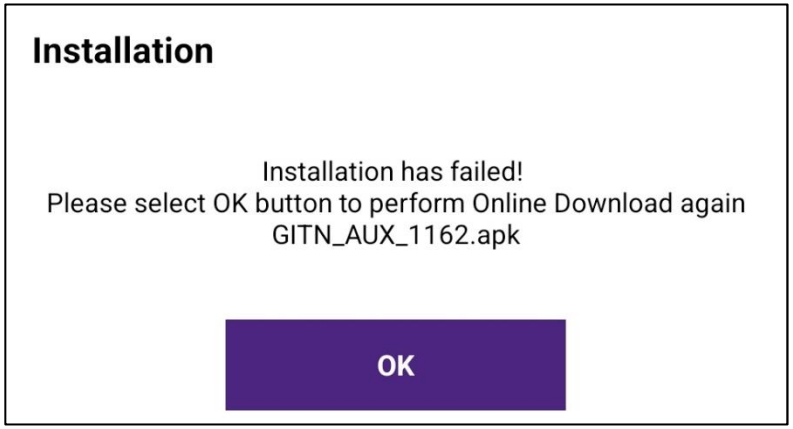
Preparation

"Scan apps with Play Protect" has to be disabled.



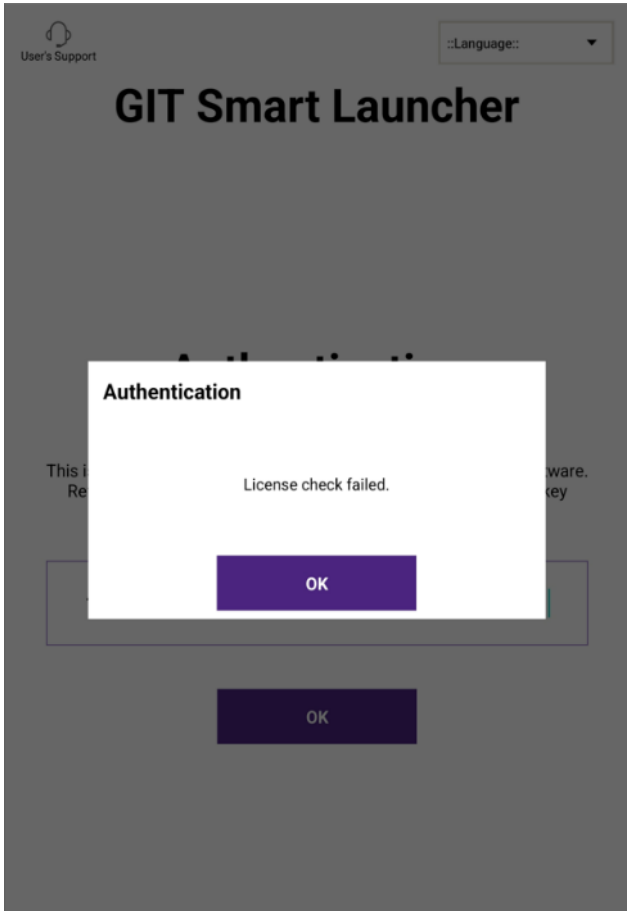
〈PLEASE NOTE〉

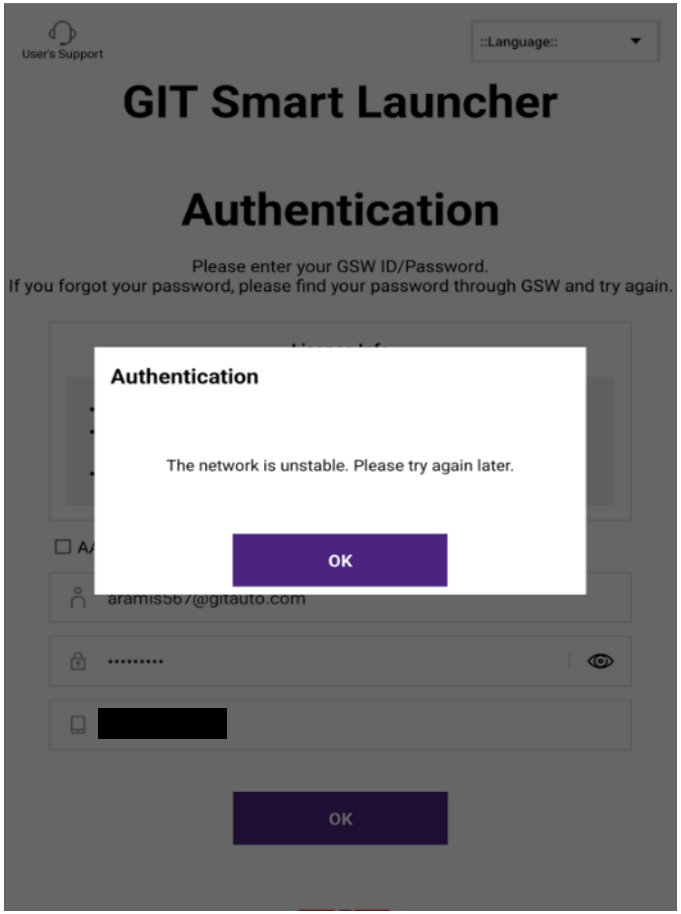
Following error message or similar appears because the Play Protect feature is NOT disabled. Please disable Play Protect to resolve the failures and resume installation.



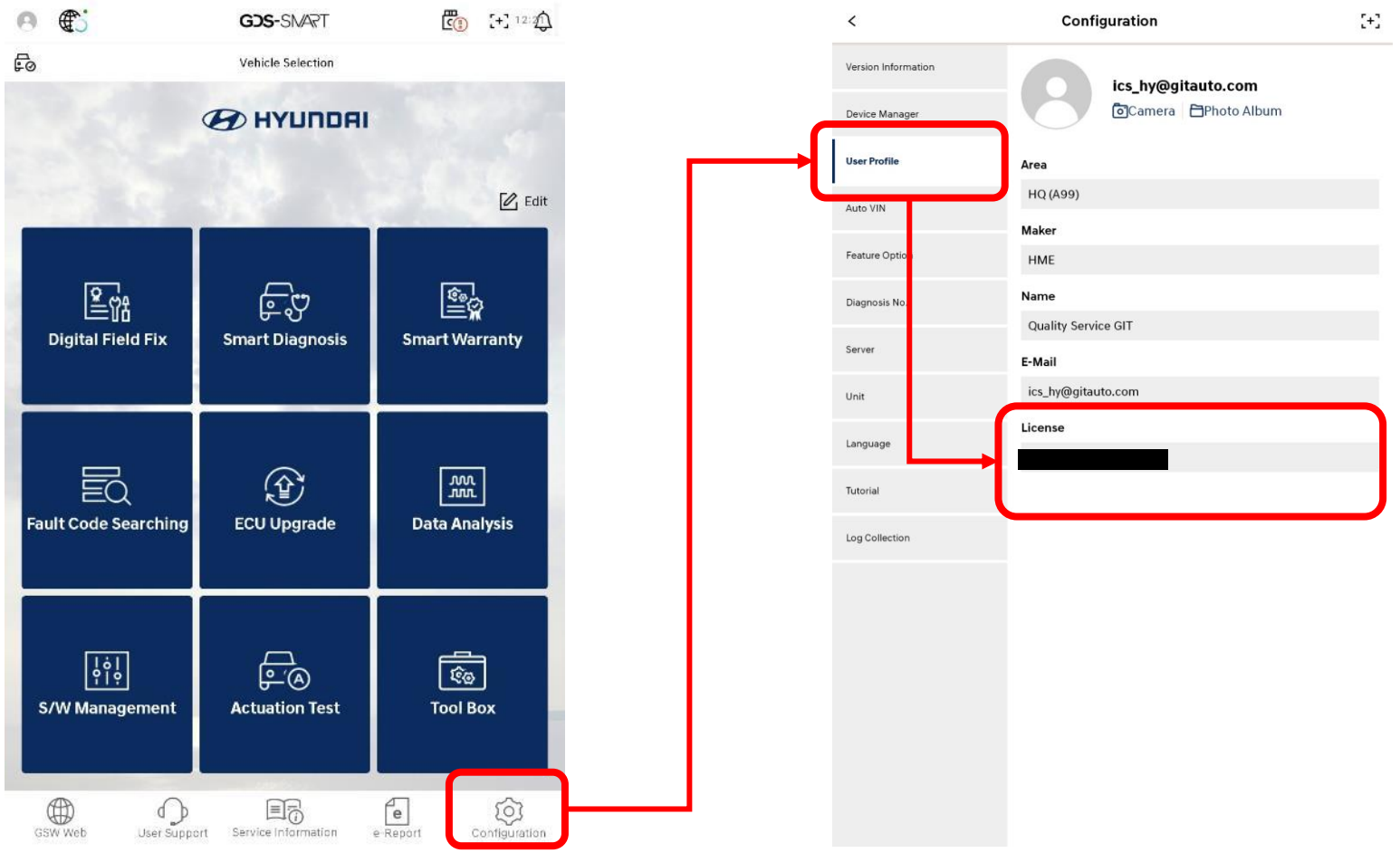
Preparation

Following messages will appear if Wi-Fi connected to your tablet is NOT allowed for access to external websites. Please make sure Wi-Fi that allows access to external websites is connected.



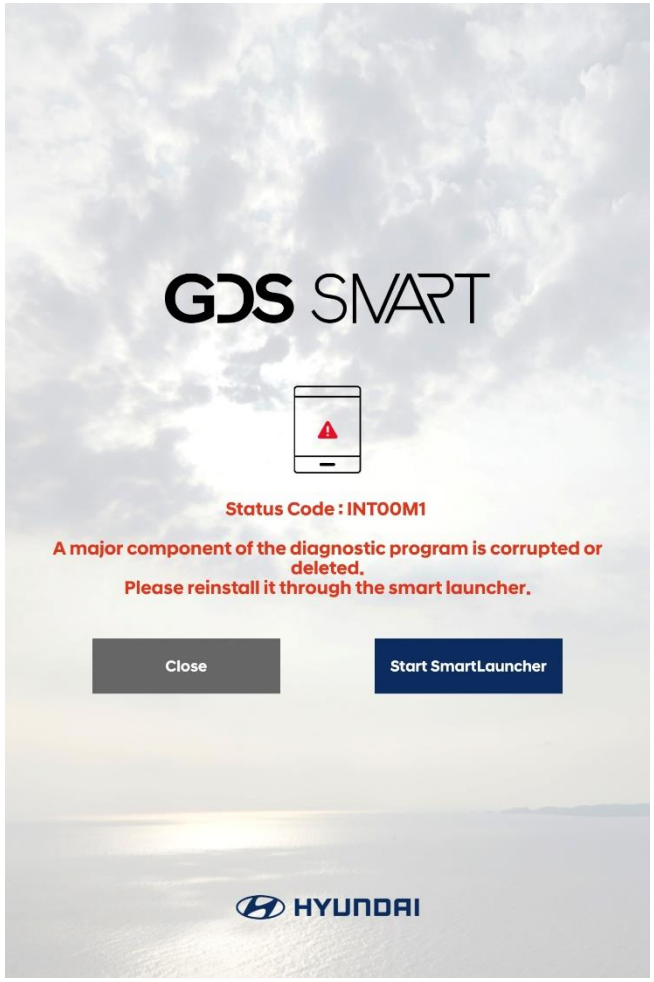


Please make a screenshot to save your license key at the following location.



