

# GENESIS SMART

## Migration to the New Server

### 1. Preparations

- A. Tablet requirements
- B. Disabling Play Protect
- C. Wi-Fi which allows access to external website
- D. To save current license key
- E. Remove previous resources(selective)

### 2. Installation

- A. Download Smart Launcher v.1.220
- B. Authenticate with Your License Key and ID
- C. Download resources and Installation
- D. Run GENESIS SMART and check version

| Rev | Date         | Details   |
|-----|--------------|---|
| 1   | 24-Oct-2024  | Smart Launcher updated to 1.220<br>① Removed the beginner section<br>② Added status icon of Internet Update |
| 2   | 14-July-2025 | Smart Launcher Version Updated to 1.270   |
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## **This migration is essential for continued access and usage of GENESIS Smart (Available from 17-Oct-2024)**

This migration addresses recent server-related issues, including installation/update failures, irregular authentication errors, delayed e-report synchronization, and functionality failures in S/W management and ECU Upgrade.

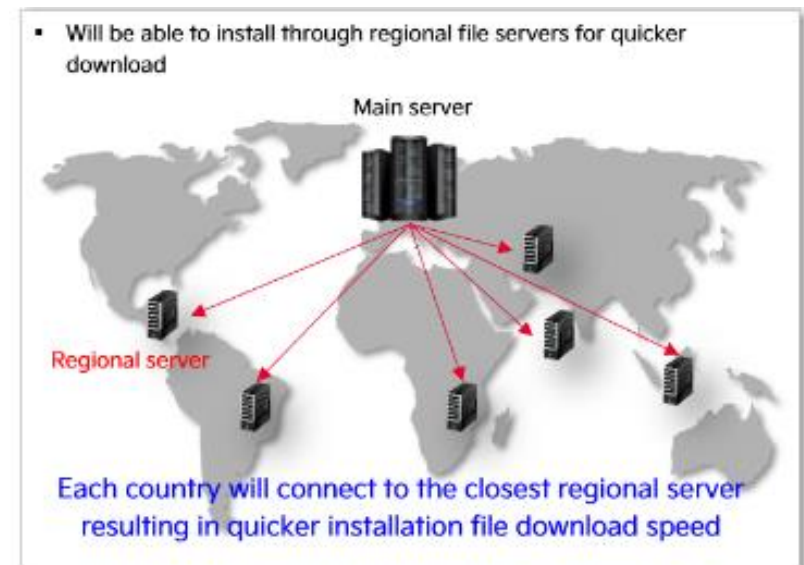
### ■ Here is what you need to know:

#### 1. Benefits of the New Server

- Download speed
- System reliability
- Stability for updates and installations
- Global performance

#### 2. Smart Launcher Update to 1.220

- Estimated installation time is as follows
  - 30 minutes for current users
  - Up to 1 hour for beginners.
- ▶ Installation time may vary depending on user's network connected.



**For optimal installation results,  
please reboot your tablet before proceeding**

Please make sure to prepare proper tablets for installation.

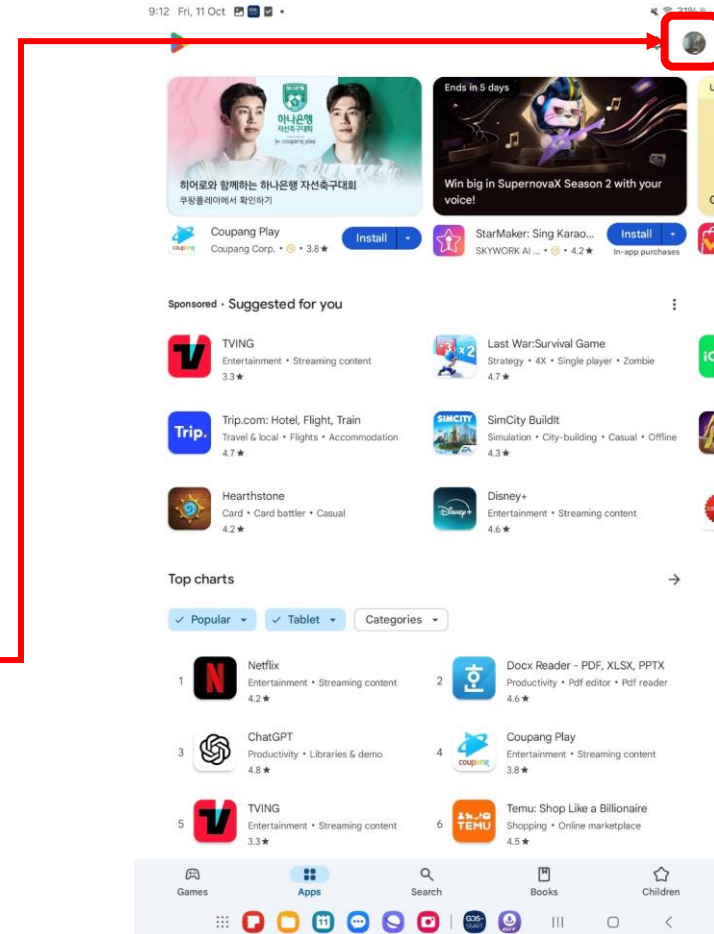
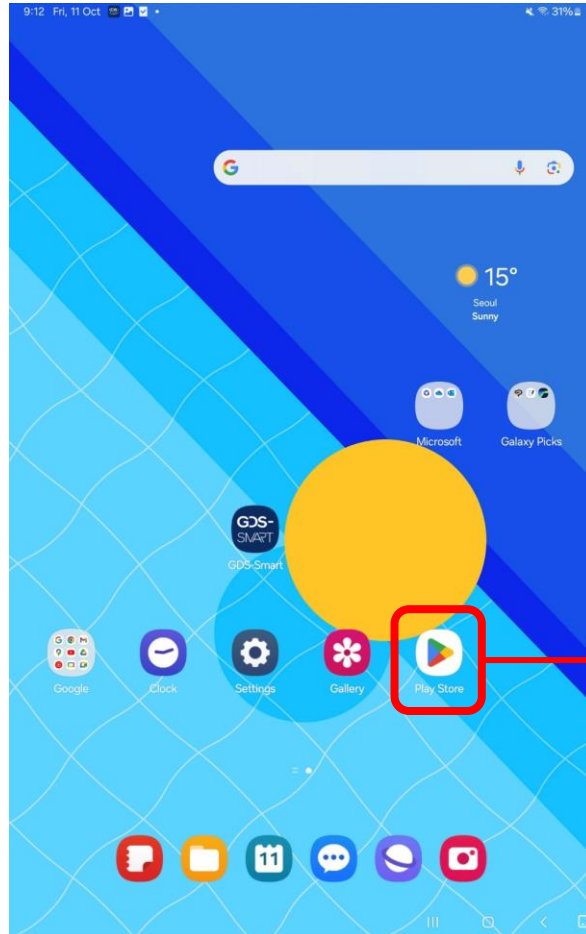
- Operating System: Android OS 8.0 or higher(NOT applicabe for iOS)
- Free Storage Space: 40GB or more (※ as of 2023)
- Minimum Spec Model: Samsung Galaxy tap S3 (64GB)
- Recommended Spec Model: Samsung Galaxy tap S9 (128GB, RAM:8GB)

## <Tablet Models compatible>

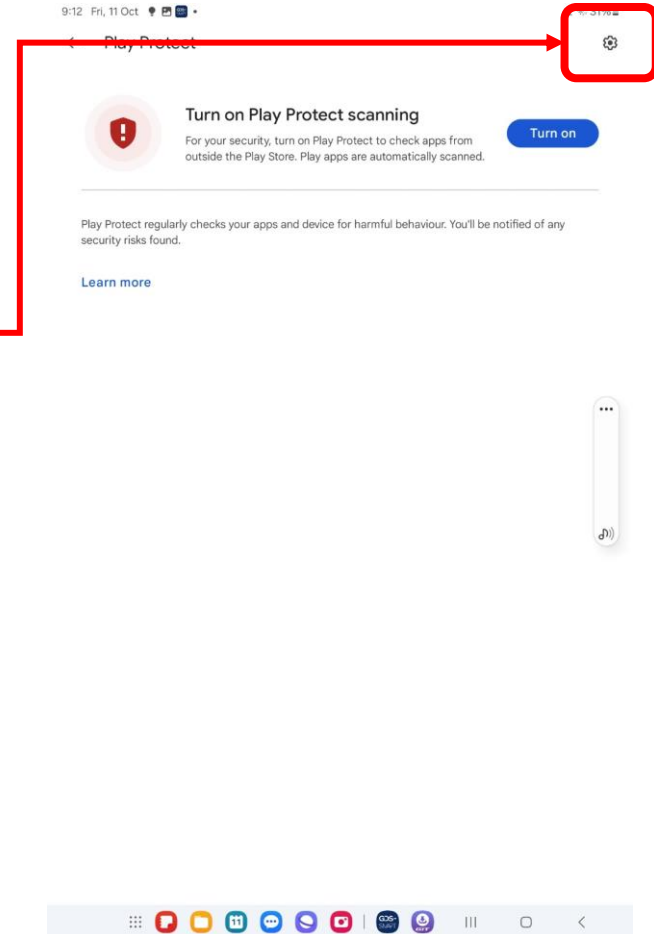
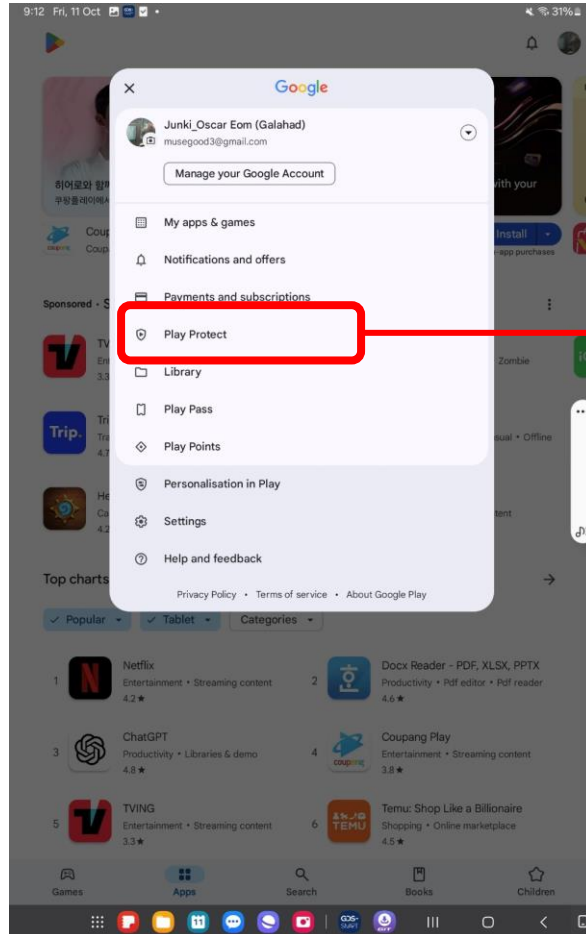
| Recommended Model:<br>SAMSUNG Galaxy Tab S9 |   |
|---|---|
| Specification                               | Details                                   |
| OS  | Android 13                                |
| CPU   | Qualcomm Snapdragon 8 Gen 2<br>for Galaxy |
| RAM   | 8GB or 12GB                               |
| Storage                                     | 128GB, 256GB, 512GB                       |

