

**DATE: 1/10/2025**

**SUBJECT: Introduction of the Kia Technician Unified System (KTUS) and KDS 2.0**



Kia University is pleased to announce the launch of the Kia Technician Unified System (KTUS), a new platform designed to enhance technician efficiency and streamline service operations across our dealerships. KDS 2.0 brings diagnostics to the next level by offering “Smart Diagnoses” for the technicians new to Kia dealerships.

KTUS serves as a comprehensive landing dashboard that integrates Kia technician applications into a single, user-friendly interface. With its well-organized layout, the system ensures that critical information is readily accessible, minimizing the time spent searching for data and enabling faster, more informed decision-making.

**Key Benefits of KTUS/KDS 2.0:**

- **Enhanced Diagnosis and Repair Accuracy:** A centralized, all-in-one dashboard provides seamless access to streamlined applications, helping technicians diagnose and repair vehicles more efficiently.
- **Single Sign-On (SSO) Capability:** Technicians can log in once to access multiple tools and applications, simplifying workflows and improving productivity.
- **Improved Service Information Accessibility:** The platform makes locating service information faster and easier, ensuring technicians have the data they need when they need it.

Kia America remains dedicated to equipping our dealerships and service teams with innovative tools and resources. The introduction of KTUS/KDS 2.0 marks a significant advancement in how technicians manage diagnostics, repairs, and overall service delivery.

The phased installation rollout will commence with West Region dealers, followed by other regions according to the schedule below:

Region	Launch Date	Region	Launch Date
WE	12/2/2024	CE	12/9/2024
SO	1/6/2025	SW	1/13/2025
EA	1/20/2025		

Following these dates, KDS 1.0 users will receive an Internet Update prompting the installation of KTUS/KDS 2.0. During the installation process, a QR Code (shown below) will be displayed, linking to Smart Launcher instructions. It is recommended to scan the QR Code with your smartphone for step-by-step guidance.



Should you have any questions or concerns with the installation, please contact GIT America at (888) 542- 4371.

Additionally, these Kia University courses will help bring you up to speed on KTUS and KDS 2.0:

- Intro to KTUS [TEC-01-166-1], a 30-minute web course (available now)
- Kia Diagnostic Tools [TEC-03-059-1], a 2-day instructor-led course (new KTUS and KDS 2.0 content available beginning January 21, 2025)

Thank you for your dedication and partnership.