Preparation(selective)

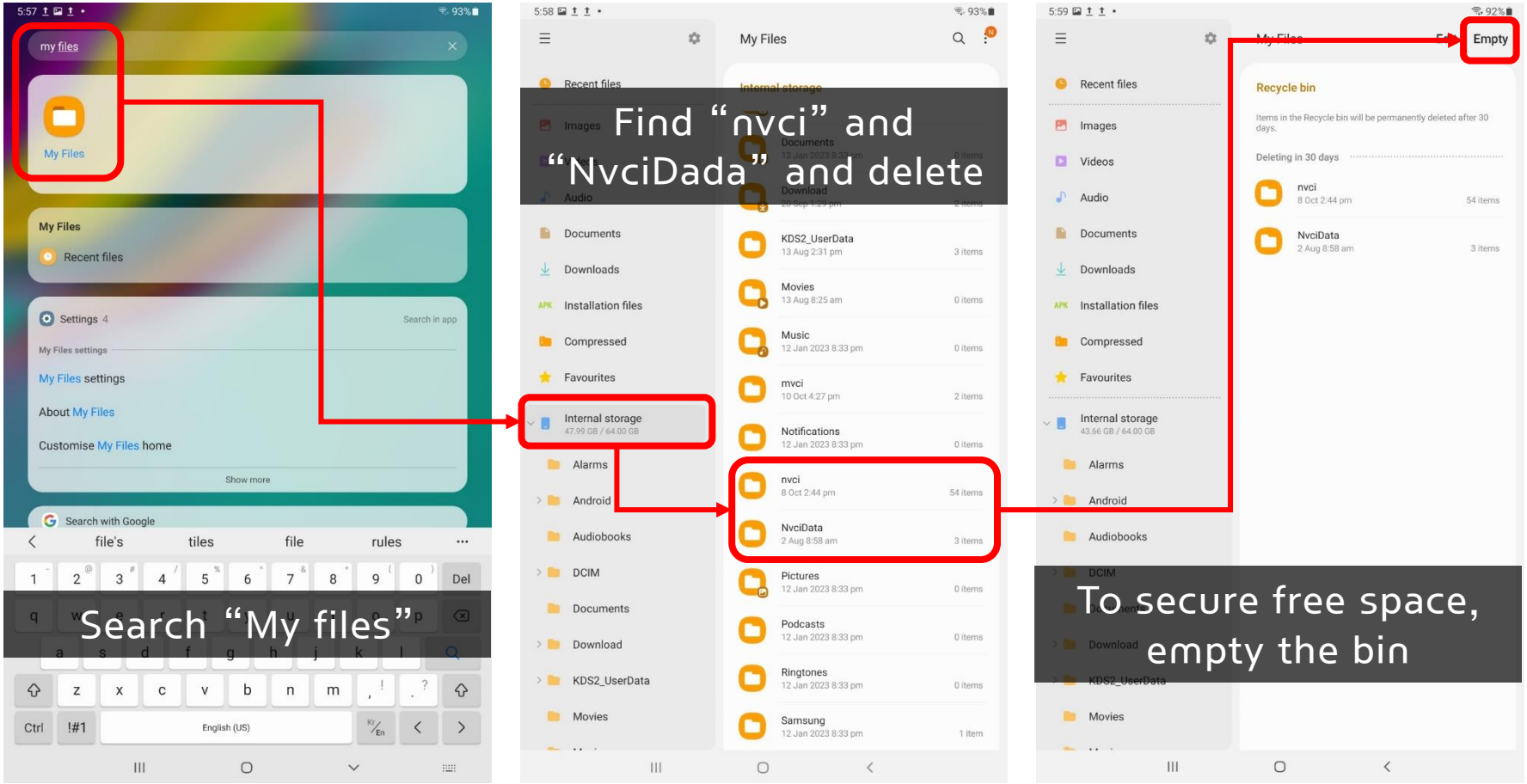
It is required that deleting resource files previously downloaded if you have encountered the error screen as shown below. To remove the old files, please move on the next page.



Preparation(selective)

After completely removing old files, please run Smart Launcher version 1.238

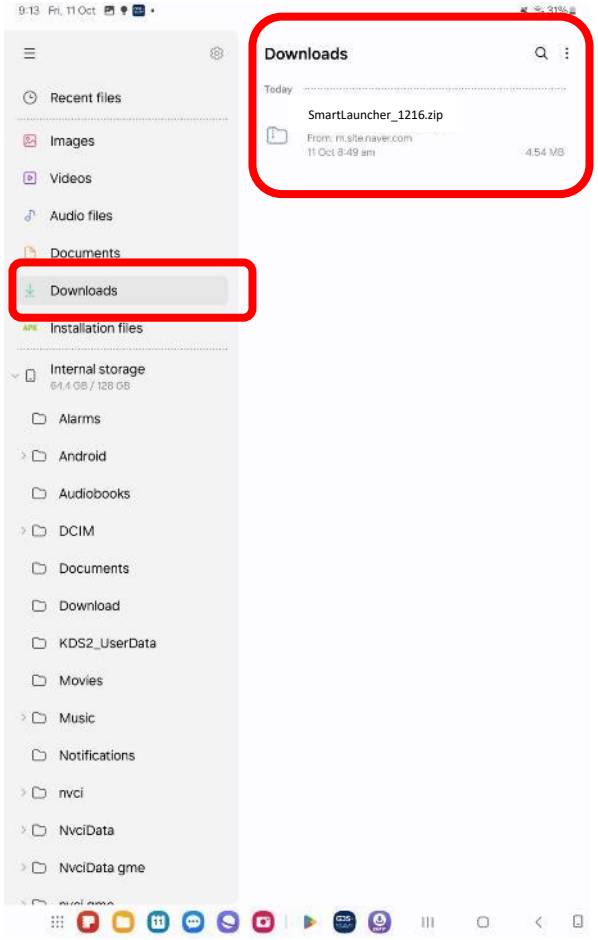
〈How to remove resource files previously downloaded〉



Installation

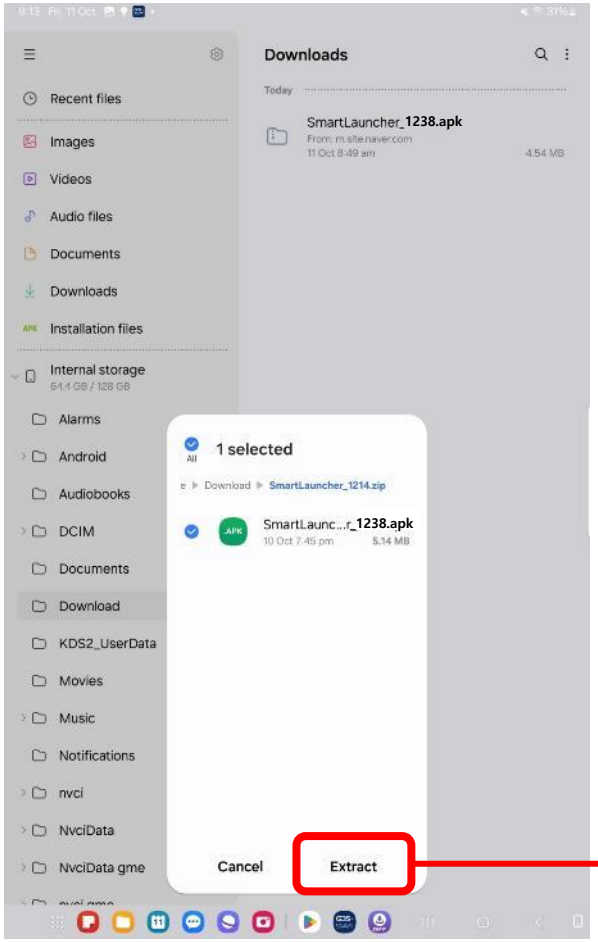
After download the updated Smart Launcher on your tablet, navigate “Myfiles > Download” to find the downloaded.

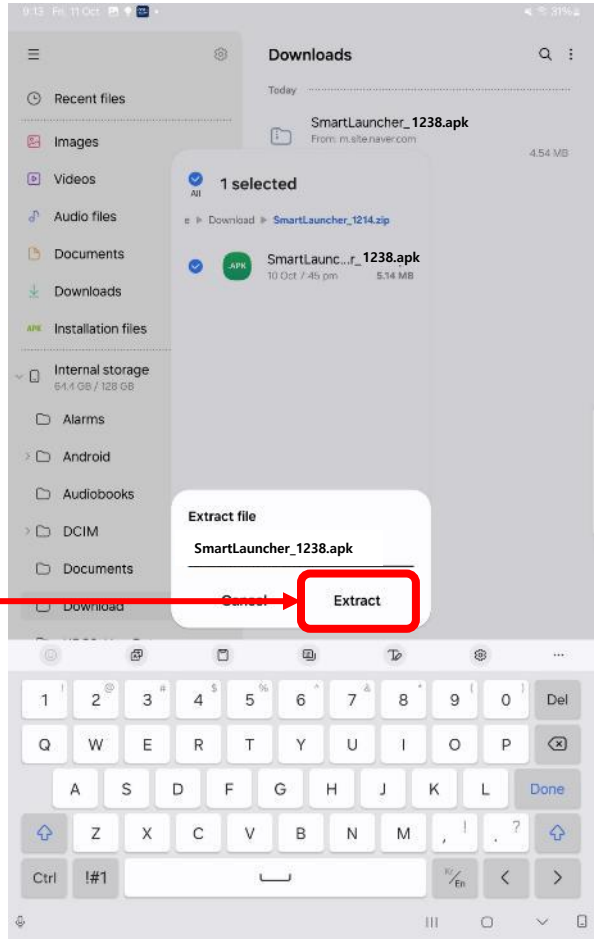
Tap here to install Smart Launcher v1.238



Installation

Extract the zipped and run.