| Model                          | Model Name                          | Remark  |
|--------------------------------|-------------------------------------|---|
| Samsung Tab S3                 | SM-T820                             | Compatible with GDS Smart/KDS 2.0 but performance may vary based on device specifications |
| Samsung Tab S4                 | SM-T835, SM-T830, SM-T835C          |   |
| Samsung Tab A 10.5             | SM-T595, SM-T595C                   |   |
| Samsung Tab S5e                | SM-T720                             |   |
| Samsung Tab S6                 | SM-T860                             |   |
| Samsung Tab S6 Lite            | SM-P610                             |   |
| Samsung Tab S7                 | SM-T870, SM-T875                    |   |
| Samsung Galaxy Tab Active Pro  | SM-T540, SM-T545, SM-T547, SM-T547U |   |
| Samsung Tab S7 FE              | SM-T735, SM-T735N, SM-T733, SM-T736 | Recommended   |
| Samsung Tab S8                 | SM-X700, SM-X706                    |   |
| Samsung Galaxy Tab Active4 Pro | SM-T630, SM-T636                    |   |
| Samsung Tab S9                 | SM-X710                             |   |

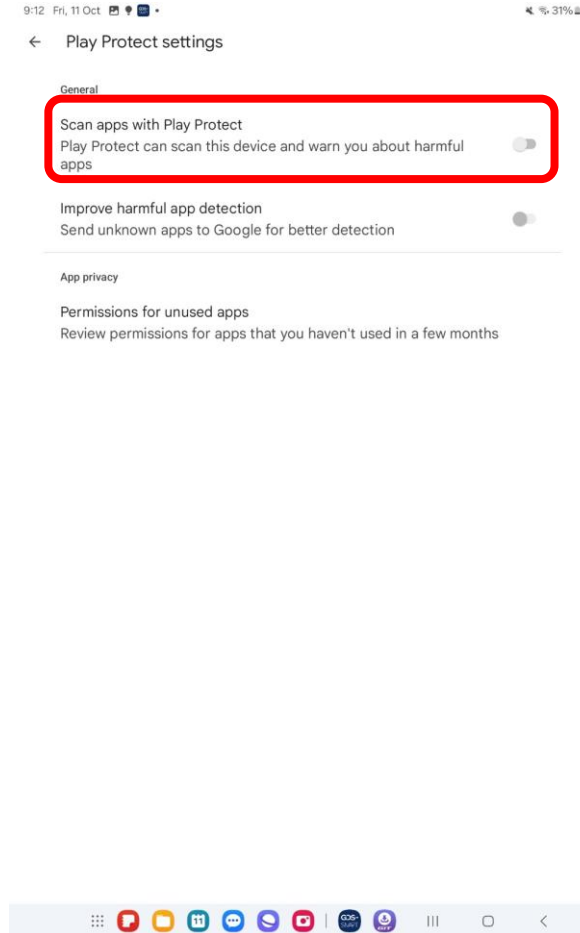
Before install updated Smart Launcher, Google Play Protect has to be disabled.



Before install updated Smart Launcher, Google Play Protect has to be disabled.

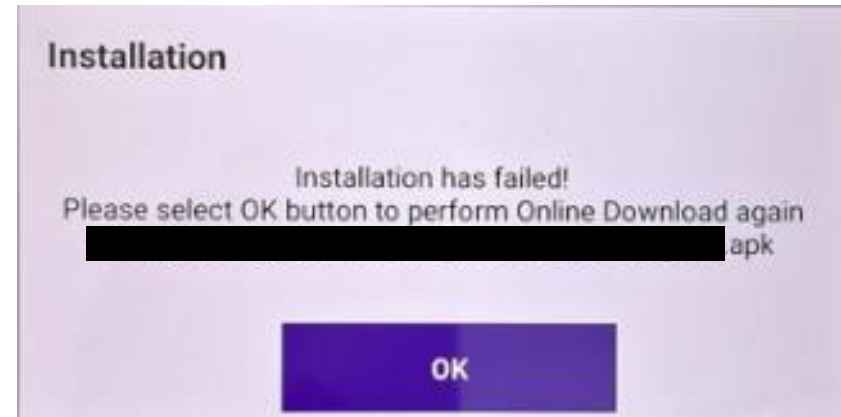


“Scan apps with Play Protect” has to be disabled.



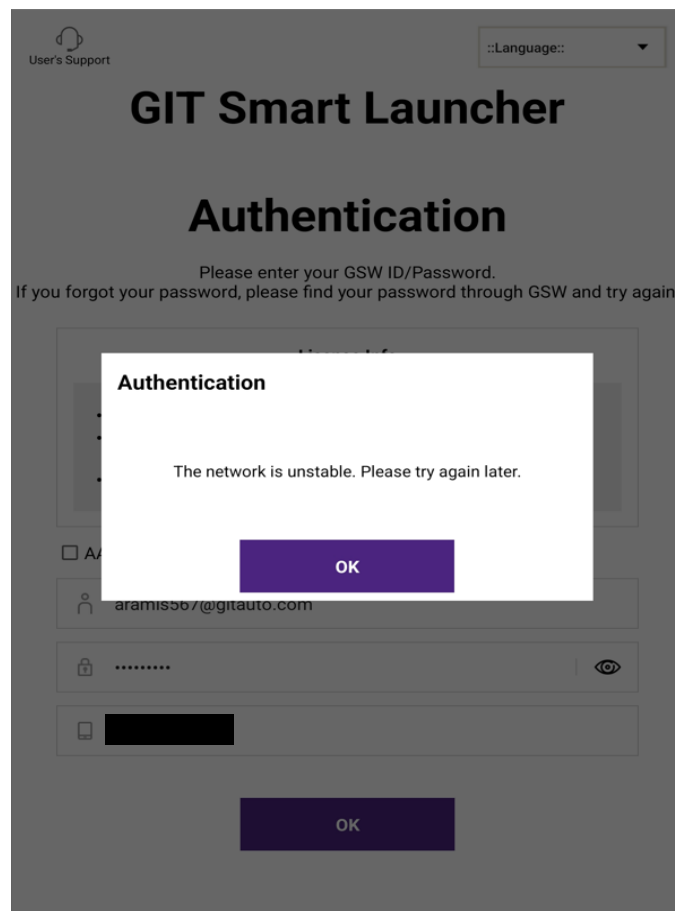
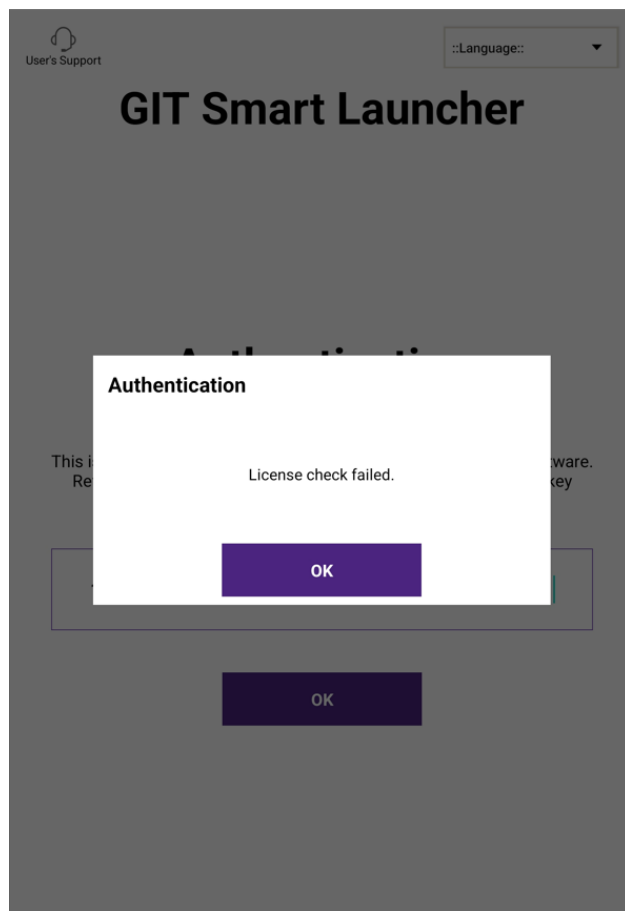
## 《PLEASE NOTE》

Following error message is appearing because the Play Protect feature has NOT been disabled. Please disable Play Protect to resolve this issue and resume installation from the beginning.

