



KDS 2.0 & VCI User Feedback Survey

18th March, 2026

Help us make your tools better.

This survey is designed for technicians and service teams using KDS 2.0 and VCI III. We want honest feedback — the good, the bad, and the annoying. Your input will be used to improve performance, functionality, reliability, and support response.

This survey will focus on the following areas:

- Overall experience using KDS 2.0
- Satisfaction with key features and system performance
- Areas for improvement and additional feature requests
- Additional survey on Enhanced Search (North America and Korea)

The survey consists of a small number of questions and will be conducted as outlined below:

- Period: 24th March, 2026 ~ November, 2026 (to be defined)
- Participants: KDS 2.0 users
- Method: In-app survey within the KDS 2.0 App
- Estimated time to complete: 6–8 minutes.
- Confidentiality: All responses are anonymous and used solely for internal improvement.

Your valuable input is essential to helping us deliver better services. We sincerely appreciate your interest and participation.

Thank you.

G.IT Co., Ltd.