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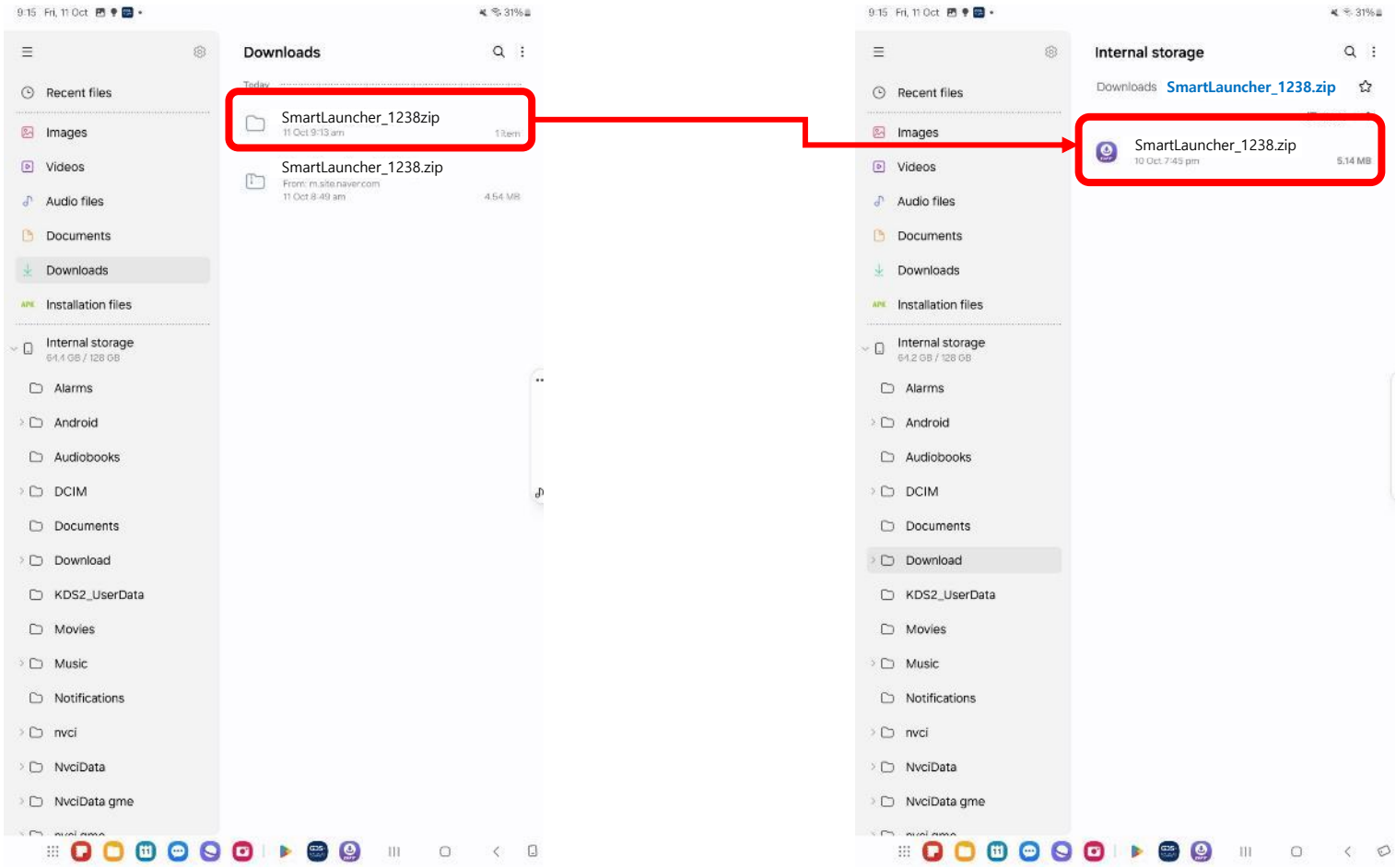
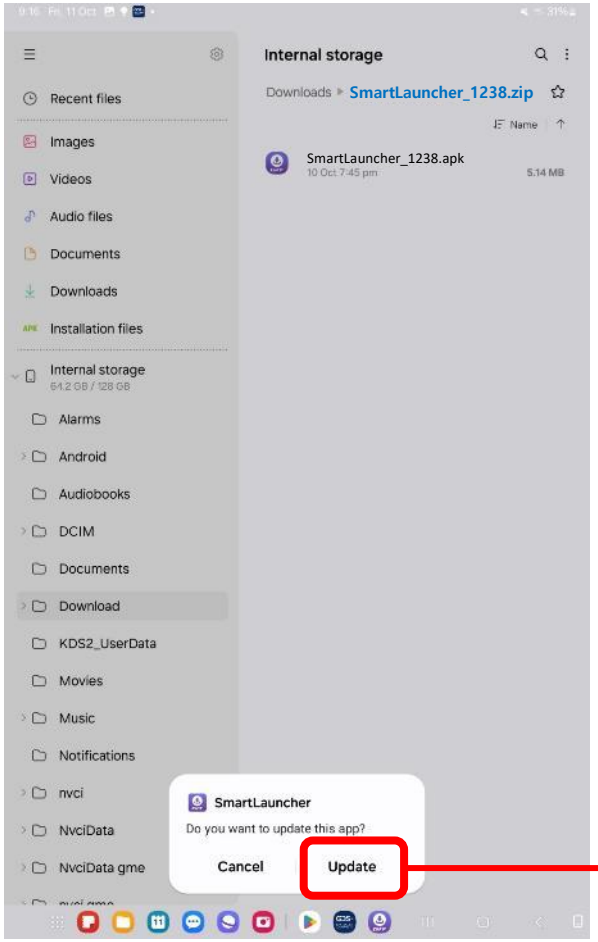
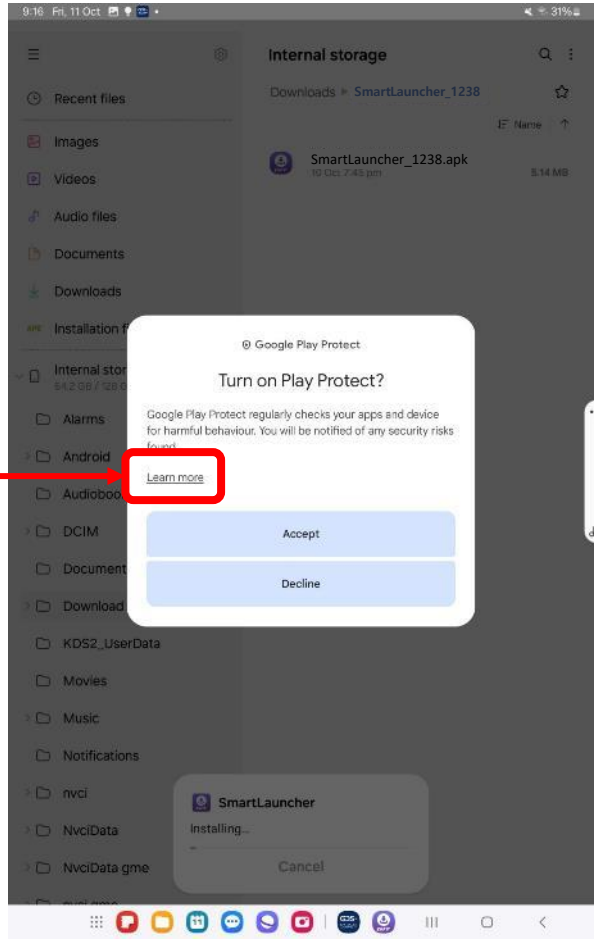


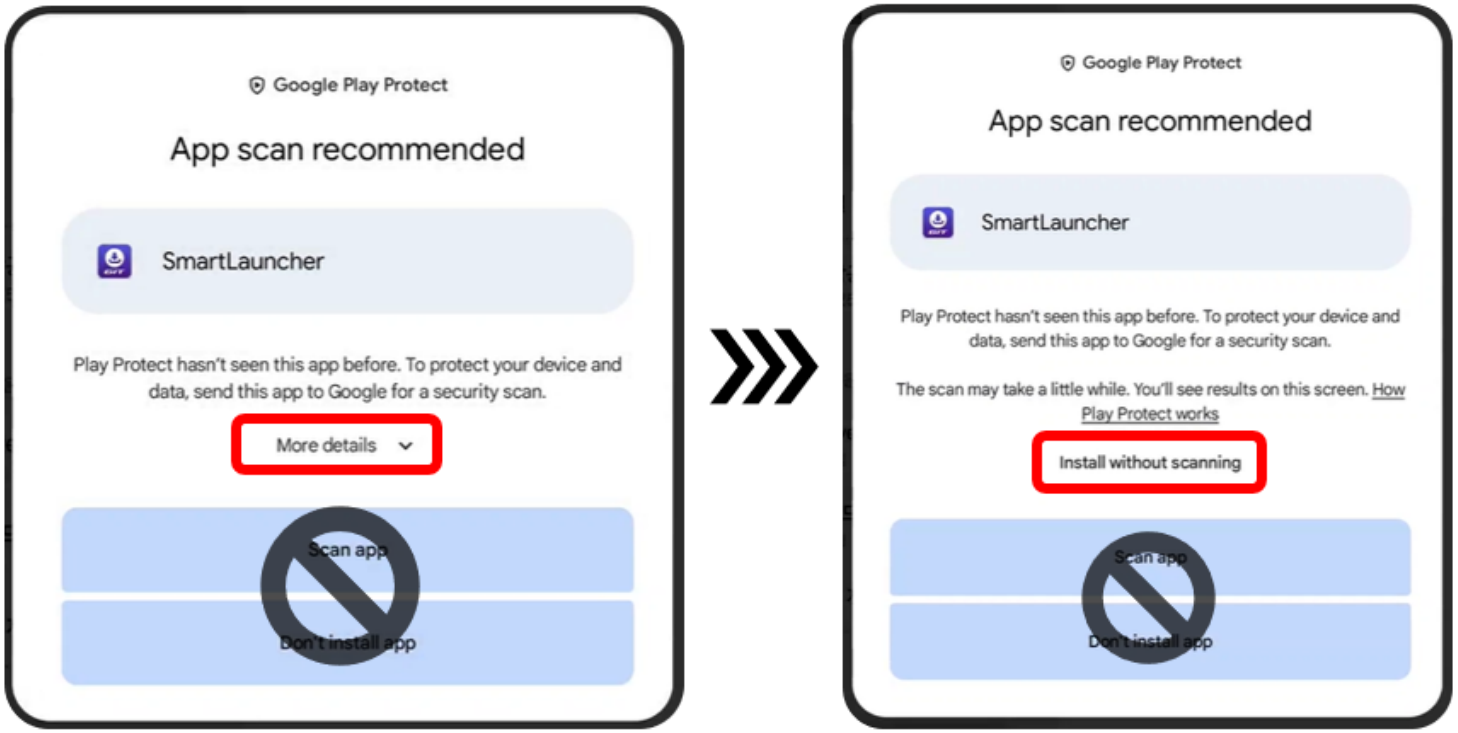
Installation

Please ensure NOT to turn Play Protect on, or installation may fail.