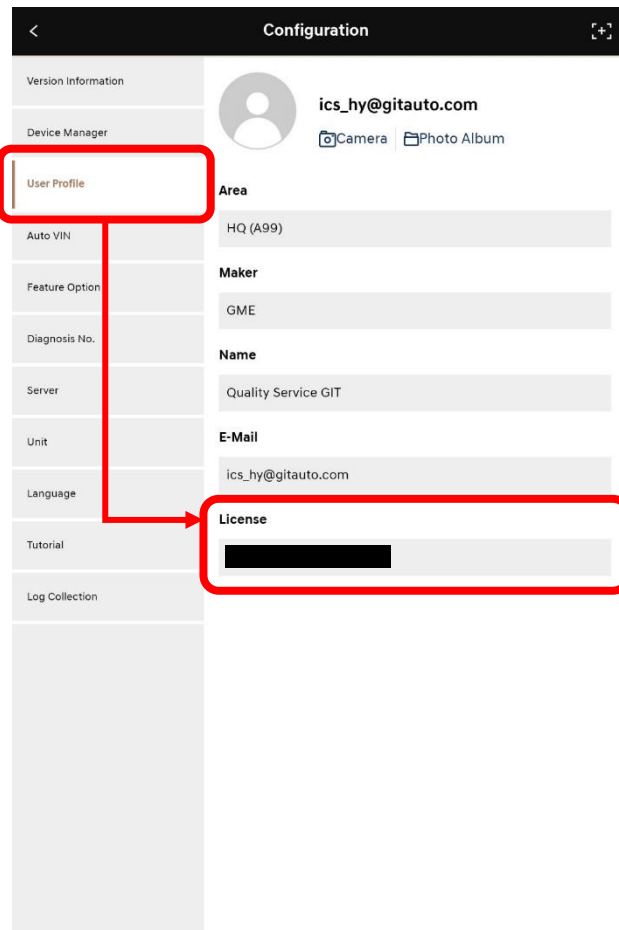
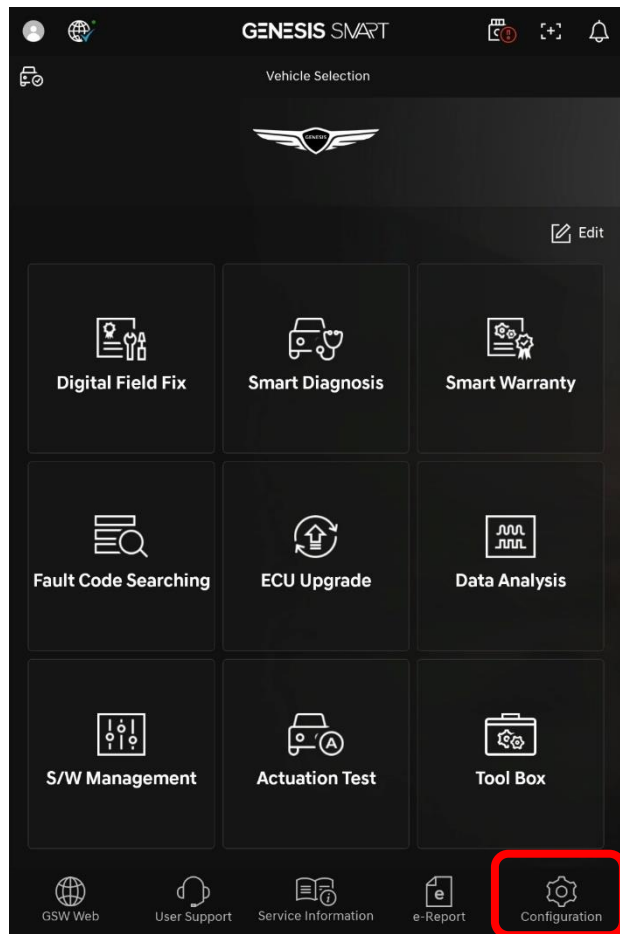




Following messages will appear if Wi-Fi connected to your tablet is NOT allowed for access to external websites. Please make sure Wi-Fi that allows access to external websites is connected.

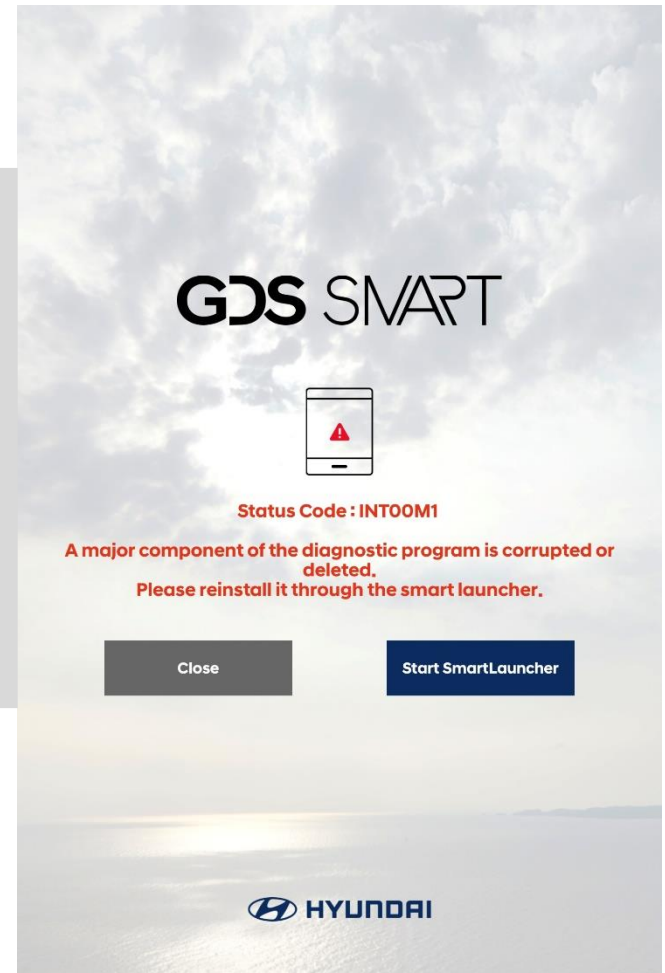


Please make a screenshot to save your license key at the following location.



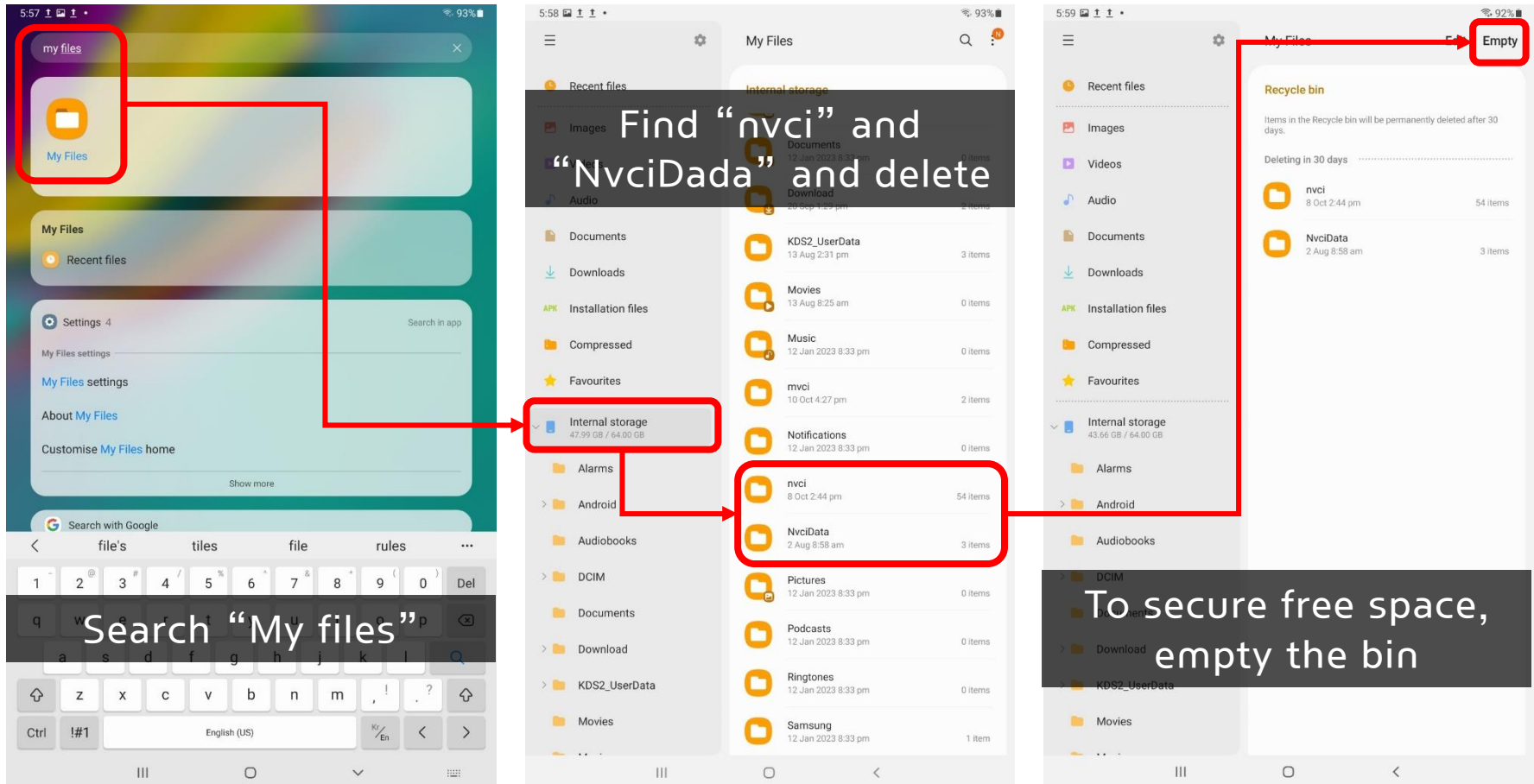
It is required that deleting resource files previously downloaded if you have encountered the error screen as shown below. To remove the old files, please move on the next page.

