

DATE: 10/3/2025

SUBJECT: Infotainment Software Download Availability

Details:

A solution is available for selected dealer Service personnel to access downloading infotainment software for some platforms (ccNC/ccNC lite, AVN 5.0Wide, Premium Gen5 Navigation, Display Audio Gen2V, and Display Audio Gen1) via KDealer+.

Dealer Service Managers and Technicians may need local administrator rights and USB access on their computer in order to successfully complete an update.

The navigation updates can be large (greater than 32GB) so a 64 GB USB is needed.

Note: Sufficient computer hard drive space is required, or the download will not be successful.

Go to the Service Tab on KDealer+ and select **Infotainment Updates**.

- Enter search criteria in the drop downs to access available model specific software.
- Press the download arrow to download a zip file, open the zip file, and copy all of the files to a blank (reformatted to exFAT) USB drive.
- Follow the instructions on existing TSBs, and Service Actions (such as SA582, SA569, TSB ELE347, TSB ELE303, TSB ELE317) to take the USB to a vehicle and to complete the update process.

Note: This software is intended for dealer use only.

Infotainment Updates

Software Update: Navigation | Vehicle: K5 | Platforms: All

Search | Clear

YEAR	VEHICLE NAME	PLATFORMS	SW VERSION	MAP VERSION	ACTION
2021	K5	Standard Gen5W Navigation	DL3_USA_SSW_M V013.010.241120	NAM 17.49.50.024.511.0	↓
2022	K5	Standard Gen5W Navigation	DL3_22_USA_SSW_M V013.010.241120	NAM 17.49.50.024.511.0	↓
2023	K5	Standard Gen5W Navigation	DL3_22_USA_SSW_M V013.010.241120	NAM 17.49.50.024.511.0	↓
2024	K5	Standard Gen5W Navigation	DL3_22_USA_SSW_M V013.010.241120	NAM 17.49.50.024.511.0	↓
2025	K5	ccNC	DL3_USA_ccNC.001.002.241209	NAM 17.49.50.024.511.0	↓

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