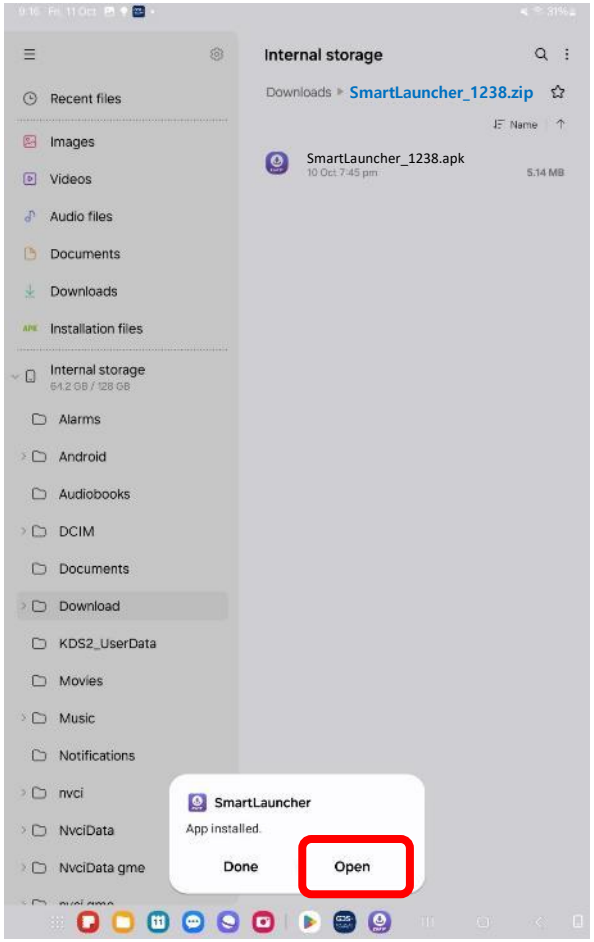


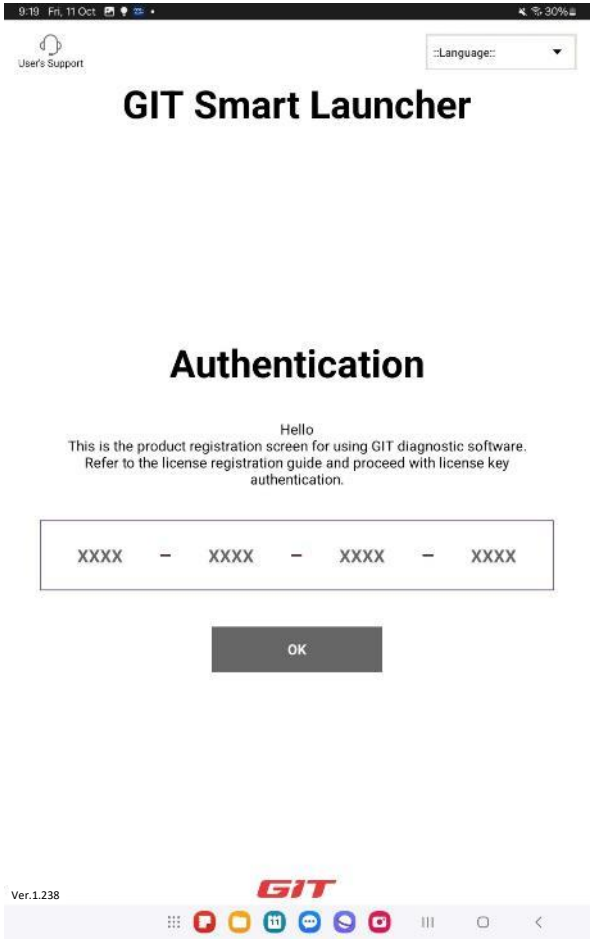
Select "More details" and "Install without scanning" to proceed with the installation
If you choose “Scan app" or "Don’t install app", the installation may fail or not proceed



Installation

Run Smart Launcher and get through authentication by filling license key in.





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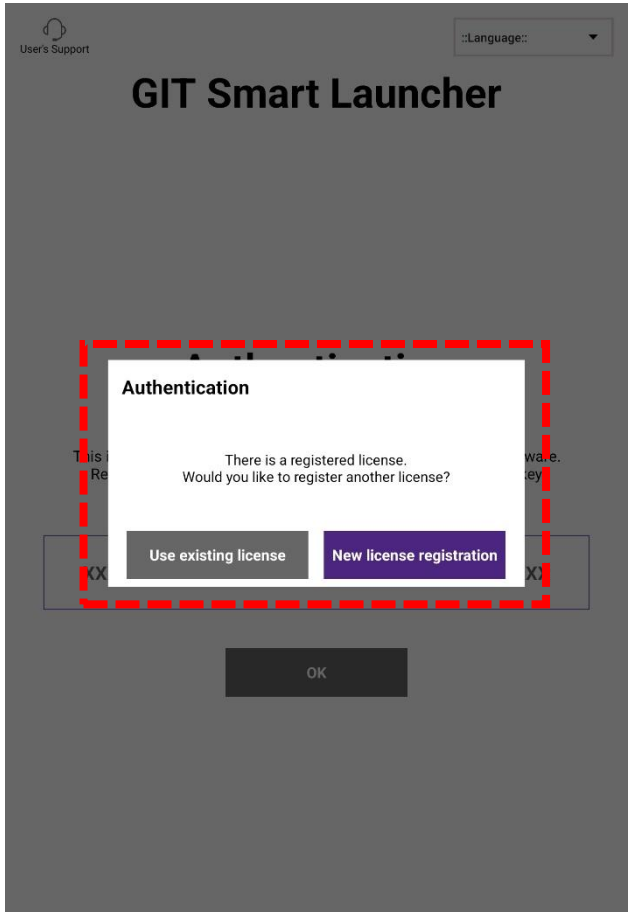
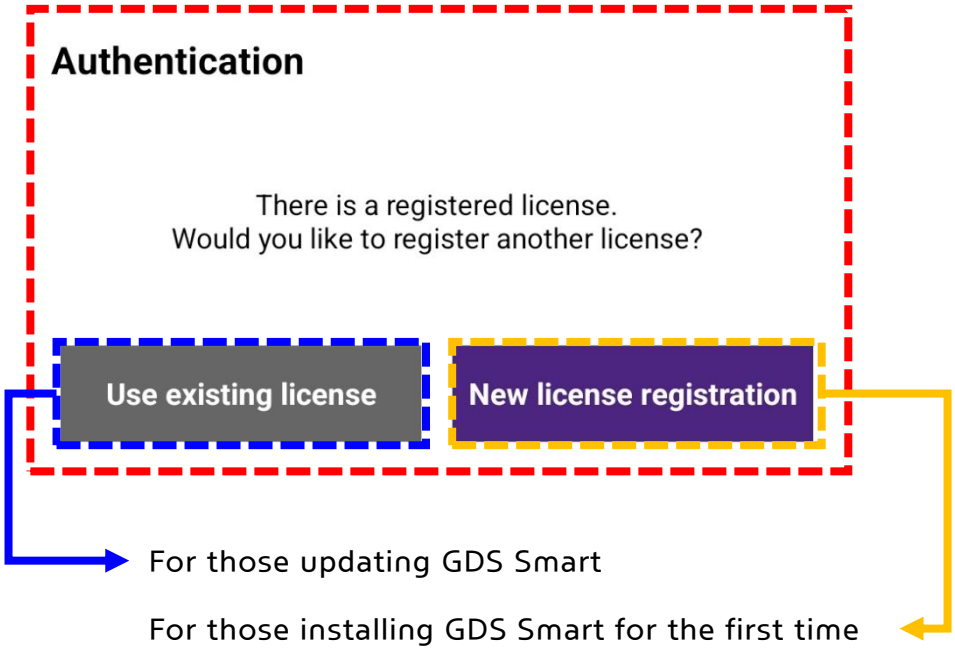
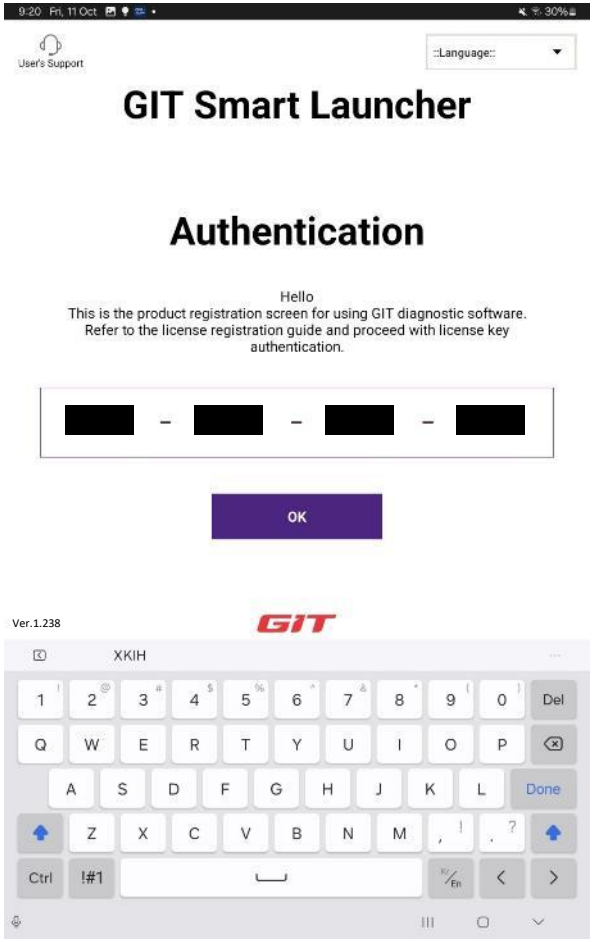
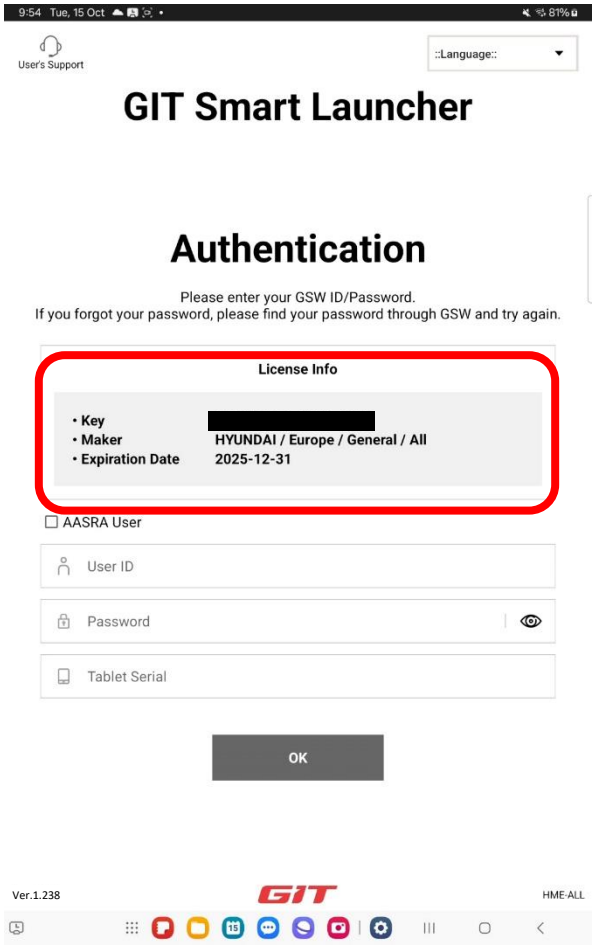