The error screen is identical to GENESIS SMART

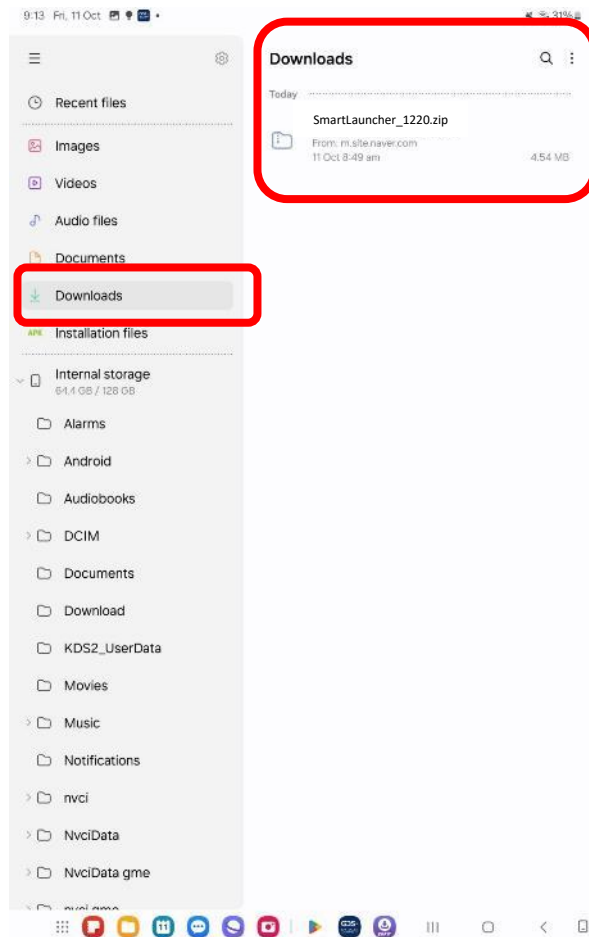


After completely removing old files, please run Smart Launcher version 1.220

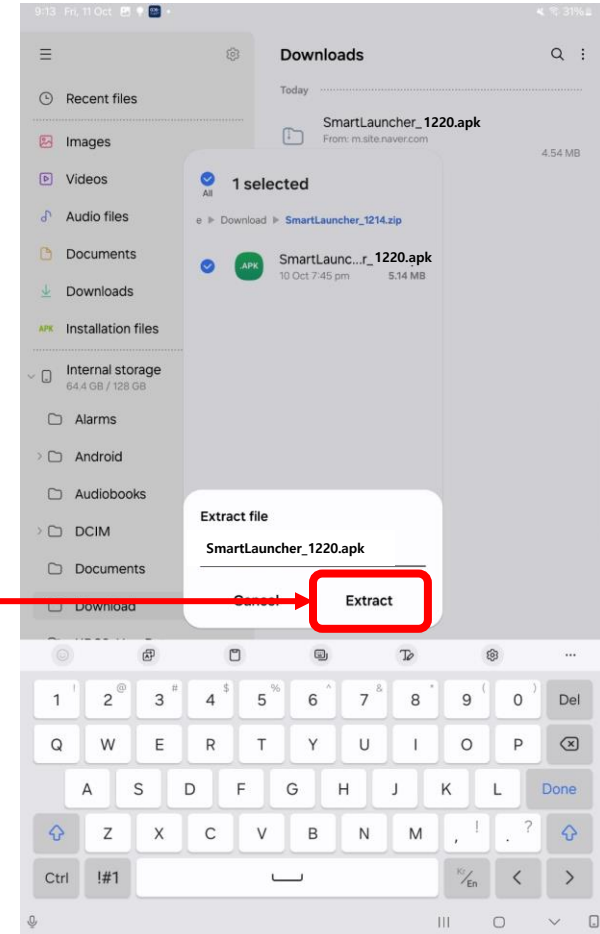
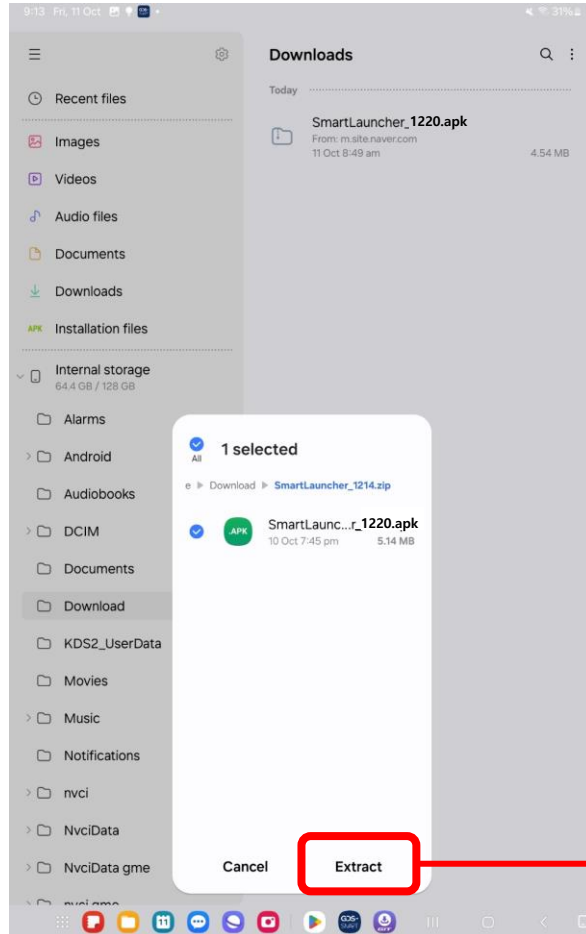
〈How to remove resource files previously downloaded〉



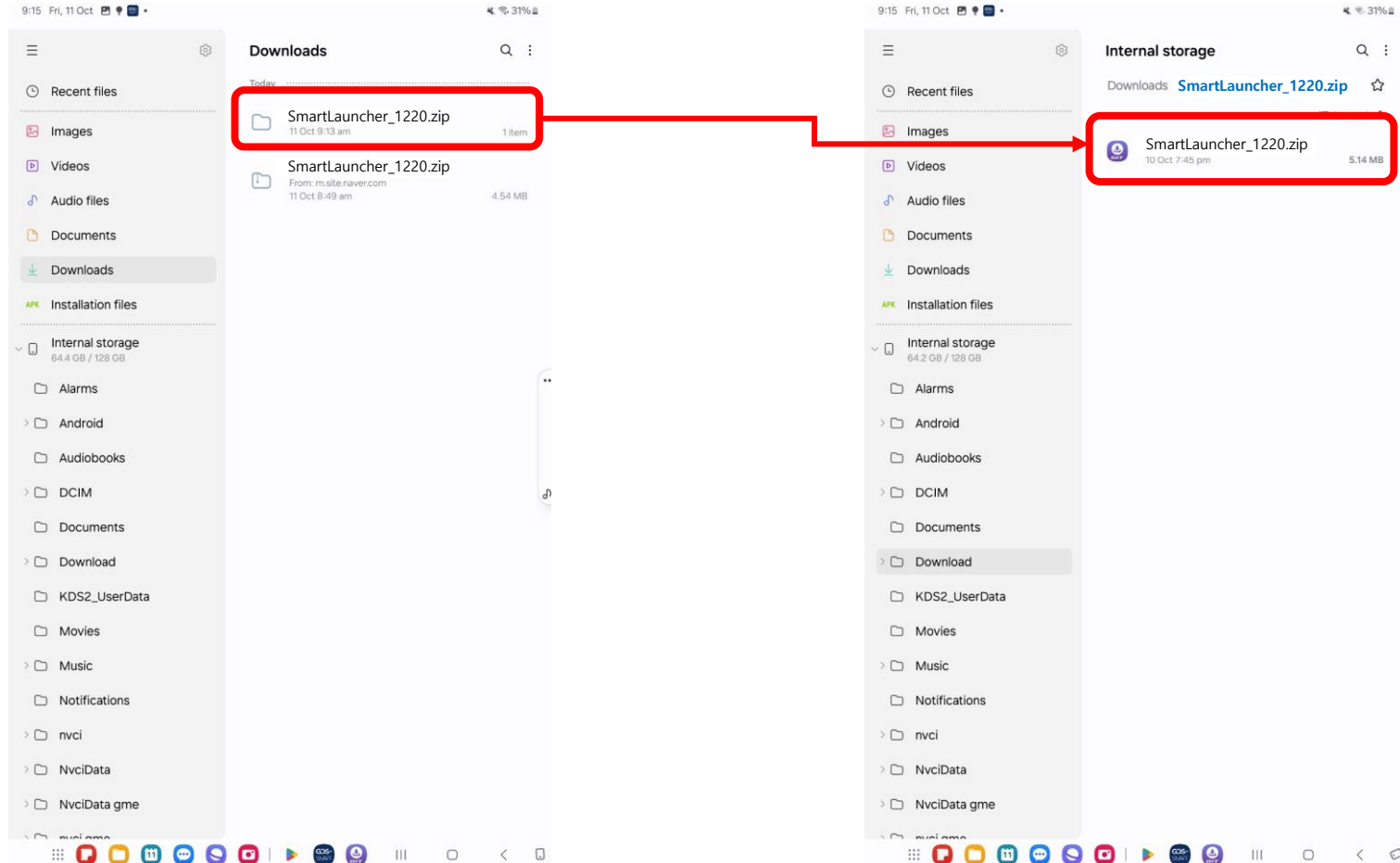
After download the updated Smart Launcher on your tablet,  
navigate “Myfiles > Download” to find the downloaded.



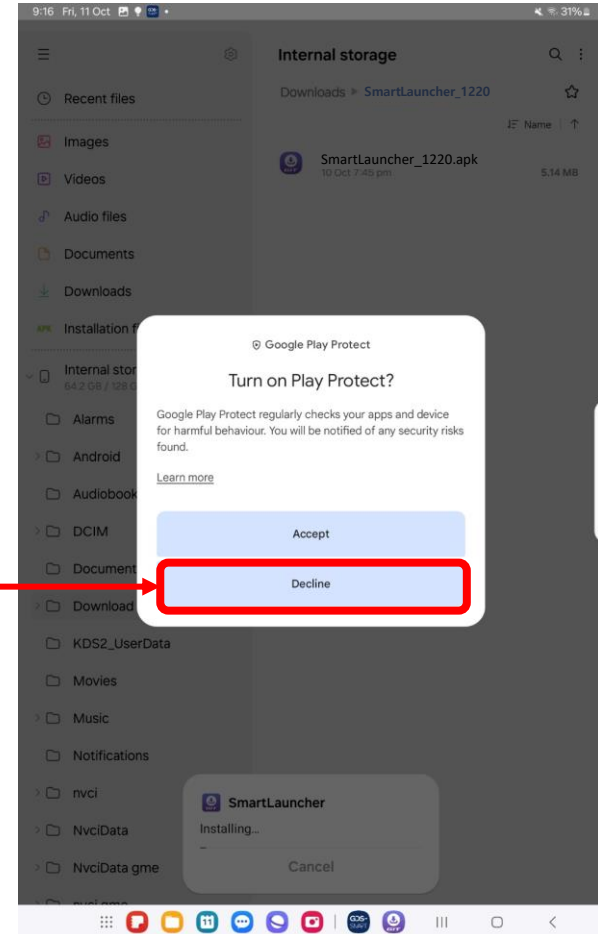
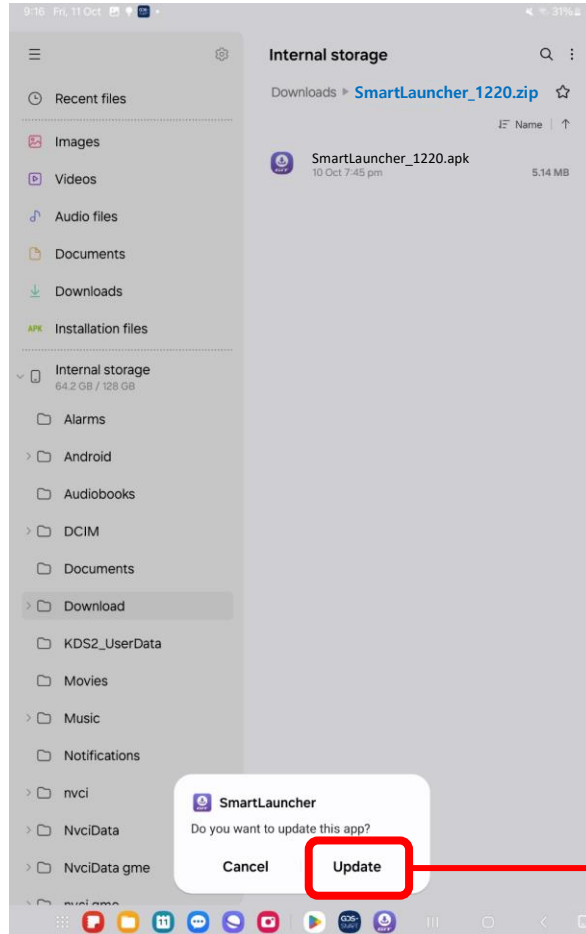
Extract the zipped and run.



Extract the zipped and run.

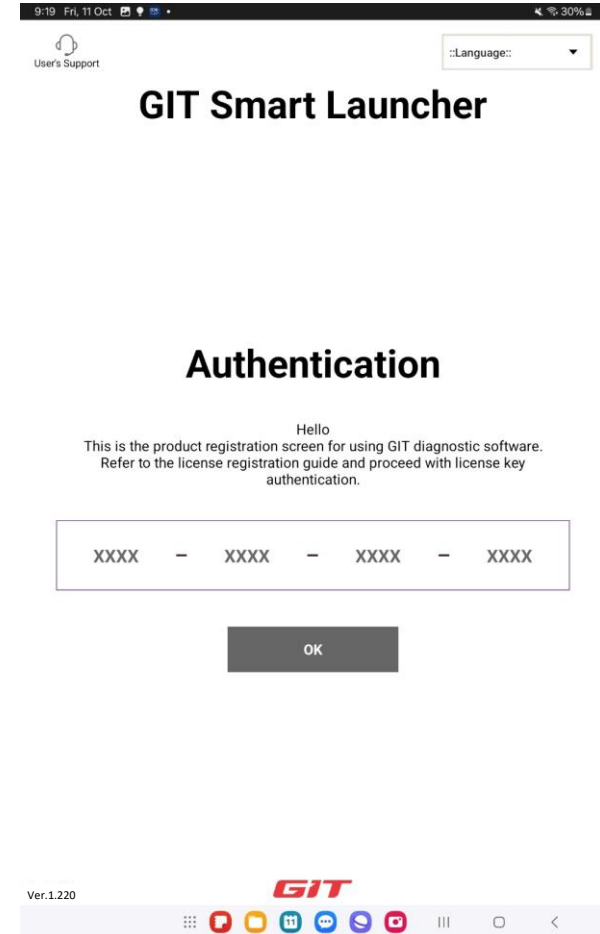
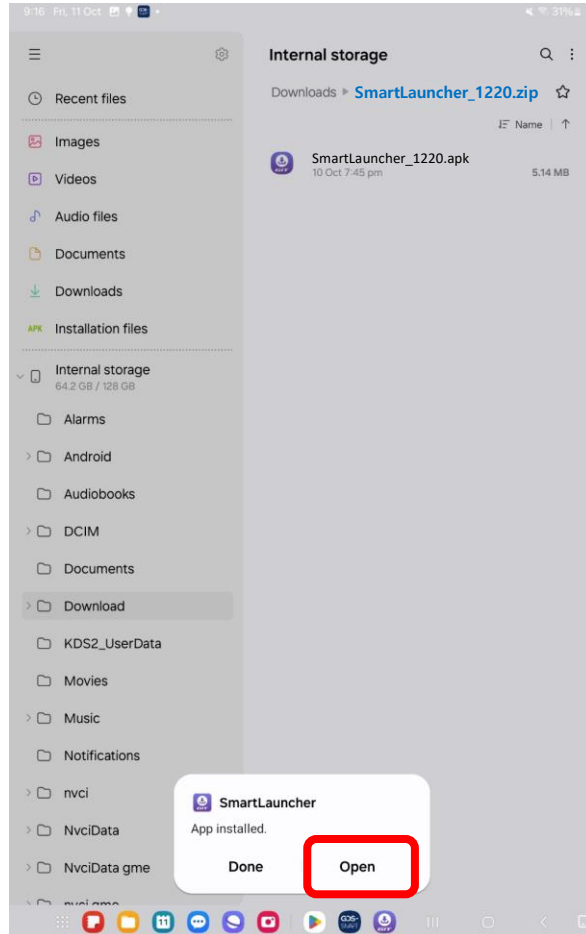


Please ensure NOT to turn Play Protect on, or installation may fail.

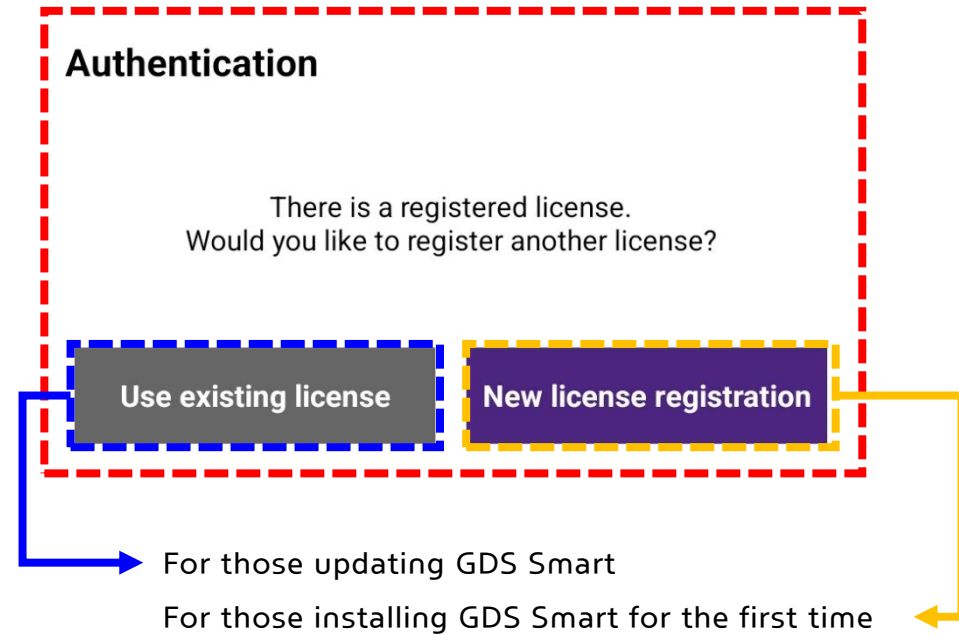
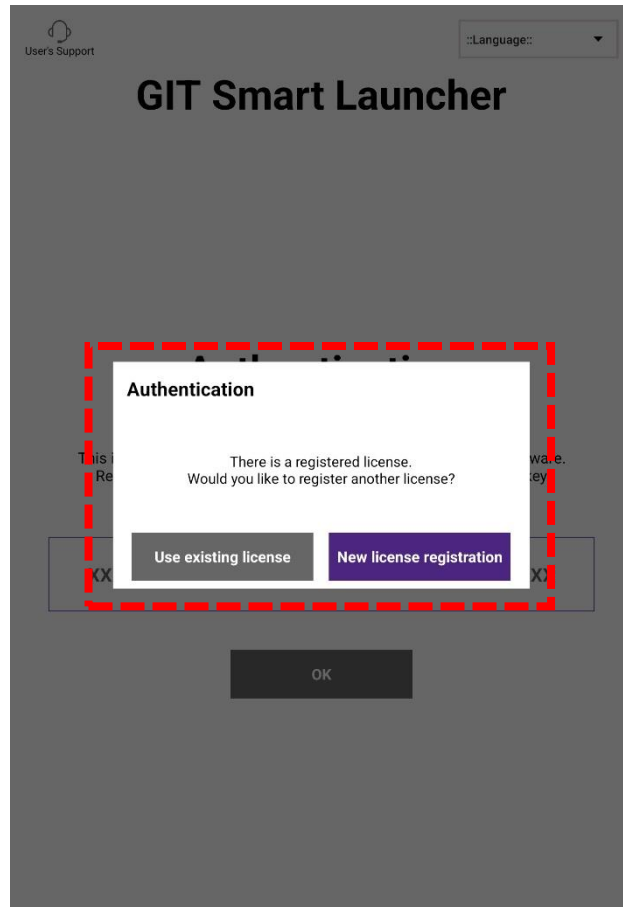





Run Smart Launcher and get through authentication by filling license key in.



Run Smart Launcher and get through authentication by filling license key in.



After the first authentication is completed, License info should appear.


User's Support

::Language::

## GIT Smart Launcher

### Authentication

Hello

This is the product registration screen for using GIT diagnostic software.  
Refer to the license registration guide and proceed with license key authentication.

-  -  -

OK

Ver.1.220

GIT

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User's Support

::Language::
00:59

## GIT Smart Launcher

### Authentication

Please enter your GSW ID/Password.  
If you forgot your password, please find your password through GSW and try again.

License Info

• Key

• Maker

GENESIS / Europe / General / Passenger

• Expiration Date

2025-12-31

User ID

Password

Tablet Serial

OK

Ver.1.220



GME-PA

Complete the form with tablet serial. To find it, get Settings > About tablet.

9:20 Fri, 11 Oct 30%

User's Support

Language: ▾

## GIT Smart Launcher Authentication

Please enter your GSW ID/Password.  
If you forgot your password, please find your password through GSW and try again.

**License Info**

- Key
- Maker GENESIS / Europe / General / Passenger
- Expiration Date 2025-12-31