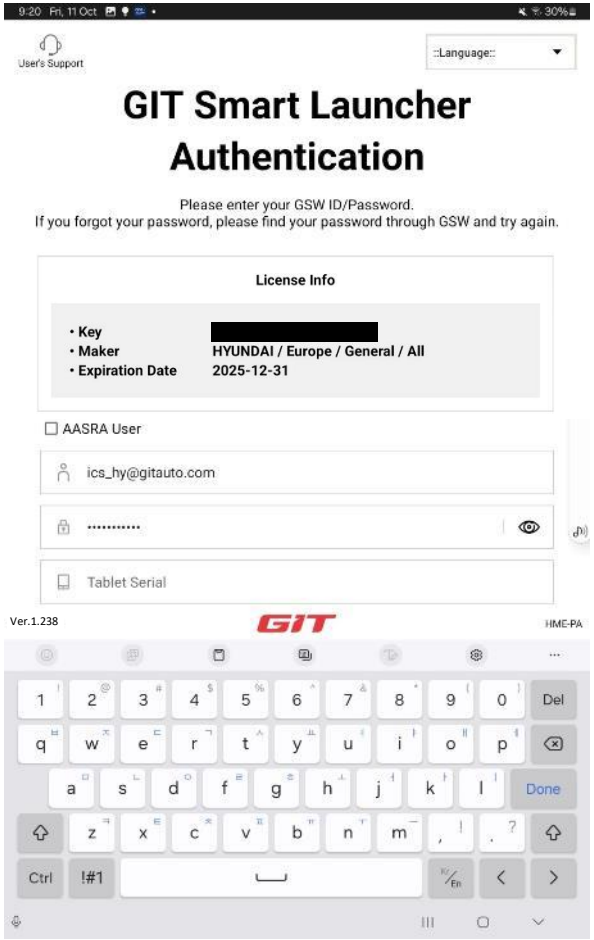
Installation

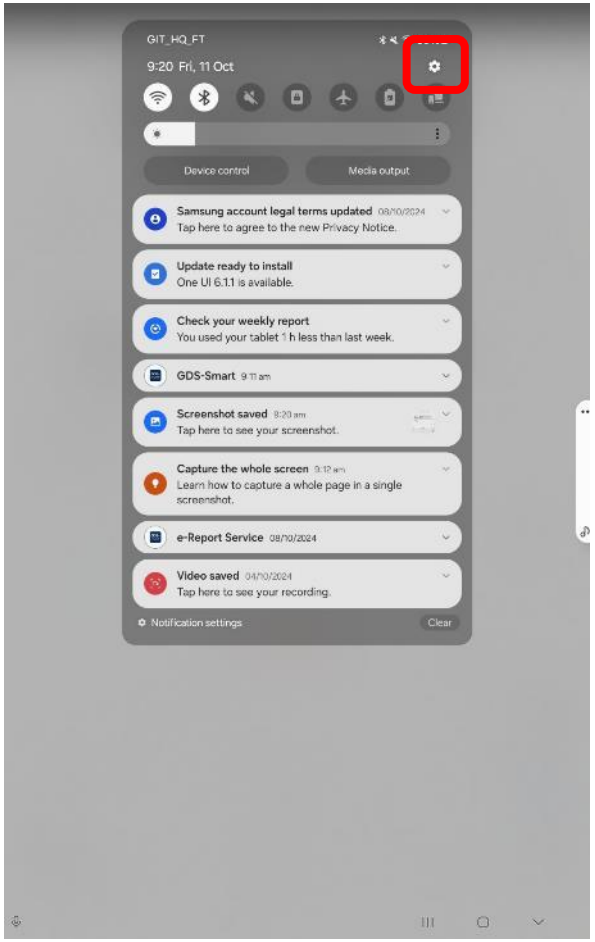
After the first authentication is completed, License info will appear.



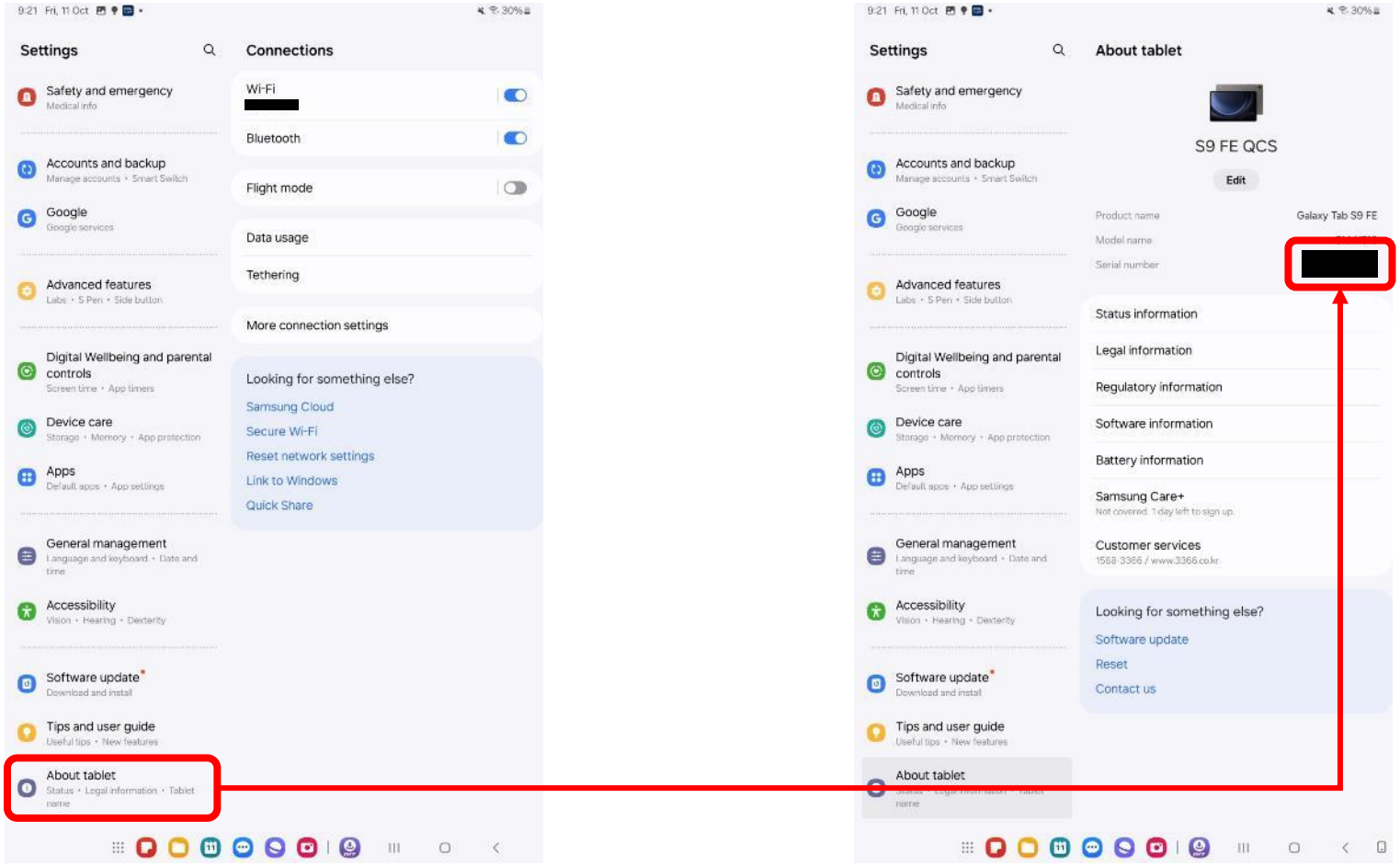


Complete the form with tablet serial. To find it, get Settings > About tablet.