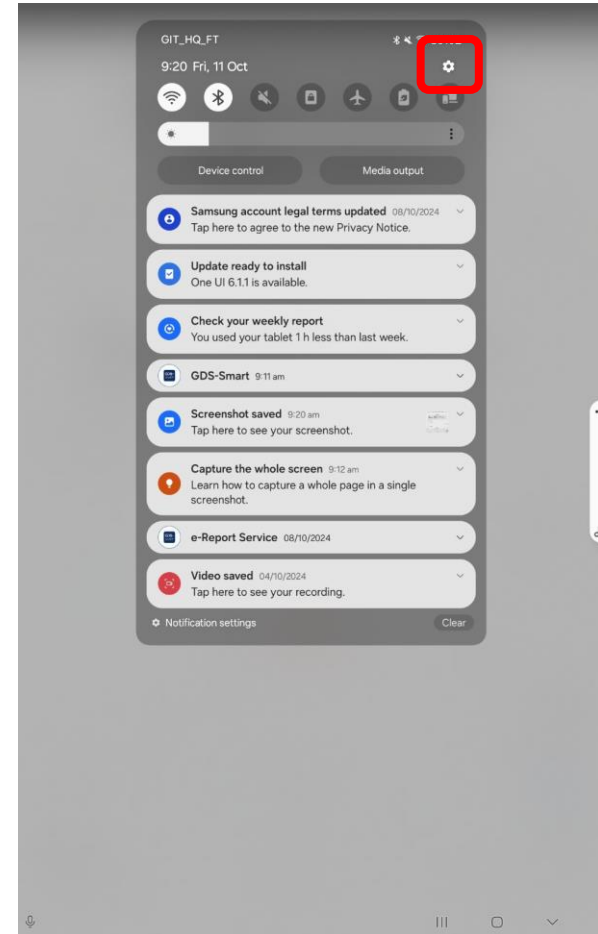
☐ AASRA User

ics\_hy@gitauto.com

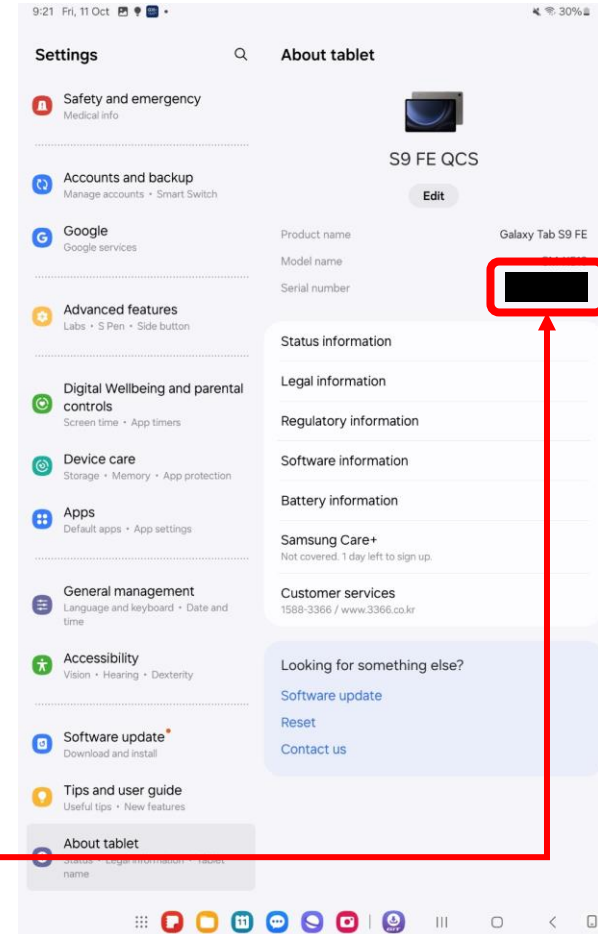
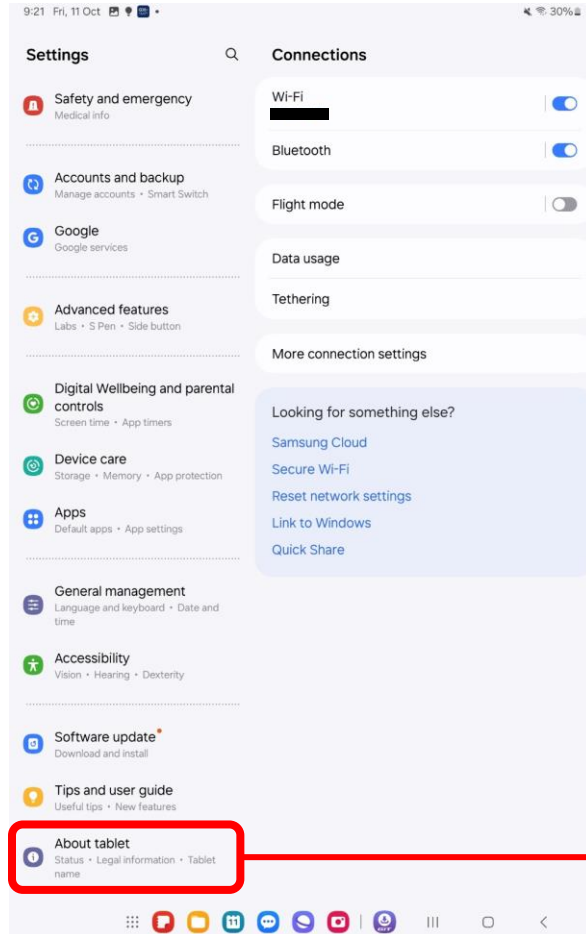
\*\*\*\*\*

Tablet Serial

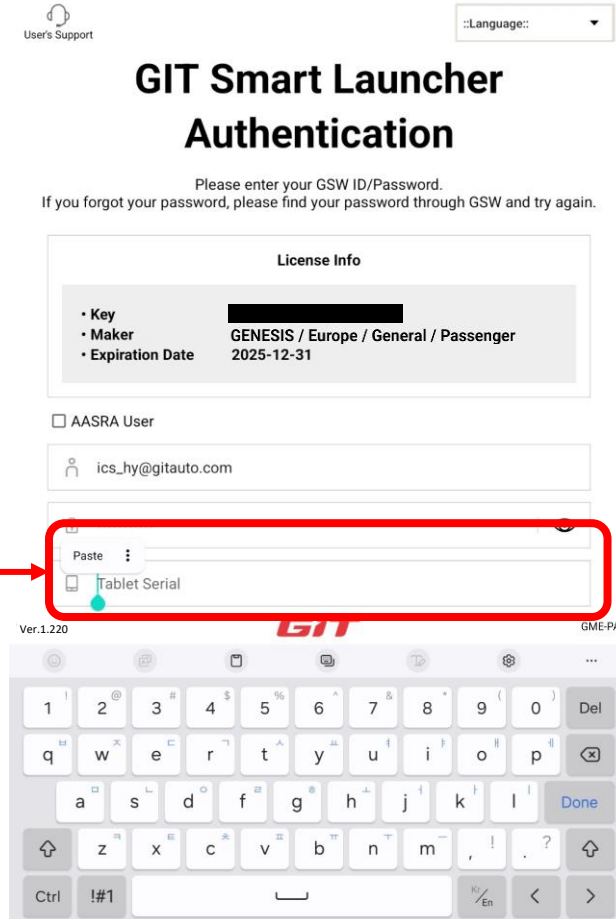
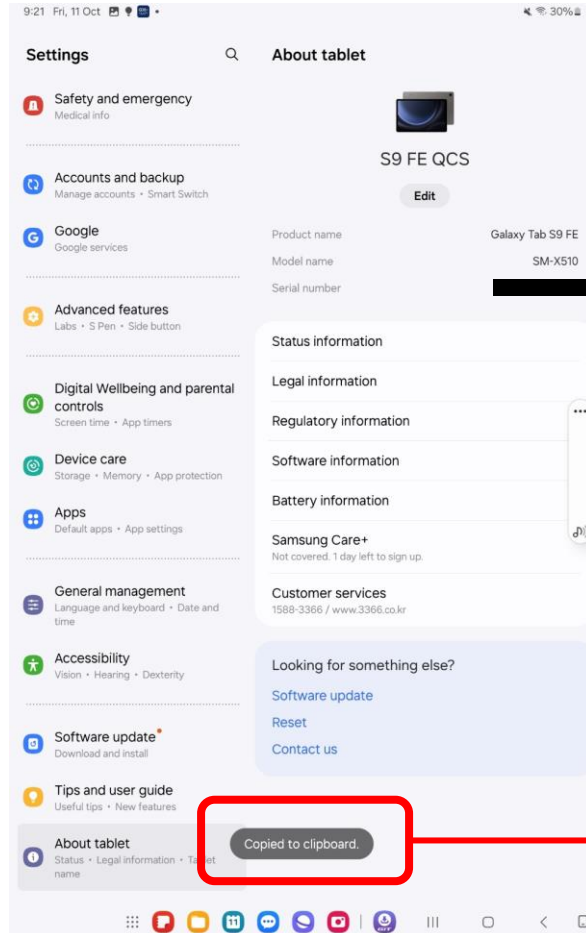
Ver.1.220 GIT GME-PA



Serial number should be 11 digits with alphabet and number combination.



If you press and hold the serial number, it copies with an notice.



Paste the copied serial number on the third row and tap “OK”.

Language: ▾

## GIT Smart Launcher Authentication

Please enter your GSW ID/Password.  
If you forgot your password, please find your password through GSW and try again.

**License Info**

|   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Key</li> <li>• Maker</li> <li>• Expiration Date</li> </ul> | <div style="background-color: black; height: 1.2em; width: 100%; margin-bottom: 5px;"></div> HYUNDAI / Europe / General / Passenger<br>2025-12-31 |
|---|---|

☐ AASRA User

ics\_hy@gitauto.com

.....

Ver : 1.216
GME-PA

Language: ▾ 01:38

## GIT Smart Launcher Authentication

Please enter your GSW ID/Password.  
If you forgot your password, please find your password through GSW and try again.

**License Info**

|   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Key</li> <li>• Maker</li> <li>• Expiration Date</li> </ul> | <div style="background-color: black; height: 1.2em; width: 100%; margin-bottom: 5px;"></div> GENESIS / Europe / General / Passenger<br>2025-12-31 |
|---|---|

☐ AASRA User

ics\_hy@gitauto.com

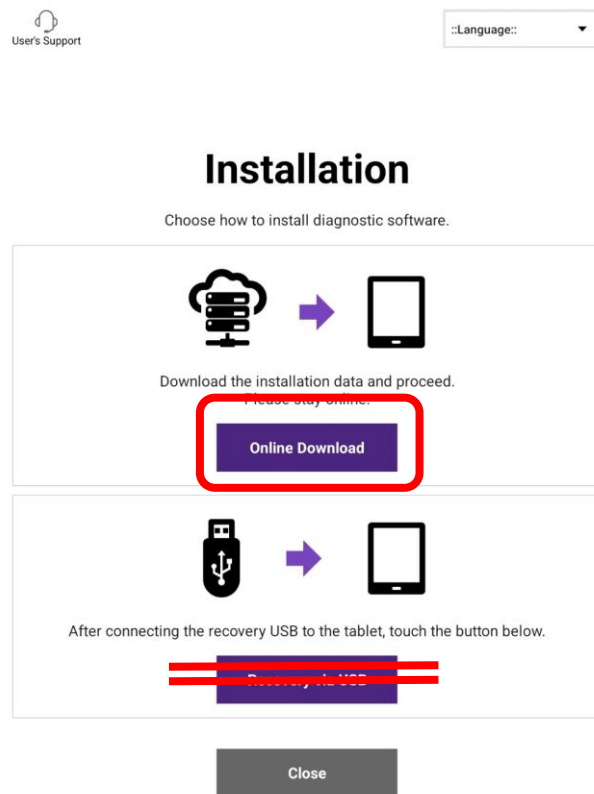
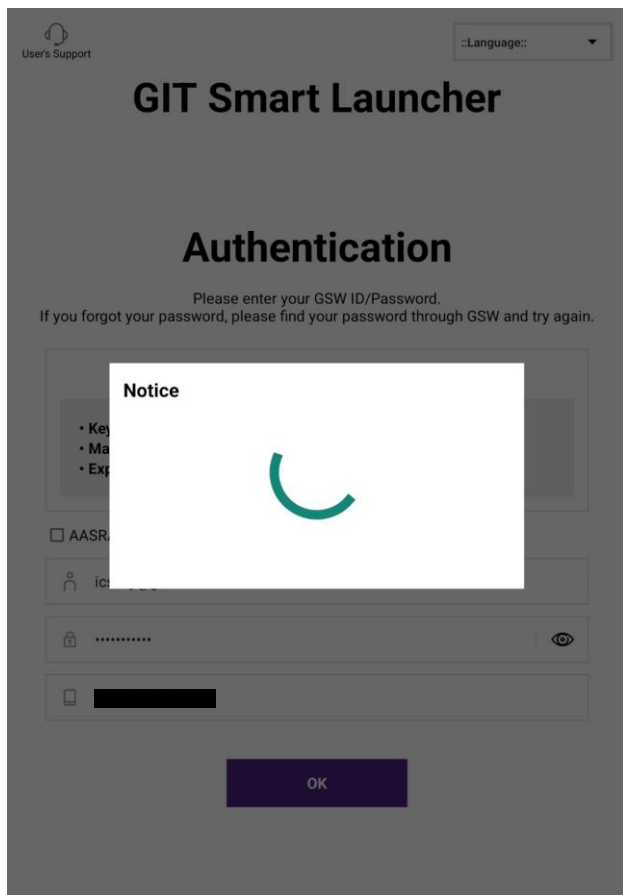
.....