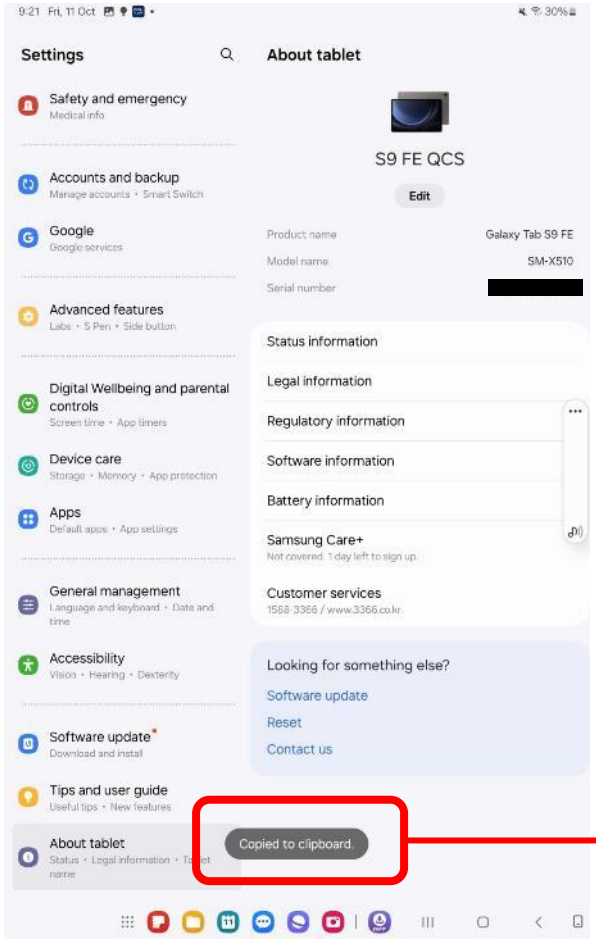


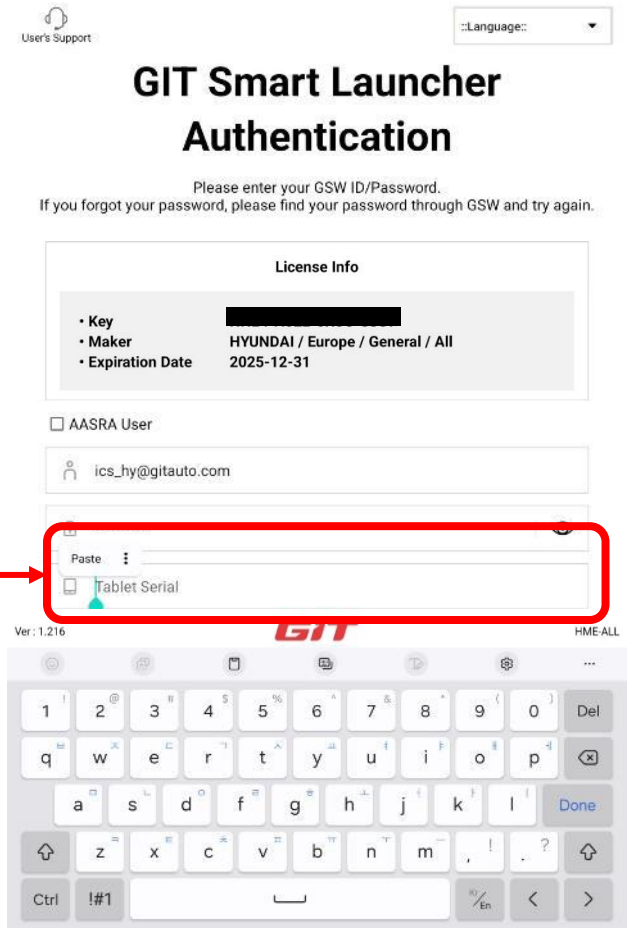


Serial number should be 11 digit with alphabet and number combination.

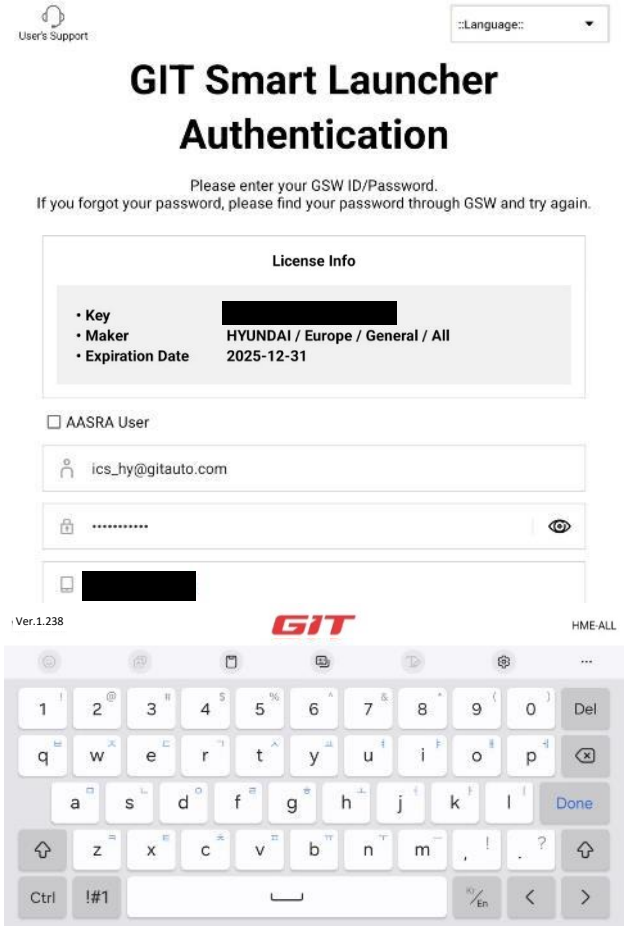


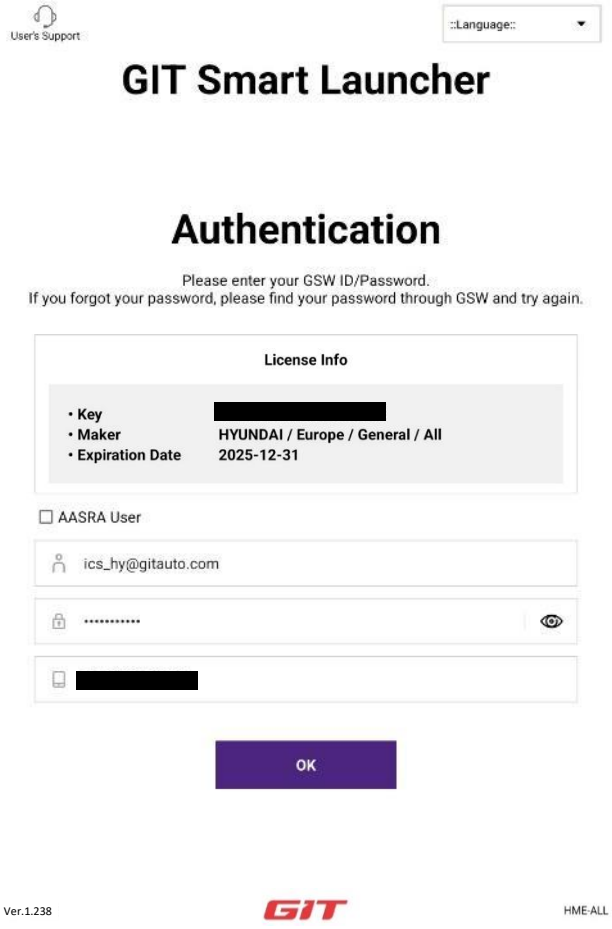
If you press and hold the serial number, it copies with an notice.



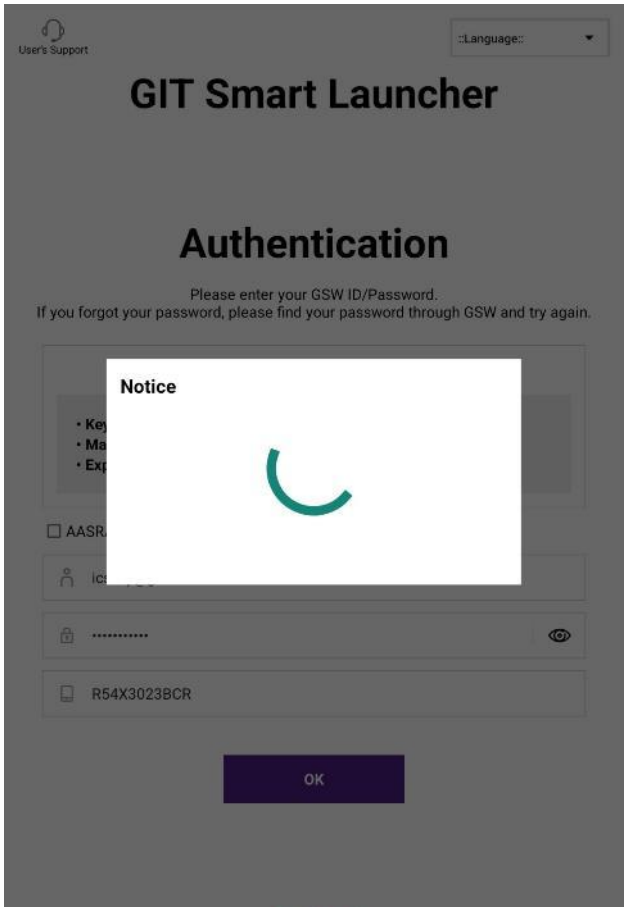


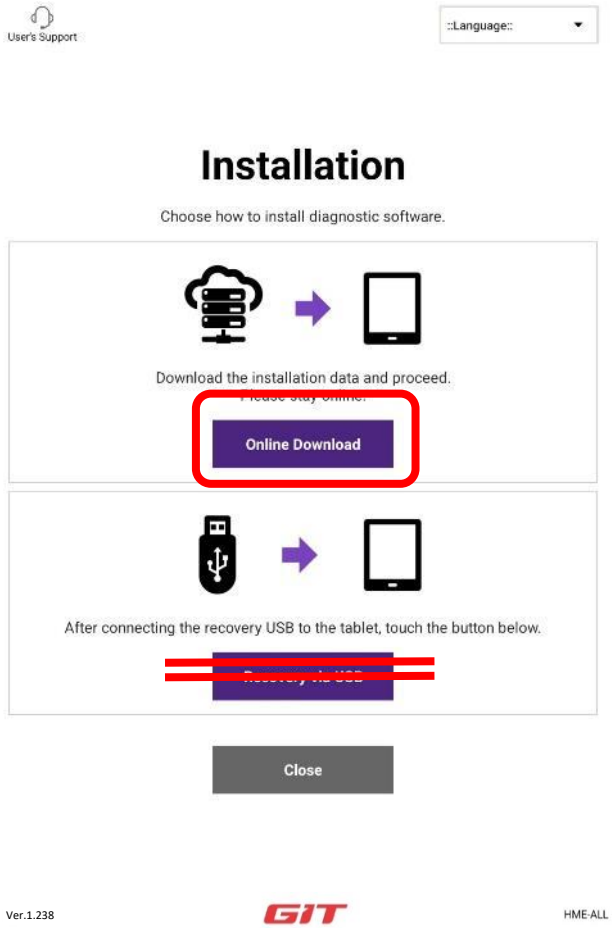
Paste the copied serial number on the third row and tap “OK”.