OK

Ver.1.220
GME-PA

tap “Online Download” after the last step of authentication is unsuccessfully done.

**Please make sure NOT to tap “Recovery via USB”.**





Please wait till version appears, version information displayed varies depending on users.



## Online Download

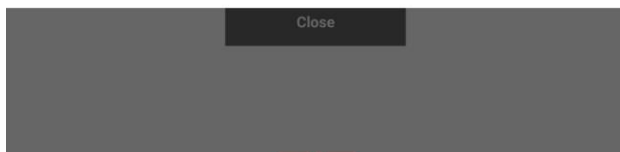
Downloading installation data. This window may be closed with the "Temporary Close" button and will continue the download.  
Once the installation data is fully downloaded, a notification will appear in the status bar and can be selected by opening the notification tray.  
Select "Cancel" to abort the download.

## Version

| Item | Version |
|------|---------|
|      |         |
|      |         |
|      |         |
|      |         |
|      |         |
|      |         |



Please wait a moment.



## Online Download

Downloading installation data. This window may be closed with the "Temporary Close" button and will continue the download.  
Once the installation data is fully downloaded, a notification will appear in the status bar and can be selected by opening the notification tray.  
Select "Cancel" to abort the download.

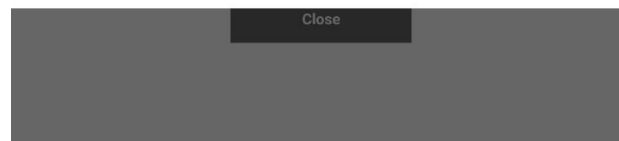
**For beginners**  
**Software : NEG-02-0055**

| Item        | Version     |
|-------------|-------------|
| Software    | NEG-01-0055 |
| Resource    | NEG-01-0060 |
| System      | NEG-01-0059 |
| Support App | NEG-01-0004 |

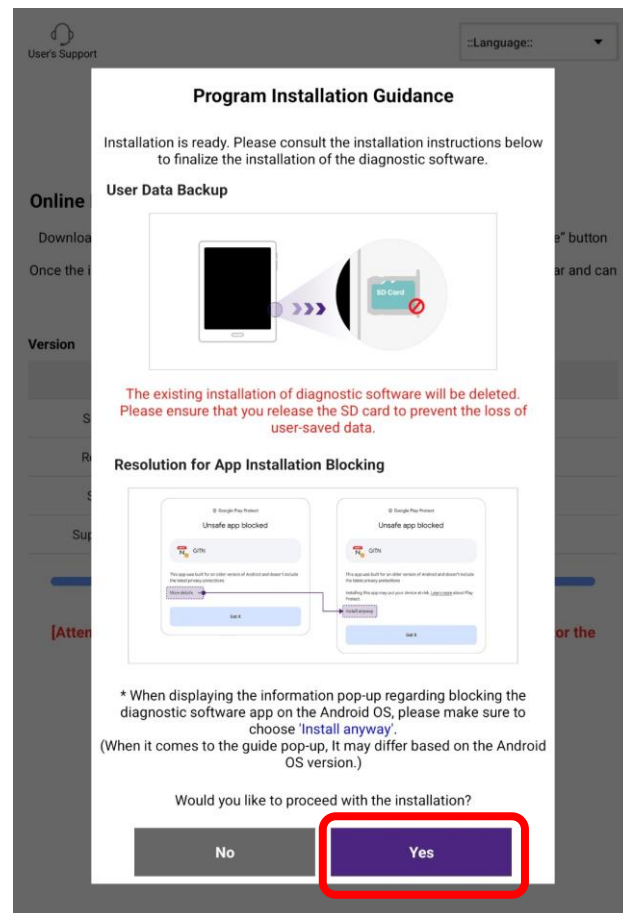
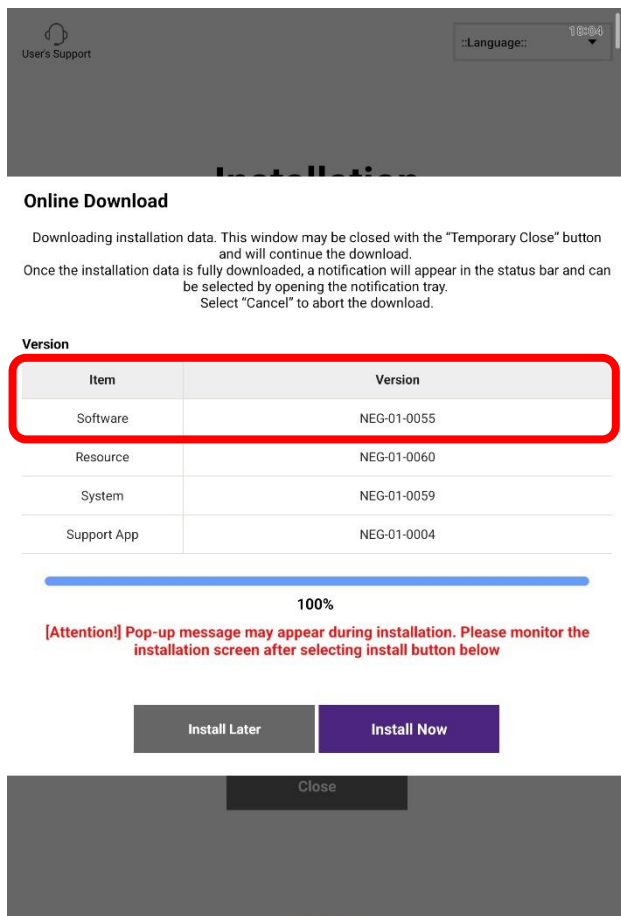


100%

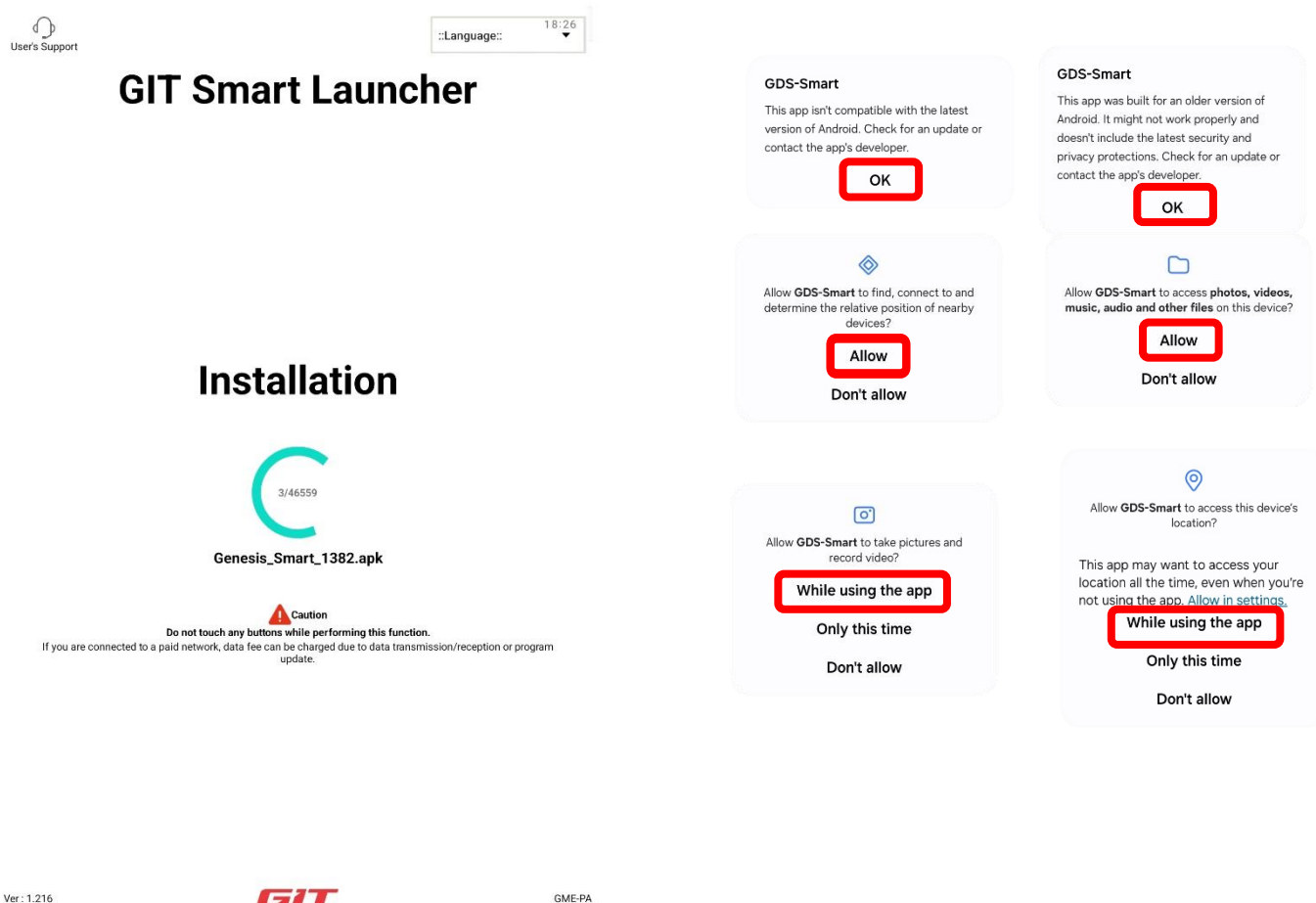
[Attention!] Pop-up message may appear during installation. Please monitor the installation screen after selecting install button below