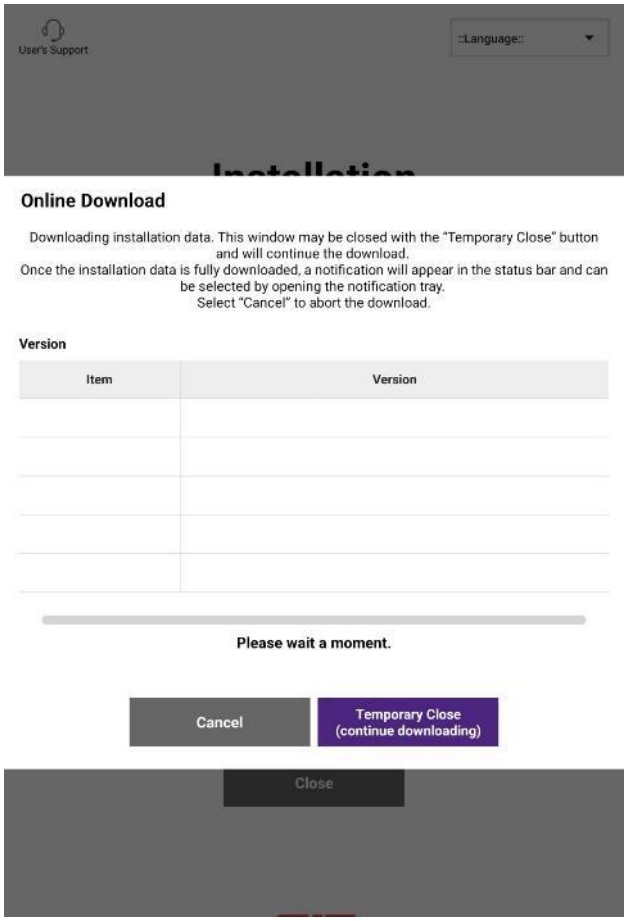
Tap “Online Download” after the last step of authentication is successfully done.
Please make sure NOT to tap “Recovery via USB”.

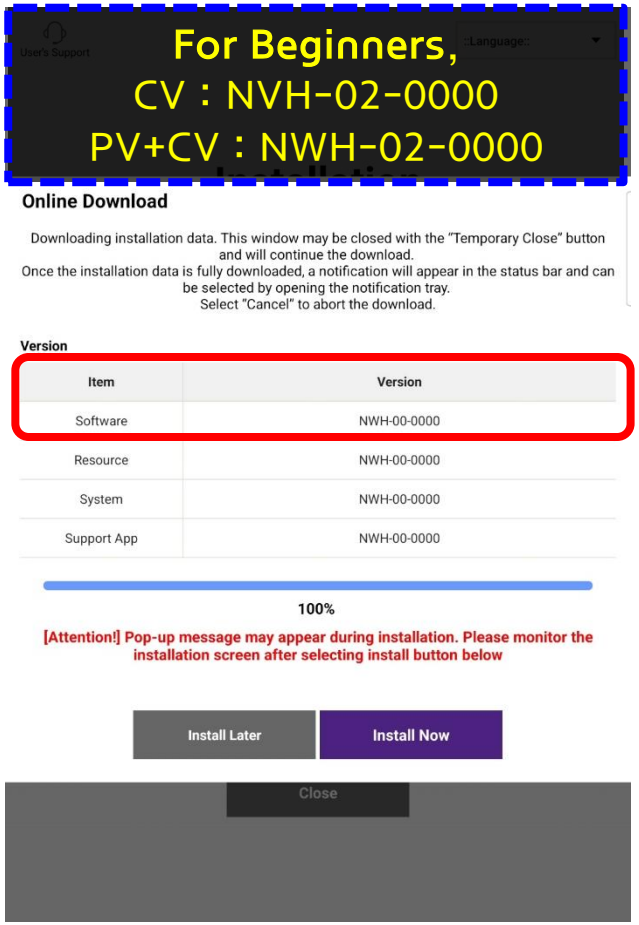




Installation

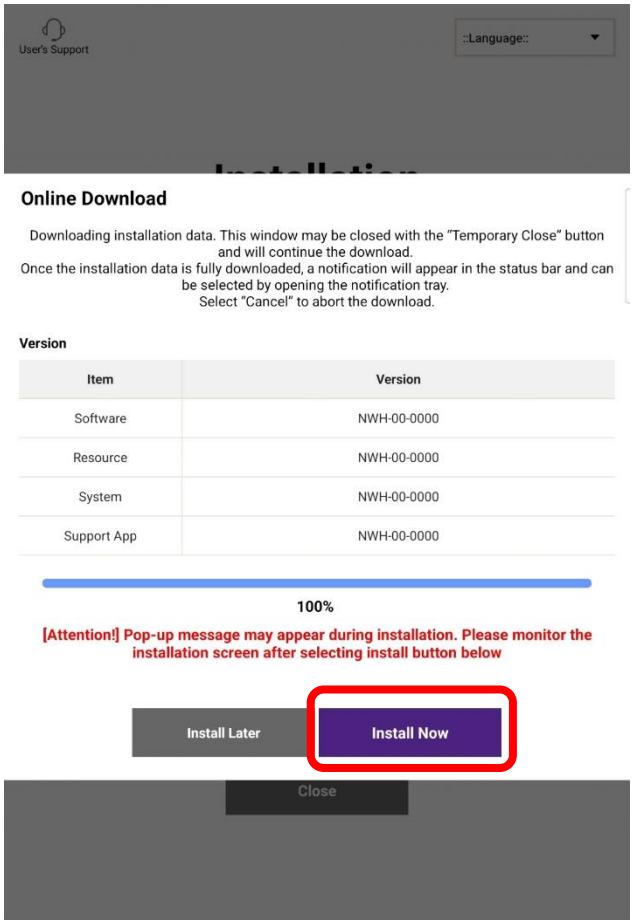
Please wait till version appears, version information displayed varies depending on users.

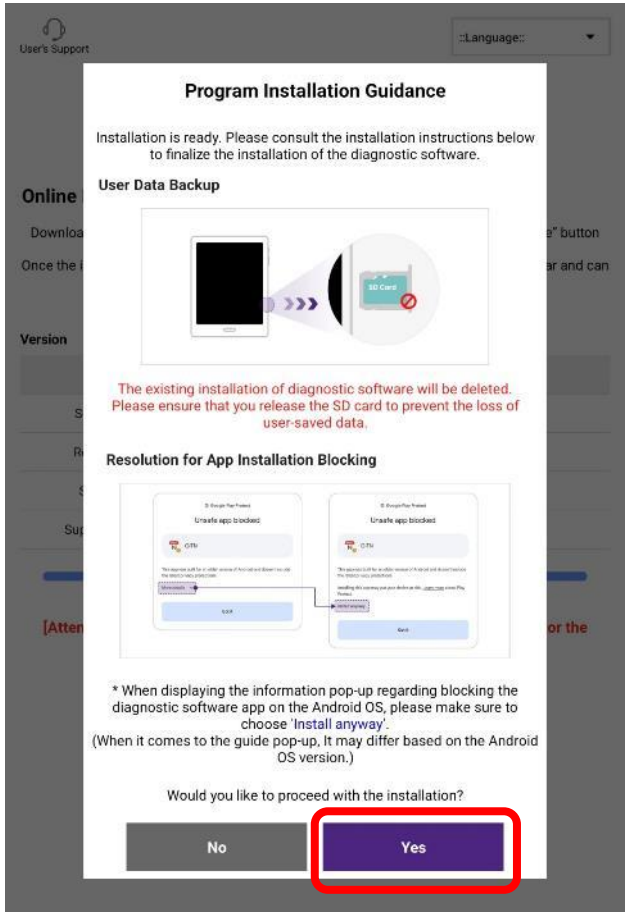




Installation

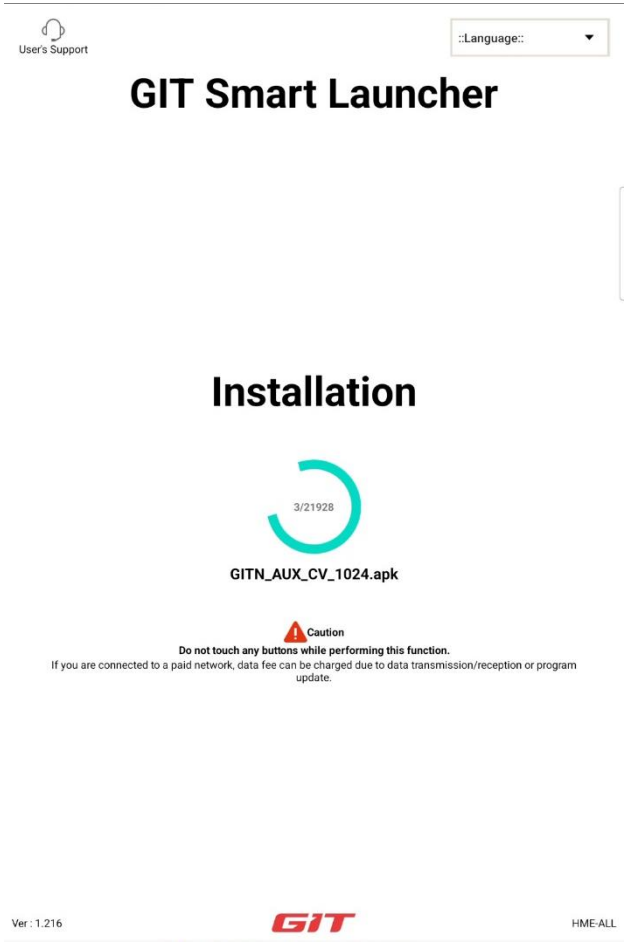
After downloading is completed at 100%, tap “Install Now” and please ensure NOT to turn Play Protect on.

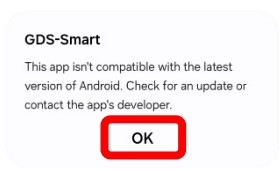


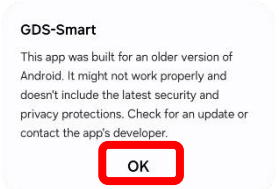


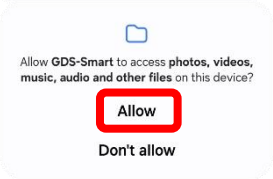
Installation

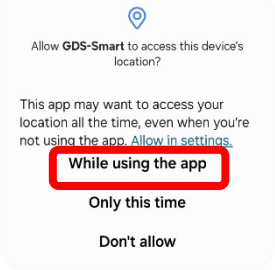
Installation will get started and make sure all permissions to be allowed after installation is completed.



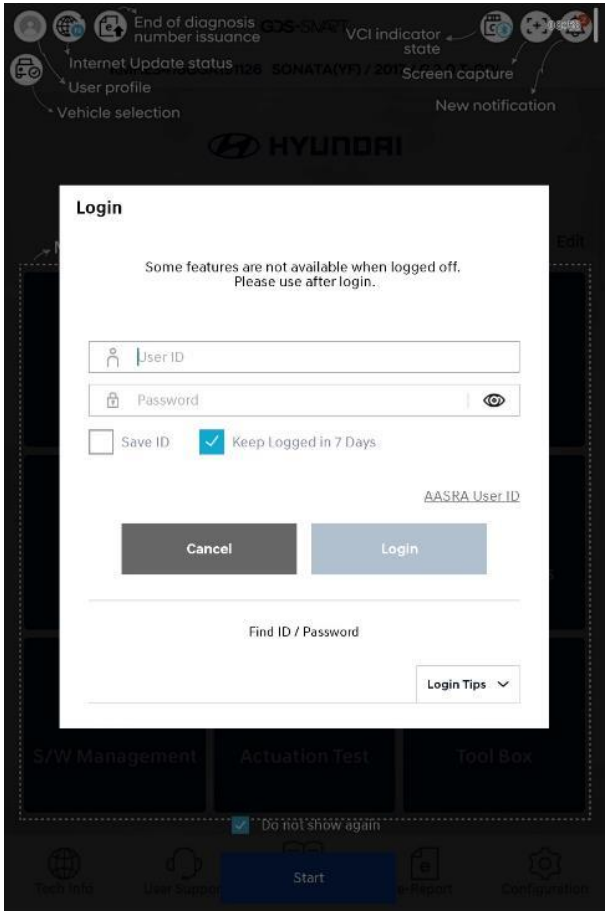


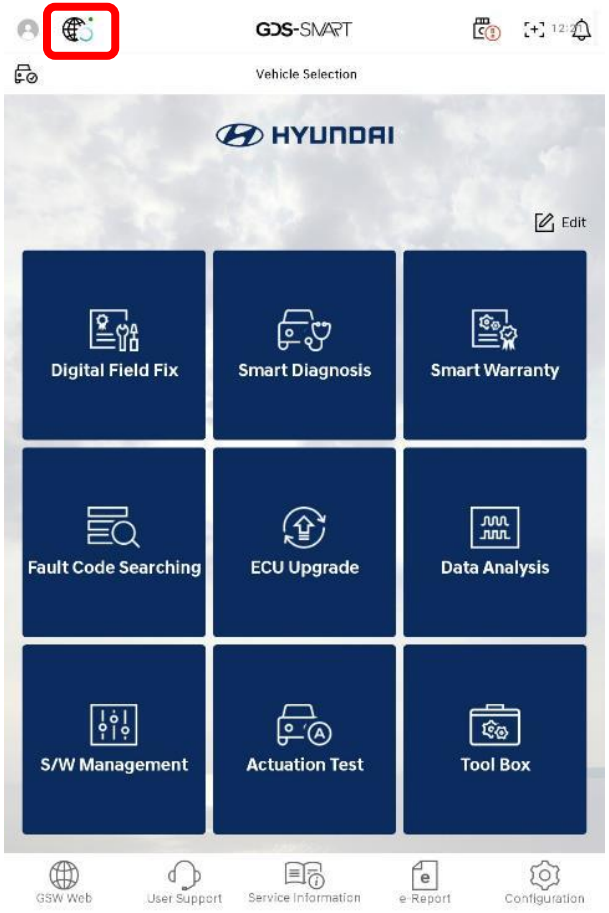


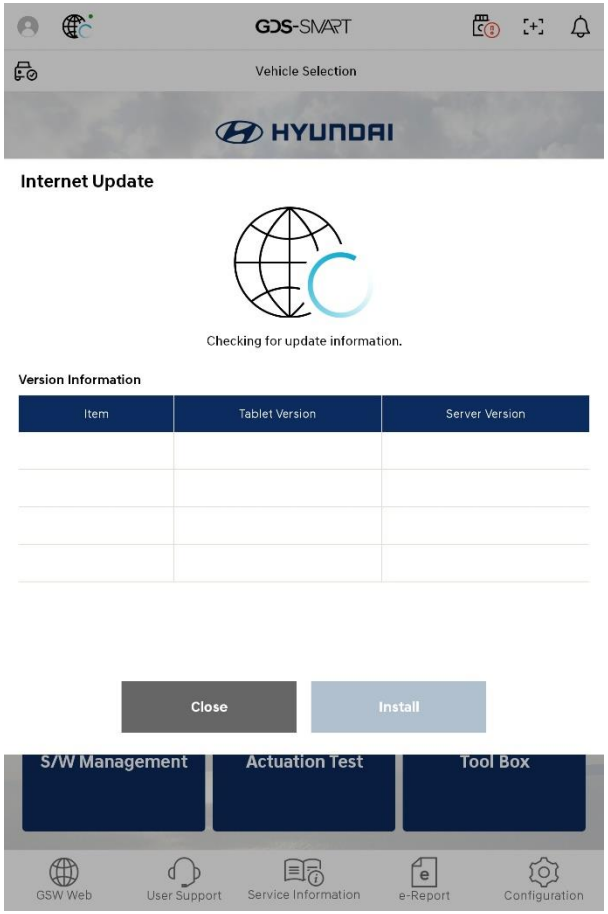




Log in and tap Globe icon on the left of the top to download remining updates.

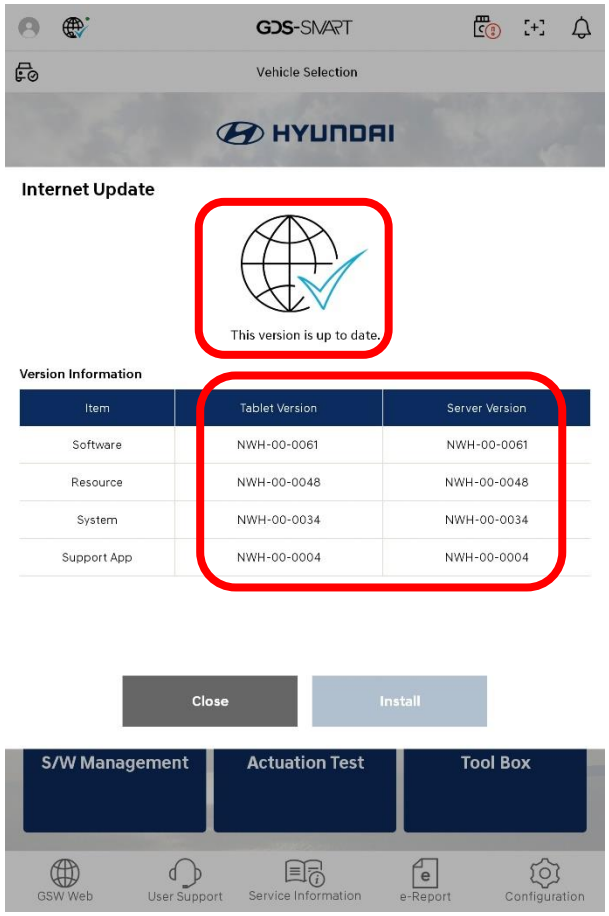




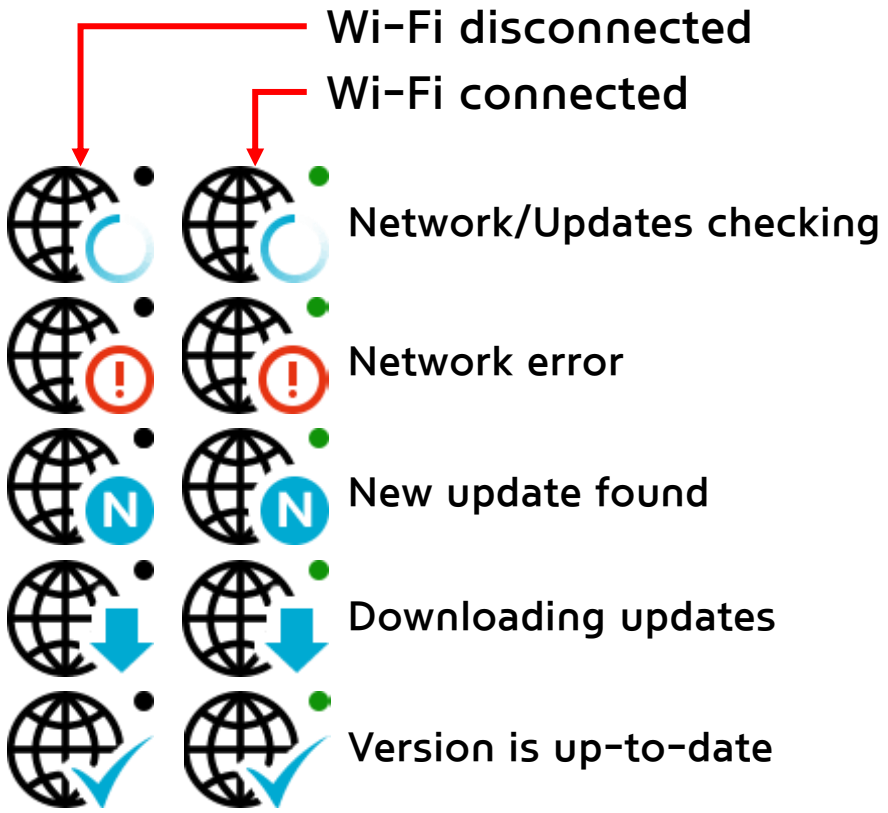


Installation

When updates is complete, check the status icon and version of tablet and server are the same.



▼ Details of Status Icon ▼



Contacts

Need Help?
Contact us for assistance at following email.

■ When reporting an issue, please provide the following information:
- ✓ **Distributor Code or Name:** This will help us identify your account.
- ✓ **Detailed Description:** Clearly explain the problem you're encountering, including any error messages.
- ✓ **Visual Evidence:** If possible, include photos or videos to illustrate the issue.
- ✓ **Submit an error Report by making use of "Log Collection" or visit GSW "GDS Hotline".**
  - User guide - how to submit an error log report

Regions	Technical inquiries	Sales and License inquiries
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Middle East	skycolor@gitauto.com	sejeong1205@gitauto.com
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East Europe	skycolor@gitauto.com	hyesoolee16@gitauto.com
Africa	ics@gitauto.com support@giteurope.com	sales@giteurope.com
Oceania	hsdotcom@gitauto.com	jimmyajussi@gitauto.com
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