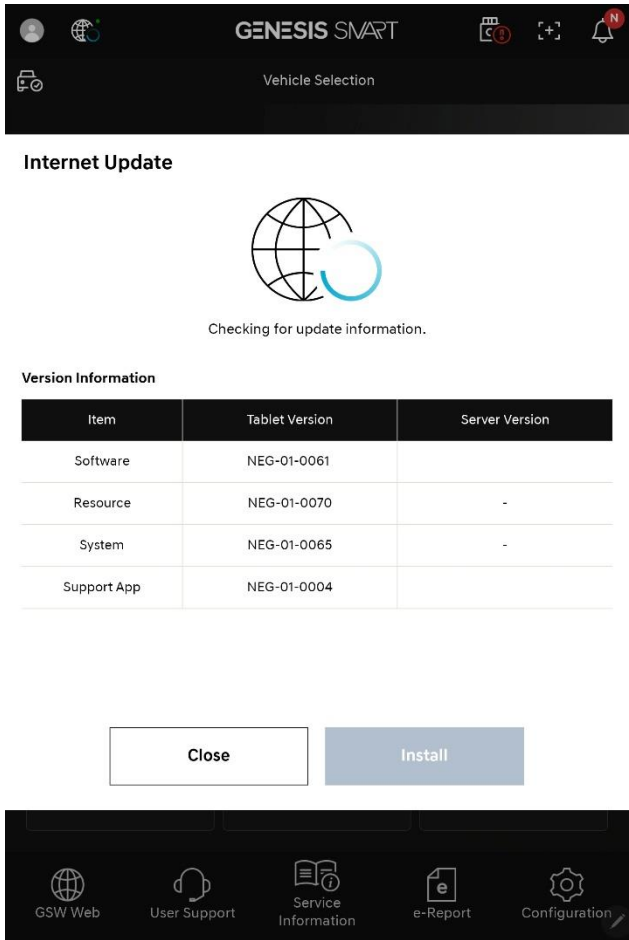
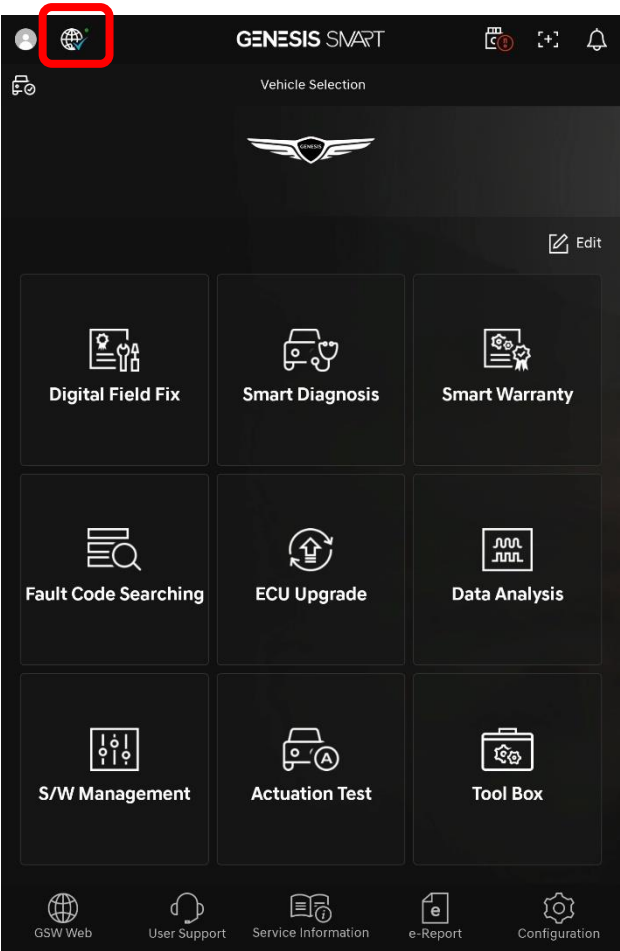
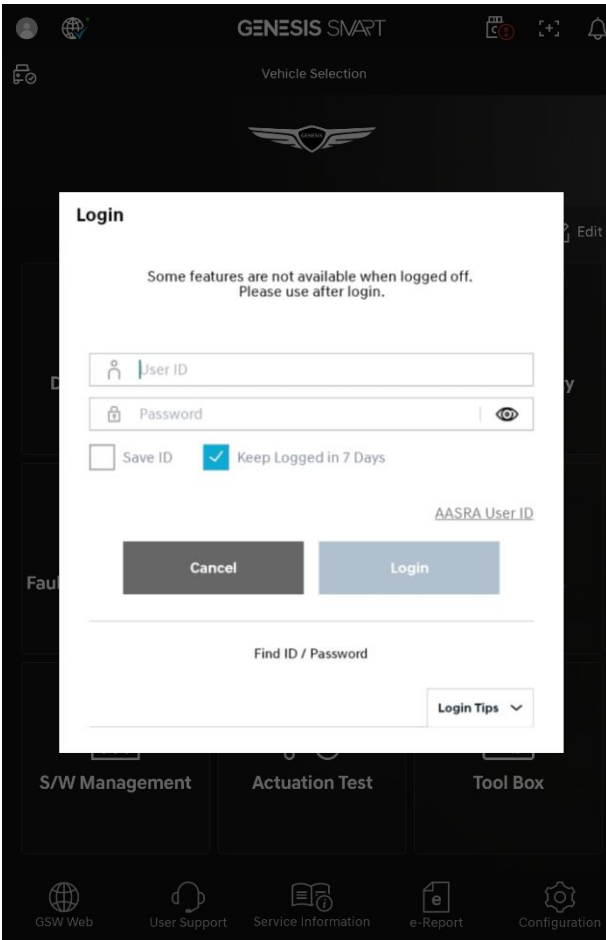
After downloading is completed at 100%, tap “Install Now” and please ensure NOT to turn Play Protect on.



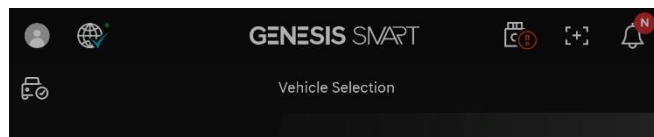
Installation will get started and **make sure all permissions to be allowed** after installation is completed.



Log in and tap Globe icon on the left of the top to download remaining updates.



When updates is complete, check the status icon and version of tablet and server are the same.



## Internet Update

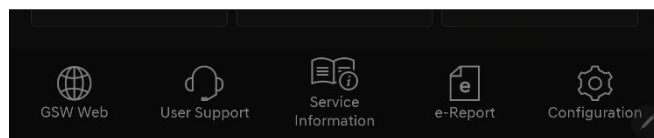


## Version Information

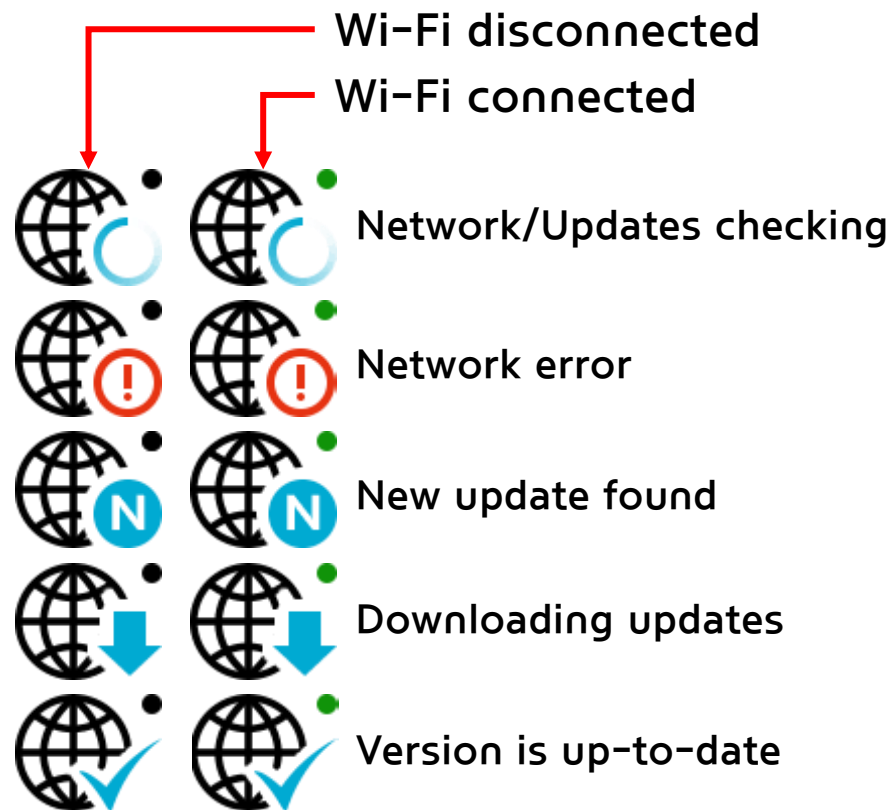
| Item        | Tablet Version | Server Version |
|-------------|----------------|----------------|
| Software    | NEG-01-0061    | NEG-01-0061    |
| Resource    | NEG-01-0070    | NEG-01-0070    |
| System      | NEG-01-0065    | NEG-01-0065    |
| Support App | NEG-01-0004    | NEG-01-0004    |

Close

Install



## ▼ Details of Status Icon ▼



## Need Help?

Contact us for assistance at following email.

■ When reporting an issue, please provide the following information:

- ✓ **Distributor Code or Name:** This will help us identify your account.
- ✓ **Detailed Description:** Clearly explain the problem you're encountering, including any error messages.
- ✓ **Visual Evidence:** If possible, include photos or videos to illustrate the issue.
- ✓ **Submit an error Report by making use of “Log Collection” or visit GSW “GDS Hotline”.**
  - [User guide – how to submit an error log report](#)

| Regions                 | Technical inquiries                      | Sales and License inquiries |
|-------------------------|--|-----------------------------|
| Asia/Pacific            | oscar@gitauto.com                        | jimmyajussi@gitauto.com     |
| India                   | skycolor@gitauto.com                     | jimmyajussi@gitauto.com     |
| Middle East             | skycolor@gitauto.com                     | sejeong1205@gitauto.com     |
| EU & UK                 | ics@gitauto.com<br>support@giteurope.com | sales@giteurope.com         |
| East Europe             | skycolor@gitauto.com                     | hyesoolee16@gitauto.com     |
| Africa                  | ics@gitauto.com<br>support@giteurope.com | sales@giteurope.com         |
| Oceania                 | hsdotcom@gitauto.com                     | jimmyajussi@gitauto.com     |
| Central & South America | oscar@gitauto.com                        | hyesoolee16@gitauto.com     |